

Stoke-on-Trent City Council
Housing Options for Older People
In Stoke-on-Trent
2018



City of
Stoke-on-Trent

Contents

About this Guide	3
How to apply for social housing in Stoke-on-Trent	4
Bungalow Accommodation	5
Council Bungalow Stock Map	6
Council Bungalow Stock Figures.....	7
Age Exclusive Housing	8-9
Sheltered Housing	10
Alarm Only Sheltered Housing.....	11
Supported Sheltered Housing.....	12-14
Extra Care	15
Extra Care Schemes.....	16-20
Scheme Contact Details	20
Finance Advice	21
Help to Stay Put	22
Adaptations and Equipment	23
Community Alarms and Telecare.....	24
Support to Live Independently	25
Advise and Information	26-28

About This Guide

Increasing the supply of good quality affordable homes for older people continues to be a priority for Stoke-on-Trent City Council.

To make sure any new housing is tailored to the needs, preferences and aspirations of local residents we have spent a lot of time asking people about the type of home they want to live in and the reasons why they want to move.



The key thing we have learned is that there isn't a 'One size fits all' approach; What we know is that people

consider moving home for a wide variety of reasons and have very clear and different preferences about where they want to live.

Some people want the privacy of a bungalow in a quiet cul-de-sac, others want the vibrant lifestyle of living in an extra care scheme and some people want help and assistance to stay where they are.

Whether you want to move home now or you're just curious about what's out there, this guide explains the different options available to help you make the right choice to suit your lifestyle, needs and preferences.

What is a Social Landlord?

The housing options described in this booklet are all provided by social landlords, this is the term used to describe local authority housing providers and Housing Associations (also referred to as Registered Social Landlords or Registered Providers). Social landlords let their properties at a price which is below private sector market rents, they accept housing benefit and are "not for profit" organisations. This means that the money generated by the rent is used to develop and improve homes and services for local people.

The Different Housing Options

This guide includes details of all the older people's housing schemes in Stoke-on-Trent which have been listed under four different categories according to the level of support and the type of facilities they offer. The different categories are:

- **Age Exclusive Housing** (designated for older people but there are no support services).
- **Alarm only Sheltered Housing**
- **Supported Sheltered Housing** (with an on-site or visiting scheme manager).
- **Extra Care Scheme with care service provided**



How to apply for Social Housing in Stoke-on-Trent

If you are interested in any of the housing options described in this booklet the best place to start is by contacting the Housing Solutions Service at Stoke-on-Trent City Council. A Housing Needs Officer will discuss your housing circumstances with you and explain the choice of housing options available. We can also register you on the council's Housing Register (the waiting list) and carry out a housing needs assessment, this will establish the size and type of accommodation that you are eligible for and determine your level of priority.

Most housing associations have nomination agreements in place for their sheltered housing and extra care schemes. This means that they contact the council when they have a vacancy and ask for a list of suitable applicants from our Housing Register. If you are interested in a Housing Association scheme you should contact them directly to see if they also keep a waiting list of applicants.



It is important to think about what specific care or support needs you may have. This will help to ensure that you choose the most suitable scheme for you.

This guide lists all the older people's housing schemes in Stoke-on-Trent and includes details about how to apply. If you are interested in a particular scheme, you can contact the housing provider directly. They can provide you with more information and arrange for you to visit the scheme. You may also need to register on the City Council's Housing Register to be considered for any vacancy with the provider.



To contact the Housing Solutions Team:

Tel: 01782 233696

E-mail: housing.adviceservices@stoke.gov.uk

Bungalow Accommodation



Above Picture: Warren Road Bungalows in Chell Heath

Bungalows for social rent are available in most areas of the city, Stoke-on-Trent city council own and manage around 3,500 bungalows, most of which are one bedroom homes, offering a more manageable space for households looking to downsize. There are a limited number of two and three bedroom bungalows available, and a strict eligibility criteria is in place to ensure larger households, and those with special requirements, are given priority when these properties become vacant.

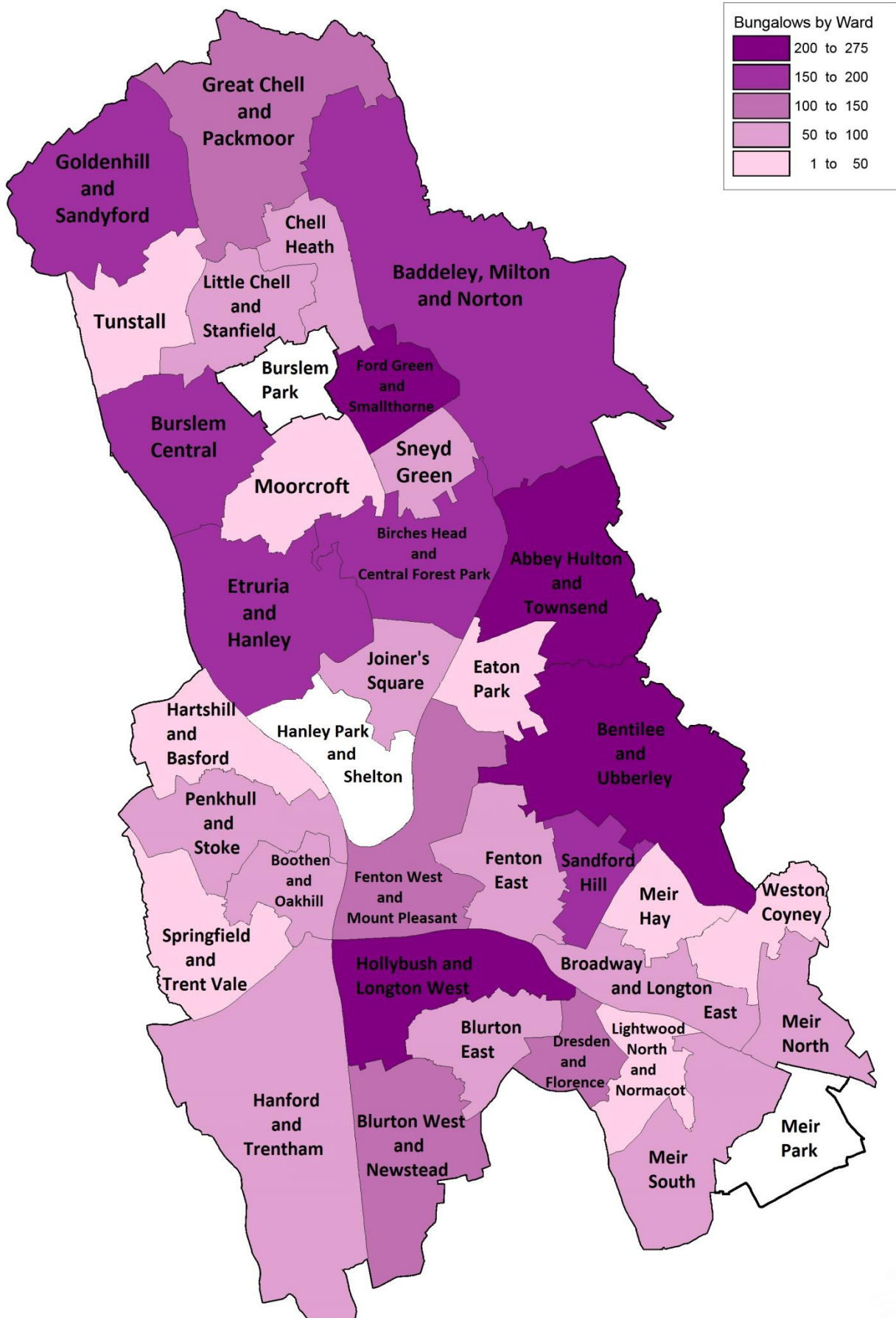
Bungalows are usually designed in clusters, to create quiet communities with good access to shops and amenities. For those who want some additional security there are also some gated bungalow complexes in a number of locations.

A lot of the council's bungalows are suitable for-or already have adaptations that may help if you have mobility needs. Following an occupational therapy assessment, we'll try and match you to a property with appropriate adaptations such as level access showers, grab rails and ramps.

Housing Associations also offer bungalow accommodation. They sometimes offer their new build bungalows for shared ownership which means that you can purchase up to 75% of the bungalow and rent the remainder. This means that you can retain some equity in your home while the landlord is responsible for general repairs and maintenance.







Local Housing Association bungalows are listed in the directory in the section on Age Exclusive housing.

Council Bungalow Stock Map



(C) Crown Copyright. All Rights Reserved
Stoke-on-Trent City Council 100024286 2016

Council Bungalow Stock Figures

Area/Ward	Number 1 bedroomed Council bungalows	Number of 2 bedroomed Council bungalows	Number of 3 bedroomed Council bungalows
		 	  
Abbey Hulton & Townsend	202	1	0
Baddeley, Milton & Norton	176	9	0
Bentilee & Uubberley	234	7	0
Birches Head & Central Forest Park	179	4	0
Blurton East	71	0	0
Blurton West & Newstead	110	2	0
Boothen & Oakhill	55	0	0
Bradeley & Chell Heath	42	27	0
Broadway & Longton East	95	1	1
Burslem Central	149	7	0
Dresden & Florence	102	34	0
Eaton Park	12	4	0
Etruria & Hanley	132	25	0
Fenton East	49	6	0
Fenton West & Mount Pleasant	89	21	0
Ford Green & Smallthorne	245	12	1
Goldenhill & Sandyford	164	11	2
Great Chell & Packmoor	114	12	0
Hanford & Trentham	57	1	1
Hartshill & Basford	6	0	0
Hollybush & Longton West	267	3	3
Joiner's Square	54	35	0
Lightwood & Normacot	7	4	0
Little Chell & Stanfield	79	0	0
Meir Hay	30	0	0
Meir North	99	0	0
Meir South	64	24	0
Moorcroft	30	0	0
Penkhull & Stoke	83	0	0
Sandford Hill	167	5	0
Sneyd Green	75	2	0
Springfield & Trent Vale	18	2	1
Tunstall	46	0	0
Weston Coyney	8	18	0

Age Exclusive Housing (No Support Provided)



Age exclusive housing refers to small clusters of flats or bungalows which are specifically designated for older people, they usually incorporate design features which are helpful to older people but do not include any support services. For information about these schemes please contact the relevant housing provider (contact details can be found on page 20).

Area	Scheme Name	Min Age	No. of and type of property		Parking	Pets Allowed	Communal Garden	Rent Cost	Service Charge	Housing Provider
Abbey Hulton	Abbey Court	55+	24	One bedroom flats	✓	✓	✓	£73.68	£13.17	Sanctuary Housing
Abbey Hulton	Abbots Court	55+	10	One bedroom flats	✓	✗	✓	£73.01	£4.65	Staffordshire Housing
Cobridge	Warburton Court	55+	7	One bedroom flats	✓	✓	✓	£68.09	£11.24	Sanctuary Housing
Fegg Hayes	John Wallace Close	55+	12	One bedroom bungalow	✓	✗	✓	£78.44	Included	Staffordshire Housing
Fegg Hayes	West Terrace	55+	3	Two bedroom bungalow	✓	✗	✓	£78.44	Included	Staffordshire Housing
Fegg Hayes	William Court	50+	12	One bedroom flats	✓	✗	✓	£75.16	£4.03	Staffordshire Housing
Fenton	Maud Street	55+	10	One bedroom flats	✓	✓	✓	£69.21	£6.52	Sanctuary Housing
Hanford	Garfield Court	50+	9	One bedroom flats	✓	✗	✓	£73.01	£7.11	Staffordshire Housing
Hanley	Matthew Court	50+	8	One bedroom flats	✓	✗	✓	£72.88	£8.11	Staffordshire Housing
Hartshill	Elizabeth Court	55+	15	One bedroom flats	✓	✓	✓	£73.38	£14.86	Sanctuary Housing
Longton	Heathcote Court	55+	5	One bedroom flats	✓	✗	✓	£73.01	£6.42	Staffordshire Housing

Meir	Beaufort Court	55+	24	One bedroom flats	✓	✓	✓	£65.29	£4.63	Sanctuary Housing
Shelton	Shackson Close	55+	4	One bedroom flats	✓	✓	✓	£68.09	£2.78	Sanctuary Housing
Shelton	Cauldon Court	55+	8	One bedroom flats	✓	✓	✓	£72.56	£7.59	Sanctuary Housing
Smallthorne	Burnwood Court	55+	36	One bedroom flats	✓	✗	✓	£64.47	£6.86	Staffordshire Housing
Stoke	Epworth/Hill Street	55+	10	One bedroom flats	✓	✓	✓	£73.68	£5.03	Sanctuary Housing
Tunstall	American Gardens	55+	44	Two bedroom flats	✓	✗	✓	£77.92	£3.33	Staffordshire Housing
Tunstall	Madison Gardens	55+	8	One bedroom flats	✓	✗	✗	£73.01	£3.88	Staffordshire Housing
Weston Coyney	Weston Heights	55+	11	Two bedroom bungalow	✗	✗	✗	£69.56 - £88.18		Riverside Group

Costs at August 2018 (prices may be subject to change)

Sheltered Housing

Sheltered housing refers to groups of bungalows or flats, with their own kitchen, bathroom and front door with some support provided on site. The facilities and the level of support will vary between schemes, so it is worth looking at a few schemes before making a decision about which one is right for you.

Typical benefits of sheltered accommodation include:

- Living in a community of older people
- The security of living in a complex of flats, or bungalows, with features such as a door entry system and CCTV.
- Residents' lounge
- Shared laundry room
- Guest flat for overnight visitors
- Level access throughout
- Events and social activities available to prevent social isolation



There are two types of sheltered accommodation offering different levels of support.

Alarm only Sheltered Housing (Category 1)

Each flat or bungalow has an alarm system linked to a central control center for help in an emergency.

Supported Sheltered Housing (Category 2)

In addition to an alarm system there will be a scheme manager on site (usually during office hours), or alternatively, a visiting scheme manager. The scheme manager will provide support to help people live independently; they will assist with filling in forms, accessing services and co-ordinating any repairs. The scheme manager will also organise activities for residents such as coffee mornings and day trips.

There are 6 sheltered housing schemes in the city which are owned by Stoke-on-Trent City Council and 17 schemes owned by housing associations.

The sheltered housing schemes in Stoke-on-Trent are listed on the following pages.

Upcoming Developments for 2019

What the new flats will look like at Queen Elizabeth II (QEII) Court in Fenton



Work is under way on an £8.7 million redevelopment project to improve facilities at a sheltered housing scheme in Stoke-on-Trent.

Accommodation at Queen Elizabeth II (QEII) Court in Fenton has been targeted for improvements through Stoke-on-Trent City Council's older people's housing strategy Age Friendly Homes.

The current 33-unit scheme is being demolished, to be replaced with 57 sheltered apartments with communal facilities.

The scheme is expected to complete by early summer 2019.



Alarm only Sheltered Housing (Cat 1)

(*55+ if in receipt of disability benefits)

Scheme contact details can be found on page 20

Area	Scheme Name	Min Age	No. of and type of property		Parking	Pets Allowed	Communal Garden	Communal Lounge	Rent Cost	Service Charge	Housing Provider
Berryhill	Canary Road	55+	27	Two bedroom bungalows	X	X	X	X	£85.54	£4.12	Riverside Group
Berryhill	Bankman Road	55+	1	One bedroom bungalows	✓	✓	X	X	£82.60	£3.41	Riverside Group
			1	Two bedroom bungalows					£89.90	£3.31	
			1	Three bedroom bungalows					£96.29	Included	
Berryhill	Lawn Farm Crescent	55+	1	One bedroom bungalows	✓	✓	X	X	£82.60	£3.41	Riverside Group
			5	Two bedroom bungalows					£89.90	£3.31	
			1	Three bedroom bungalows					£100.32	Included	
Etruria	Etruria Locks	55+	9	One bedroom flats	✓	X	✓	✓	£78.67	£10.47	Sanctuary Housing
Fenton	Victoria Court	55+	8	One bedroom flats	✓	X	✓	✓	£78.07	£7.11	Sanctuary Housing
Shelton	St Judes	55+	4	One bedroom flats	✓	X	✓		£72.10	£18.31	Sanctuary Housing
Trentham	New Park Gardens	55+	12	One bedroom bungalows	✓	X	✓	X	£78.22	£8.61	Teachers Housing Association
			9	Two bedroom bungalows					£85.81		

Costs at August 2018 (prices may be subject to change)



(*55+ if in receipt of disability benefits)

Supported Sheltered Housing (Cat 2)

Scheme contact details can be found on page 20

Area Scheme Name Contact Details	Min Age	No. and type of property		Support	Hair Salon	Parking	Coffee Club Social Events	Laundry Room	Guest Facilities	Communal Lounge	ICT Facilities Library	Pets Allowed	Communal Garden	Wheelchair Accessible	Rent Cost	Service Charge	Housing Provider
Abbey Hulton Newhouse Court Tel: 01782 233570	55+ *	23	1 bedroom flats	Mon-Fri support service and site management plus responsive community alarm service out of hours.	X	✓	✓	✓	✓	✓	X	X	✓	✓	£63.05	£3.54	Stoke-on-Trent city council
Chell Heath Chell Green Court Tel: 0800 731 2020	55+	10	1 bedroom flats	24hr emergency alarm and response service.	X	✓	✓	✓	✓	✓	✓	✓	✓	✓	£71.83	£42.84	Anchor Trust
		2	2 bedroom flats												£82.17	£43.25	
Eaton Park William Birch Court Tel: 0370 192 4895	55+	10	Small one bedroom flats	Full time Court Manager and 24hr community alarm service.	X	✓	✓	✓	✓	✓	X	✓	✓	X	£86.93	£36.65	Housing & Care 21
		26	Double one bed flats												£91.98		
		1	3 bedroom flat												£118.47		
Etruria Etruria Locks Tel: 0800 1313348	60+ *	43	Mixed one and two bedroom flats	Non-resident management staff and 24hr community alarm service.	✓	✓	✓	✓	✓	✓	✓	X	✓	✓	£76.88	£64.58 including heating and a support charge	Sanctuary Housing
Fenton Hanover House Tel: 01782 744533	50+	27	One bedroom flats	Support available weekdays from Bradeley Village. 24hr emergency alarm and response service.	X	✓ 12	✓	X	X	✓	X	X	✓	X	£89.07	Service charge and emergency alarm included	Staffordshire Housing

Area Scheme Name Contact Details	Min Age	No. and type of property		Support	Hair Salon	Parking	Coffee Club Social Events	Laundry Room	Guest Facilities	Communal Lounge	ICT Facilities Library	Pets Allowed	Communal Garden	Wheelchair Accessible	Rent Cost	Service Charge	Housing Provider
Fenton Victoria Court Tel: 0800 1313348	60+*	33	One bedroom flats	Non-resident management staff and 24hr community alarm service.	X	✓	✓	✓	✓	✓	X	X	✓	✓	£78.07	£53.52 Including Support Charge	Sanctuary Housing
Hanley Union Court Tel: 01782 233559	55+*	33	One bedroom flats	Mon-Fri support service and site management plus responsive community alarm service out of hours.	X	✓	✓	✓	✓	✓	X	X	✓	✓	£63.23	£3.54	Stoke-on-Trent city council
		1	Three bedroom flat												£86.68		
Hanley Reginald Mitchell Court Tel: 0345 6020540	60+*	96	Two bedroom flats	Non-resident management staff and community alarm service.	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	£85.76	£31.62	Midland Heart
		22	One bedroom flats												£77.49		
Longton Lady Bennett Court Tel: 01782 233187	55+*	28	One bedroom flats	Resident management staff and community alarm service.	X	✓	✓	✓	✓	✓	X	X	✓	✓	£64.14	£3.54	Stoke-on-Trent city council
Meir Doris Robinson Court Tel: 01782 329388	55+*	13	One bedroom flats	Mon-Fri support service and site management plus responsive community alarm service out of hours.	X	✓	✓	✓	✓	✓	X	X	✓	✓	£64.30	£3.54	Stoke-on-Trent city council
		1	Two bedroom flats												£73.19	£3.54	
Meir Sandon Court Tel: 0800 131 3348	60+*	27	One bedroom flats	Non-resident management staff and a 24hr community alarm service.	✓	✓	✓	✓	✓	✓	X	X	✓	✓	£76.88	£61.48 Including heating & Support Charge	Sanctuary Housing

Normacot Alhambra Court Tel: 01782 744533	50+	34	Two bedroom flats	Support available weekdays from Bradeley Village. 24hr emergency alarm and response service.	X	✓ 28	✓	X	X	✓	X	✓	✓	✓	£135.32	Service charge and emergency alarm included	Staffordshire Housing
Shelton St Judes Tel: 0800 131 3348	60+	25	One bedroom flats	Non-resident management staff and a 24-hour community alarm service	✓	✓	✓	✓	✓	✓	X	X	✓	✓	£72.10	£56.73 Including heating and Support Charge	Sanctuary Housing
Smallthorne Wooldridge Court Tel: 01782 23556	55+ *	14	One bedroom flats	Mon-Fri support service and site management plus responsive community alarm service out of hours.	X	✓	✓	✓	✓	✓	X	X	✓	✓	£64.15	£3.54	Stoke-on-Trent city council
		13	Two bedroom flats												£71.52	£3.54	
Trent Vale William Fiske Court Tel: 0300 100 0303	50+	26	One bedroom flats	Non-resident management staff (on-site for 25hrs per week) and community alarm service	X	X	✓	✓	✓	✓	✓	✓	✓	✓	Price on application		Clarion
		2	Two bedroom flats												Price on application		
Tunstall Lily Gertrude Simister Court Tel: 01782 815616	55+ *	14	Bedsit flats	Mon-Fri support service and site management plus responsive community alarm service out of hours.	X	X	✓	✓	✓	✓	X	X	✓	✓	£55.63	£3.54	Stoke-on-Trent city council
		15	One bedroom flats												£62.52		

Costs at August 2018 (prices may be subject to change)

Extra Care Schemes



Extra Care schemes offer the same benefits as sheltered accommodation with enhanced facilities. Residents live in their own self-contained flat, within a purpose built development (most schemes comprise of about 100 flats). The benefits of living in an Extra Care Scheme include:

- Communal facilities such as a restaurant, café, gym, shop and hair salon complemented by landscaped gardens, meeting spaces and secure facilities
- Design features to allow easy access for people with mobility difficulties or disabilities
- Extra Care Schemes tend to be modern, spacious apartments, often offering a spare bedroom and a balcony or patio space
- Properties may be available to rent or for shared ownership
- Lots of events and activities to get involved in that are organised by residents and scheme manager

Extra Care Schemes with Care Services



Most of the Extra Care Schemes in Stoke-on-Trent also have care and support staff available 24 hours a day - this type of housing is often referred to as 'Extra Care Housing'.

If you're a single person or a couple aged 55 or over you will be eligible to live in this type of accommodation, whether you're fully active and independent or have some care needs.

Most schemes seek to maintain a balance between the number of residents who are fully independent needing no support at all, and the number of people who have care needs.

The idea behind extra care housing is to provide a home; where care and support services can be easily accessed if needed, and reduced or increased as individual needs change.

Rent and Service Charges



In addition to a weekly rent charge, you will also need to pay a service charge which contributes towards the cost of heating and lighting communal areas, as well as any furnishings and equipment within these areas. It also pays for staffing costs, and the cost of a community alarm.

Because there are a lot of communal facilities the service charges at Extra Care Schemes will be more expensive than smaller sheltered housing schemes. Rent and service charges vary for each scheme, for more information you will need to contact the housing provider directly.

For Extra Care Schemes with care services on site you only pay for the amount of care that you need - you may be able to get this partly or fully funded by Stoke-on-Trent City Council, depending on your circumstances.

The Extra Care Schemes in Stoke-on-Trent are listed on the following pages.

Extra Care Schemes in Stoke-on-Trent

Costs at August 2018 (prices may be subject to change)



**Baskeyfield House, Middleport
Sanctuary Supported Living**

Angels Way, Stoke-on-Trent, ST6 3PR



Staff are based in the building 24 hours a day to provide care and support to residents.

Built in 2015, Baskeyfield house comprises of 80 one and two bedroom flats. These contemporary apartments are offered for rent or shared ownership.



Weekly Rent:

One bed - £126

One bed corner
- £127.50

Two bed - £136.97

(Plus £69.44 service and amenities charge)

Facilities

- Hairdressing salon
- Landscaped gardens
- Laundry Room
- Wheelchair accessible
- Lift
- Hobby/Activity rooms
- Dining room/Restaurant
- Communal Lounge
- Car parking spaces
- Entertainment and social events
- Shop

Contact Details:

Website: www.sanctuary-supported-living.co.uk

Email: Baskeyfield.House@sanctuary-housing.co.uk

Tel: 01782 958555

[Click here to view Online Brochure](#)

**Berryhill Village, Berryhill
Midland Heart**

Arbourfield Drive, Stoke-on-Trent, ST2 9RJ



Extra Care scheme with on-site care staff (24/7), non-resident management staff (24/7) and community alarm service.

Built in 1998 Berryhill Village comprises of 144 one bed roomed and 4 two bedroom flats spread over 2 floors.



Weekly Rent:

One bed -
£110.82

Two bed -
£119.34

(Plus £91.93 Service Charge)

Facilities

- Gym
- Coffee shop
- Guest Facilities
- Bar
- ICT facilities
- Hairdressing salon
- Pets allowed
- Landscaped gardens
- Laundry Room
- Wheelchair accessible/Lift
- Hobby/Activity rooms
- Dining room/Restaurant
- Communal Lounge
- 70 car parking spaces
- Entertainment and social events
- Games room
- Shop

Contact Details:

Website: www.midlandheart.org.uk

E-mail: contact@midlandheart.org.uk

Tel: 01782 204949

[Click here to view Online Brochure](#)

**Bradeley Village, Bradeley
Staffordshire Housing Group**

Brammer Street, Stoke-on-Trent, ST6 7QY



There are no on-site care services. 24/7 presence of management team, concierge and security

Built in 1994 Bradeley Village comprises of 238 flats. A majority are one bedroom with some two and three bedroom flats available. The scheme also offers a small number of bungalows and fully wheelchair accessible homes.



Weekly Rent:

One bed - £132.88

(Service charge included)

Facilities

- Gym
- Coffee shop
- Guest Facilities
- Bar
- Computer suite
- Hairdressing salon
- Landscaped gardens
- Shop
- Pets allowed
- Some IT provisions
- Wheelchair accessible
- Scooter Stores
- 3 Lift
- Communal Lounge
- 68 car parking spaces
- Entertainment and social events
- Laundry Room
- Games room
- Adapted flats

Contact Details:

Website: Staffshousing.org.uk

E-mail: Mailbox@staffshousing.org.uk

Tel: 01782 836743

[Click here to view Online Brochure](#)

**Camoy's Court - Cobridge
Midland Heart**

Moore Street, Stoke-on-Trent, ST6 2HF



Extra Care scheme with on-site care staff (24/7), non-resident management staff (24/7) and community alarm service.

Built in 1991 Camoy's Court is a smaller scheme comprising of 32 one-bedroom apartments, each with a: hallway, living room, kitchen and shower room.



Weekly Rent:

One bed - £95.25
(Plus £105.32 Service Charge)

Facilities

- Hairdressing salon
- Dining room/ Restaurant
- Pets allowed
- Communal Lounge
- Landscaped gardens
- 8 car parking spaces
- Easy wheelchair access
- Shop
- Lift
- Laundry Room
- Hobby/Activity rooms
- ICT facilities
- Entertainment and social events

Contact Detail

Website: www.midlandheart.org.uk
E-mail: contact@midlandheart.org.uk
Tel: 01782 838951

[Click here to view Online Brochure](#)

**Maple West - Chell
Sapphire Independent Living**

Turnhurst Road, Stoke-on-Trent, ST6 6SB



Extra Care scheme with on-site care staff (24/7), non-resident management staff (24/7) and community alarm service.

Built in 2017 Maple West comprises of 44 spacious one and 96 two-bedroom apartments.



Weekly Rent:

One bed - £97.79
Two bed -£104.32
(Plus £71.15 Service Charge)

Facilities

- Gym
- Wheelchair accessible
- Coffee shop
- Lift
- Guest Facilities
- Hobby/Activity rooms
- Computer suite
- Dining room/Restaurant
- Hairdressing salon
- Communal Lounge
- Pets allowed
- Car parking spaces
- Landscaped gardens
- Laundry Room
- Shop

Contact Detail

Website: www.sapphireconsortium.co.uk
E-mail: maplewest.admin@yourhousinggroup.co.uk
Tel: 01925 592550

[Click here to view Online Brochure](#)

**Oak Priory – Abbey Hulton
Sapphire Independent Living**

Castle Grove, Stoke-on-Trent, ST2 8PN



Extra Care scheme with on-site care staff (24/7), non-resident management staff (24/7) and community alarm service.

Built in 2017 Oak Priory features 53 spacious one and 122 two-bedroom apartments set in landscaped gardens within a stunning village design.



Weekly Rent:

One bed - £98.33
Two bed -£104.90
(Plus £64.66 service Charge)

Facilities

- Gym
- Wheelchair accessible
- Guest Facilities
- Lift
- Spa/Wellbeing Centre
- Laundry Room
- ICT facilities
- Hobby/ Activity rooms
- Hairdressing salon
- Dining room/Restaurant
- Pets allowed
- Communal Lounge
- Landscaped gardens
- Car parking spaces
- Shop
- Entertainment and social events
- Communal allotment

Contact Detail

Website: www.sapphireconsortium.co.uk
E-mail: oakpriory.admin@yourhousinggroup.co.uk
Tel: 0800 6561 0015

[Click here to view Online Brochure](#)

Rowan Village - Meir
Staffordshire Housing Group

George Avenue, Stoke-on-Trent ST3 6FB



Housing staff are based in the building 24 hours a day to provide care and support to residents.

Built in 2008 Rowan Village comprises of 75 two-bed flats.

Weekly Rent:

Two bed - £83.83
 (Plus £50.55 service Charge)



Facilities

- Gym
- Guest ensuite Facilities
- Hairdressing salon
- Pets allowed
- Landscaped gardens
- Laundry Room
- Communal Lounge
- Games room
- Wheelchair accessible
- 2 Lifts
- Hobby/ Activity rooms
- Dining room/ Restaurant
- Entertainment and social events
- Conservatory
- 35 Car parking spaces
- Shop

Contact Detail

Website: Staffshousing.org.uk

E-mail: Mailbox@staffshousing.org.uk

Tel: 01782 316092

[Click here to view Online Brochure](#)

St Dominic's Court - Hartshill
Midland Heart

Hartshill Rd, Stoke-on-Trent ST4 7SN



Staff are based in the building 24 hours a day to provide care and support to residents.

Built in 1991 St Dominic's Court is a small scheme comprising of 44 one-bed flats.

Weekly Rent:

One bed - £115.35
 (Plus £105.32 Service Charge)



Facilities

- Hairdressing salon
- Pets allowed
- Landscaped gardens
- Laundry Room
- 13 Car parking spaces
- Hobby/ Activity rooms
- Communal Lounge
- Easy wheelchair access
- Lift
- Dining room/Restaurant
- Entertainment and social events

Contact Detail

Website: www.midlandheart.org.uk

E-mail: contact@midlandheart.org.uk

Tel: 0345 60 20 540

[Click here to view Online Brochure](#)

West End Village - Stoke
Staffordshire Housing Group

London Rd, Stoke-on-Trent ST4 5AB



24 hours on site care service provided to residents. Housing staff are based in the building from 8.30am-4pm Mon -Fri.

Built in 1991, West End Village comprises of 112 two-bed flats, all of which have walk in shower facilities.

Weekly Rent:

Two bed - £92.75
 (Plus £41.29 Service Charge)



Facilities

- Gym
- Coffee shop
- Guest Facilities
- Bar
- Hairdressing salon
- Pets allowed
- Landscaped gardens
- Laundry Room
- Communal Lounge
- Easy wheelchair access
- Lift
- Hobby/Activity rooms
- Dining room/Restaurant
- Entertainment and social events
- Spa/Wellbeing Centre
- 54 car parking spaces

Contact Detail

Website: Staffshousing.org.uk

E-mail: Mailbox@staffshousing.org.uk

Tel: 01782 848853

[Click here to view Online Brochure](#)

Willow Barns - Blurton
Sapphire Independent Living



Consett Road, Blurton, Stoke-on-Trent ST3 3EA

Staff are based in the building 24 hours a day to provide care and support to residents.

Built in 2016 Willow barns is a scheme comprises of 30 one and 45 two-bed flats all of which are built to modern space standards and have a separate kitchen with balcony/patio area.

Weekly Rent:

One bed - £100.88

Two bed - £107.67

(Plus £54.37 service charge and £23.95 amenities charge)



Facilities

- Gym
- Guest Facilities
- Spa/Wellbeing Centre
- ICT facilities
- Hairdressing salon
- Pets allowed
- Landscaped gardens
- Laundry Room
- Wheelchair accessible
- Lift
- Hobby/ Activity rooms
- Dining room/Restaurant
- Communal Lounge
- Car parking spaces
- Entertainment and social events

Contact Detail

Website: www.sapphireconsortium.co.uk

Email: willowbarns.admin@yourhousinggroup.co.uk

Tel: 01925 593540

[Click here to view Online Brochure](#)

Scheme Contact Details

A

B

C

Clarion – 0300 100 0303

D

E

F

G

H

I

J

K

L

M

Midland Heart

Berryhill Village - 01782 204949

St Dominic's Court - 0345 60 20 540

Camoy Court - 01782 838951

N

O

P

Q

R

Riverside - 0345 111 000

S

Sanctuary Housing - 0800 131 3348

Sanctuary Supported Living - 01782 958555

Sapphire Independent Living - 01925 593575

Staffordshire Housing - 01782 744533

Stoke-on-Trent City Council - 01782 233696

T

Teachers Housing Association - 0207 440 9440

U

V

W

X

Y

Z

Financial Advice

Housing and Care Cost Comparison 2017/2018



The tables below show the estimated weekly costs of rent, bills and care for three different types of older people's accommodation.

Estimated weekly cost for accommodation and bills

Retirement Village	Costs	Council Sheltered Flat	Costs	Council Bungalow	Costs
Rent – 1 bed	100.88	Rent – 1 bed	63.07	Rent – 1 bed	66.79
Service Charge	54.37	Service Charge	3.61(***)	Service Charge	3.28
Gas/Electric/Water	23.95	Heating	11.79	Heating	8.90 (**)
Council Tax	14.75(*)	Council Tax	14.75 (*)	Council Tax	14.75 (*)
Additional Utilities	0.00	Electric/Water	11.20 (**)	Electric/Water	11.20 (**)
Total	£193.95	Total	£104.42	Total	£104.92

(*) Based on Band A property £1022.54 per year minus 25% single person discount = £766.91 divided by 52 weeks

(**) Estimated Cost

(***) Under review

Estimated weekly care costs

Retirement Village	Council Sheltered Flat	Council Bungalow
16 hours care provided at a rate of £12.25 per hour per week	16 hours care provided at a rate of £16.20 per hour per week	16 hours care provided at a rate of £16.20 per hour per week
Total £196	Total £259.20	Total £259.20

Estimates weekly cost for accommodation, bills and care

Total £389.95	Total £363.62	Total £364.12
----------------------	----------------------	----------------------

Cost as at August 2018

Help to Stay Put.....

If you'd rather stay put in your current home there are a range of services available to help you live independently, including support, care and adaptations, as well as home improvement services to help you with repairs and maintenance. This section of the leaflet lists some of the services that are available and includes contact details for more information.

Repairs and Maintenance



Home Improvement Agencies provide services to people living in any type of housing whether you're a homeowner or you rent your home.

The Home Improvement Agency in Stoke-on-Trent is called "Revival" and this is part of the Staffordshire Housing Group. They provide services to help people maintain the safety and security of their home and to undertake improvements, repairs and maintenance work.

The services they offer include:

- **Handyperson Service** - carrying out small repair jobs like fitting a curtain rail, unblocking a sink and fitting small adaptations like grab rails. Labour is charged at £10 an hour, plus the cost of materials (price correct as of 2018).
- **Home Hazard Checks** - Assessment of your home to identify and rectify any hazards to prevent falls and fires. These fire and safety checks are free but you will need to pay for any materials.
- **Repairs Management** - If you're feeling overwhelmed at the prospect of making improvements, like replacing a kitchen, bathroom or roof, Revival can manage the process for you from start to finish. They will assess the work that's required, get quotes from reputable contractors, hire the best contractor for the job, oversee the works and inspect the job once complete. They won't authorise payment to the contractor until you are 100% satisfied with the work.

- **Decorating and Gardening** - Revival have a panel of contractors who have been vetted for their reputation and standard of work. They can get you a free, no obligation quote for the jobs you need doing.

Tel: 0333 014 3389

E-mail: info@revivalhia.org.uk

Alternatively you can visit the Staffordshire Marketplace for information about repairs and maintenance services across Staffordshire and Stoke-on-Trent:

Website: www.staffordshiremarketplace.co.uk

Safe and Warm Home Grants

If your household has an annual income of £25,000 or less, and one or more of the occupants suffer from a health condition made worse by the cold you may be eligible for a grant to help keep your home warm and lower your fuel bills. We can offer boiler repair/replacement, draught proofing, loft insulation, cavity wall insulation, new windows and doors as well as advice and assistance to help prevent slips trips and falls.

Telephone: 01782 235652

E-mail: privatesectorhousing@stoke.gov.uk

Website: www.stoke.gov.uk

Beat the Cold



Beat the cold are a registered charity based in Stoke-on-Trent, offering energy advice and practical help. They may be able to help with insulation and heating improvements. If your health is poor and you're heating or hot water breaks down, they have a crisis service.

Tel: 0800 3892258 or 01782 683813

E-mail: enquiries@beatcold.org.uk

Website: www.beatcold.org.uk

Adaptations and Equipment



If your home no longer suits your needs because you have a disability or mobility difficulties, you may be able to adapt your home. This might include having a stair

lift fitted, getting doorways widened to help wheelchair users or replacing a bath with a walk in shower. Equipment to help you can also be installed such as grab rails, bath boards or bed raisers. There are a number of different ways to get adaptations and equipment installed in your home, depending on your circumstances.

Stoke-on-Trent City Council

To access adaptations and equipment through Social Services you will need to have an assessment to determine if you are eligible. If you are eligible, equipment to meet your needs will be provided to you free of charge. For larger adaptations you might be eligible for a Disabled Facilities Grant to cover up to £30,000 of the cost - this will be dependent on your income and savings. For more information contact Stoke-on-Trent City Council's Social Care Contact Centre.

Tel: 0800 5610015

Email: social.care@stoke.gov.uk

Website: www.stoke.gov.uk

Care Choices

This website has a number of useful features, applications and tools to provide information on adaptations and equipment. Ask Sara helps individuals to find information and advice on products that will help to assist you with completing daily living tasks. The website includes a daily living aids product showroom which compares the price of products equipment aimed at support independence and wellbeing.

Website: www.carechoices.co.uk

If you are not eligible for support from social services, or if you do not want to go down that route, you can get advice and assistance from the following services.

Revival Home Improvement Agency

Revival offer a full adaptations service which includes arranging an assessment with an occupational therapist, drawing up specifications for any work, finding an approved contractor and managing the work.

Tel: 01782 749202

Email: revival@staffshousing.org.uk

Website: www.revivalhia.org.uk

Independent Living Centre

The Independent Living Centre is located in Trentham and is run by the City Council in partnership with a social enterprise named Ability Aware. It offers the opportunity to view equipment (ranging from chunky-handled cutlery to bath seats and shower chairs) and adaptations (such as walk-in showers, adapted bathing facilities, stair lifts and ceiling track hoists). The centre is set up like the rooms of a house so that you can try out the equipment in a realistic setting to find out what works best for you. The team at the centre will also support you with advice and information where possible, and you can purchase equipment at a reasonable price. The council's Occupational Therapist Team can also assess you there (by appointment) to see exactly what equipment would best suit your needs.

If you have a sensory disability the Independent Living Centre has a range of clever equipment to test out including talking watches and vibrating alarm clocks.

Tel: 0845 330 1144

Email: stoke@abilityaware.com

Community Alarms and Telecare



Lifeline Alarm Service



For extra peace of mind a lifeline system can be installed in your home, this consists of a base unit, which will be set up next to your telephone and an alarm button which can be worn as a pendant or clipped to your waist band.

If you fall, or feel unwell, you just need to push the alarm button and a specially trained advisor from our control centre will contact you via the base unit. If you need help or there is no response the advisor will contact a friend, relative or carer and ask them to visit you. If necessary, they will phone for an ambulance and contact the police. There are also highly trained emergency response officers at the control Centre if you need help to get up after a fall but don't require an ambulance.

The lifeline service is run by Stoke-on-Trent City Council and costs around 53p a day (£16 per month). For this, you receive the base unit, alarm button, a smoke detector that links to the base unit and 24/7 support from the control centre plus free support from our emergency response service. For an extra 19p per day (£6 per month), you can also have a second pendant which is useful for couples. (Costs at October 2018, prices may be subject to change).

For more information contact Stoke-on-Trent City Council's Telecare and Lifeline Service on:

Tel: **01782 234545**

Email: telecare@stoke.gov.uk

Website: www.stoke.gov.uk

Telecare (or Assistive Technology)

Assistive Technology involves putting a range of sensors around your home to alert specially trained staff if you're in need of assistance. Following an assessment we can put together a package of equipment to meet your needs.

The equipment operates through a Lifeline base unit and includes:

- Bed occupancy sensors to alert us if you fall during the night.
- Bogus caller alert buttons at the door, to press if you have any concerns when you answer the door to strangers.
- Smoke, carbon monoxide and gas detectors linked to our control centre who will quickly contact the fire service.
- Sensors to turn on the lights if you get out of bed at night, so you don't trip over anything in the dark.
- A pill dispenser to help you to take the right medication at the right time and to alert people if you miss important pills.

For more information please contact Stoke-on-Trent City Council's Telecare and Lifeline Service on:

Tel: **01782 234545**

Email: telecare@stoke.gov.uk

Website: www.stoke.gov.uk



Support to live independently

Revival Older People's Floating Support

This service provides support to people aged 55 and over in their own home, specifically those returning home from hospital, it aims to prevent re-admission to hospital and help people regain their independence.

Tel: 01782 749202

Email: revival@staffshousing.org.uk

Website: www.revivalhia.org.uk

Carelink

Carelink is a telephone befriending service run by Saltbox, a local registered charity. If you're over 50 and would enjoy a regular chat on the phone with a friendly volunteers each week, alongside support from experienced staff please get in touch on 01782 265651. The service operates 365 days a year and makes around 25,000 calls a year - why not join in?

Tel: 01782 265651

Email: carelink@saltbox.org.uk

Website: www.saltbox.org.uk/carelink

Help at Home Service

Shop and clean is a service run by Age UK North Staffs, they can provide assistance with shopping, collecting prescriptions, general cleaning, doing the laundry, doing the ironing and bigger jobs like cleaning windows. The service is charged at an hourly rate and doesn't require an assessment from social services.

Tel: 01782 827923

Email: shopandclean@ageuknorthstaffs.org.uk

Website: www.ageuk.org.uk/northstaffs

Home Care/Domiciliary Care

Home care is sometimes referred to as "domiciliary care" or "home help". It is when care workers visit people in their own homes to give them help and support. Care workers can help with your personal care needs, such as washing and getting dressed and practical tasks such as preparing simple snacks or frozen meals.

To access care services through the city council you will require an assessment, one of our assessors will visit you to discuss your need. After they have talked to you and anyone else involved, we will be able to decide if we can offer you support. We can only help people who are most in need.

If the assessment shows that you do not qualify for home care, we will give you a list of independent agencies or voluntary organisations that provide practical care in people's homes. All these agencies will meet our quality standards; you will then be able to contact them directly if you wish. For more information please contact Stoke-on-Trent City Council's Social Care Contact Centre.

Tel: 0800 5610015

Email: social.care@stoke.gov.uk

Website: www.stoke.gov.uk

Voices

Voices are a lottery funded local charity for people whose lives have been seriously affected by events and conditions over a prolonged period. They may present frequently at emergency health care facilities, drug and alcohol services, homelessness or mental health services. Each customer is allocated a Service Coordinator. Our coordinator works with existing professionals involved in the person's support.

Tel: 01782 450760

Website: www.voicesofstoke.org.uk

Address: Federation House, Station Road, Stoke-On-Trent, Staffordshire, ST4 2SA

Help Support and Guidance



Age UK

Age UK provide information, advice and support to people over 50. They can give you impartial advice on a range of issues and if they can't help they'll put you in touch with someone who can. Age UK North Staffs also run a number of activities and events that you can get involved in including computer sessions, gardening circles, craft/art groups and walking groups.



Tel: **01782 286209**

Email: info@ageuknorthstaffs.org.uk

Website: www.ageuk.org.uk/northstaffs

North Staffs Carers Association



North Staffs Carers Association offers emotional support, information and advice to informal carers of all ages in North Staffordshire through the provision of free and confidential support services.

Tel: **01782 793100**

Website: www.carersfirst.com

Citizens Advice Bureau



CAB provide a holistic advice service which includes advice regarding benefit entitlement, making claims, dealing with disputes, dealing with debts, housing issues and legal advice.

Tel: **08444 111 444**

Website: www.stoke-cab.org.uk/

Elderly Accommodation Counsel

EAC is a national charity set up to help older people make informed choices about their health and care needs. They operate FirstStop, a free phone telephone advice line for older people and their families. The EAC also operate an online directory of housing schemes and services which you can search by area or postcode, to find out what's available near you.



Tel: **0800 377 7070**

Email: info@firststopadvice.org.uk

Website: www.housingcare.org.uk

Financial Advice and Support



Chatter Box North Staffs



This web site has been created by the Financial Inclusion Group for North Staffordshire. It aims to provide information, facilities, advice, and support to enable local people to manage/maximise their money and take control of their finances and financial choices.

Website: www.chatterboxns.com

Money Advice Service



**the Money
Advice Service**

This is a free and impartial money advice service set up by government. They offer advice and guidance on how to help improve your finances as well as tools and calculators to help keep track and plan ahead. Support is available in person, over the phone and online.

Tel: **0800 138 7777**

Website: www.moneyadviceservice.org.uk

Webchat: Available Online

Email: enquiries@moneyadviceservice.org.uk

Housing, Health and Care Advice



Revival



Revival Home Improvement Agency and is available to people aged over 55 living in North Staffordshire. They provide free confidential advice and support to help people to continue to live independently whether you want to stay where you are or move somewhere new.

Tel: 01782 749202

Website: www.revivalhia.org.uk

Email: revival@staffshousing.org.uk

Care Choices

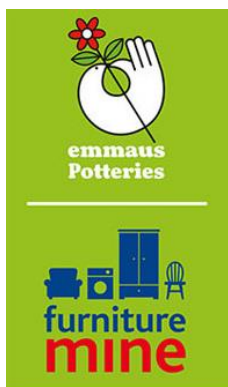


Care Choices website provides information and advice on all matters relating to care, support, housing, benefits and health.

Tel: 01223 207770 Website: www.carechoices.co.uk

General contact forms can also be found on care choices website.

Emmaus Furniture Mine



Furniture Mine is Staffordshire's leading furniture re-use charity that helps families set up home through low cost second hand furniture and council referrals.

They offer key items of furniture needed to create a home such as beds, wardrobes, sofas and chairs. They also offer a collection of unwanted furniture service which is free of charge.

If you have unwanted furniture that you wish to donate, simply contact them on 01782 846111 to arrange a suitable collection date. Alternatively if you wish to browse their current range you can either visit their warehouse or shop (details listed below).

Boutique Shop - 23 Bridge Street, Newcastle-Under-Lyme, Staffordshire, ST5 2RY

Tel: 01782 616043

Warehouse & Main Shop – Victoria Street, Hanley, Staffordshire, ST1 4QA

Tel: 01782 846111

Website: www.furnituremine.emmauspotteries.org.uk



City of
Stoke-on-Trent

stoke.gov.uk