

Energise Terms and Conditions



- These terms and conditions shall apply to all Energise and Energise Plus card holders ("the Card holder") and the Council of the City of Stoke-on-Trent ("the Council") each a "Party" and together the "Parties".
- An Agreement upon these terms and conditions will commence on the date that the Council issues an Energise or Energise Plus card ("the Energise card") to the Card Holder and will continue for a period of 12 months unless it is otherwise terminated in accordance with this Agreement.
- Subject to this Agreement the Card holder will be entitled to use their Energise card to obtain loyalty points, offers and discounts for the various activities offered at the Council's leisure centres which are set out in the Energise leaflet.
- Use of the Council's facilities will be subject to the Council's usual terms and conditions of access.
- The Card holder warrants that all information provided on the application form is complete and accurate in all respects. Where the Card holder applies for the Energise Plus scheme, the Card holder must provide evidence of their entitlement to join the Energise Plus scheme and pay a fee of £6.00 on application.
- The Card holder must present their Energise card to reception on every visit.
- The Energise card may only be used by the person to whom it was issued. The card and associated points are not transferable and no more than active one card will be issued to any person. The card remains the property of the Council.
- The Energise card cannot be used in conjunction with any other promotion, discounts, special offers or vouchers.
- Replacement cards may be subject to an administration fee.
- All data will be processed and stored for the purpose of administering the Energise scheme in accordance with the Data Protection Act 1998.
- The Council may from time to time withdraw use of all or any part of the facilities where and when it is deemed necessary for repair, maintenance, alteration, alternative use or for safety reasons.
- The Council reserves the right to terminate this Agreement at any time on giving one month's notice to Card holders.
- If in the opinion of the Council's duly authorised representative, the Card holder has not complied with this Agreement or acted in a way which is offensive to customers and/or staff and/or represents a health and safety danger then the Council shall be entitled to terminate that Card holder's right to the Energise Scheme immediately at any time on giving written notice.
- This Agreement may not be varied except with the Council's express written consent.
- Nothing in this Agreement shall confer or purport to confer the right to enforce any term hereunder upon any person or legal entity that is not a party to it and the Agreements (Rights of Third Parties) Act 1999 shall not apply.

Offers from Energise Partners

- All offers are subject to availability and subject to Energise partner's discretion. The Council will not be responsible if a business changes, refuses or withdraws the offer.
- Card holders must present a valid Energise card at participating attractions, restaurants or accommodation to redeem an offer.

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- The Energise card cannot be used in conjunction with any other offer or promotion and Card holders will not be able to accrue or redeem loyalty points from Energise partners.
- The Council reserves the right to alter or withdraw any part of the Energise scheme at any time without notice.
- The Energise partners, their offers or websites, and the products and services available through them are not under the control of the Council and should not be considered to be endorsed or approved by the Council.
- The Council will not be liable for any loss or damage howsoever arising in connection with any representations or warranties made by Energise partners through their offers or websites, services or products that may be accessed through the Energise scheme.