## Appendix 2: NEMS I n Street Survey

| Total | City Centre | Burslem | Fenton Town | Longton | Meir Town | Stoke Town | Tunstall |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hanley | Town Centre | Centre | Town Centre | Centre | Centre | Town Centre |  |

Q01 Do you normally have regular access to a car for personal use during the day?

| Yes | $49.1 \%$ | 212 | $53.7 \%$ | 58 | $50.0 \%$ | 27 | $42.6 \%$ | 23 | $48.1 \%$ | 26 | $40.7 \%$ | 22 | $53.7 \%$ | 29 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | :--- |
| No | $50.9 \%$ | 220 | $46.3 \%$ | 50 | $50.0 \%$ | 27 | $57.4 \%$ | 31 | $51.9 \%$ | 28 | $59.3 \%$ | 32 | $46.3 \%$ | 25 |
| $50.0 \%$ | 27 |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Base: |  | 432 |  | 108 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 |

Q02 Do you normally have regular access to a car for personal use during the evening / night?

| Yes | $49.1 \%$ | 212 | $51.9 \%$ | 56 | $48.1 \%$ | 26 | $42.6 \%$ | 23 | $48.1 \%$ | 26 | $40.7 \%$ | 22 | $53.7 \%$ | 29 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | :--- |
| $50.6 \%$ | 30 |  |  |  |  |  |  |  |  |  |  |  |  |  |
| No | $50.9 \%$ | 220 | $48.1 \%$ | 52 | $51.9 \%$ | 28 | $57.4 \%$ | 31 | $51.9 \%$ | 28 | $59.3 \%$ | 32 | $46.3 \%$ | 25 |

Q03 Which of the following visitor categories would you class yourself?

| Local shopper | 88.9\% | 384 | 86.1\% | 93 | 90.7\% | 49 | 92.6\% | 50 | 96.3\% | 52 | 85.2\% | 46 | 75.9\% | 41 | 98.1\% | 53 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| On holiday | 0.2\% | 1 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Day tripper / visitor | 5.1\% | 22 | 6.5\% | 7 | 1.9\% | 1 | 3.7\% | 2 | 1.9\% | 1 | 11.1\% | 6 | 9.3\% | 5 | 0.0\% | 0 |
| Student | 1.2\% | 5 | 2.8\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 |
| Worker | 4.6\% | 20 | 3.7\% | 4 | 7.4\% | 4 | 3.7\% | 2 | 0.0\% | 0 | 3.7\% | 2 | 13.0\% | 7 | 1.9\% | 1 |
| Other | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Base: |  | 432 |  | 108 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 |

## Q04 How did you travel to (STUDY CENTRE) today (main part of journey)?

| Car / van (as driver) | 31.5\% | 136 | 32.4\% | 35 | 31.5\% | 17 | 29.6\% | 16 | 29.6\% | 16 | 22.2\% | 12 | 38.9\% | 21 | 35.2\% | 19 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Car / van (as passenger) | 7.4\% | 32 | 14.8\% | 16 | 3.7\% | 2 | 1.9\% | 1 | 14.8\% | 8 | 0.0\% | 0 | 5.6\% | 3 | 3.7\% | 2 |
| Bus, minibus or coach | 26.2\% | 113 | 37.0\% | 40 | 14.8\% | 8 | 18.5\% | 10 | 27.8\% | 15 | 24.1\% | 13 | 31.5\% | 17 | 18.5\% | 10 |
| Motorcycle, scooter or moped | 0.9\% | 4 | 0.9\% | 1 | 1.9\% | 1 | 3.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Walk | 29.4\% | 127 | 12.0\% | 13 | 40.7\% | 22 | 42.6\% | 23 | 22.2\% | 12 | 50.0\% | 27 | 22.2\% | 12 | 33.3\% | 18 |
| Taxi / minicab | 3.9\% | 17 | 1.9\% | 2 | 5.6\% | 3 | 3.7\% | 2 | 5.6\% | 3 | 1.9\% | 1 | 1.9\% | 1 | 9.3\% | 5 |
| Train | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Metro | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Bicycle | 0.5\% | 2 | 0.9\% | 1 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Park and Ride | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Disabled vehicle (scooter, wheelchair etc.) | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Other | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Base: |  | 432 |  | 108 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 |


| Total | City Centre <br> Hanley | Burslem <br> Town Centre | Fenton Town <br> Centre | Longton <br> Town Centre | Meir Town <br> Centre | Stoke Town <br> Centre | Tunstall |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Town Centre |  |  |  |  |  |  |

## Q05 Where did you park today?

Those who travelled by car or van at Q04
City Centre (Hanley)

| Broad Street Car Park | 0.6\% | 1 | 2.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Century Retail Park | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Customer Car Park |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Clementsons Mill Car Park | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Etruria Way Retail Park Customer Car Park | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Festival Heights Retail Park Customer Car Park | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Festival Retail Park Customer Car Park | 0.6\% | 1 | 2.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Hinde Street Car Park | 1.2\% | 2 | 3.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Intu Potteries Shopping Centre Customer Car Park | 10.7\% | 18 | 35.3\% | 18 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| John Street Multi-Storey Car Park | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Lichfield Street Car Park | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Lower Huntbach Street Car Park | 1.2\% | 2 | 3.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Meigh Street Multi-Storey Car Park | 1.2\% | 2 | 3.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Meigh Street Surface Car Park | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Morrisons Customer Car Park, Festival Park | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Octagon Retail Park Customer Car Park | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Pall Mall Car Park | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Sainsbury's Customer Car Park, Etruria Road | 0.6\% | 1 | 2.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| St Ann Street Car Park | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Extra Customer Car Park, Clough Street | 5.4\% | 9 | 17.6\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Upper Huntbach Street Car Park | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| City Centre Hanley In Street (metered) | 1.2\% | 2 | 3.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| City Centre Hanley In Street (not metered) | 3.0\% | 5 | 9.8\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Burslem Town Centre |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| B\&M Bargains Customer Car Park | 1.2\% | 2 | 0.0\% | 0 | 10.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Chapel Lane Car Park | 0.6\% | 1 | 0.0\% | 0 | 5.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Navigation Road Car Park | 0.6\% | 1 | 0.0\% | 0 | 5.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Burslem Town Centre In Street (metered) | 1.8\% | 3 | 0.0\% | 0 | 15.8\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Burslem Town Centre In Street (not metered) | 4.8\% | 8 | 0.0\% | 0 | 42.1\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Fenton Town Centre |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Aldi Customer Car Park | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Asda Customer Car Park | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| City Road Car Park | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Ravenside Retail Park Customer Car Park | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Victoria Road Retail Park Customer Car Park | 1.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 11.8\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| In Street (metered) | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 5.9\% | 1 | 0.0\% | 0 | 0.0\% |  | 0.0\% | 0 | 0.0\% | 0 |
| In Street (not metered) | 3.6\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 35.3\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Longton Town Centre |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Chancery Lane Car Park | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% |  | 0.0\% | 0 | 0.0\% | 0 |
| Commerce Street Car Park | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Lidl Customer Car Park | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.2\% | 1 | 0.0\% |  | 0.0\% | 0 | 0.0\% | 0 |
| Longton Exchange Shopping Centre Car Park | 6.0\% | 10 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 41.7\% | 10 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Longton Retail Park Customer Car Park | 1.2\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 8.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Phoenix Retail Park Customer Car Park | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Extra Customer Car Park | 5.4\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 37.5\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| In Street (metered) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |



Q06 Were you satisfied with the cost of the car parking today?
Those who mentioned a car park at Q05

| No, too expensive | $12.7 \%$ | 20 | $40.0 \%$ | 18 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $4.3 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $5.0 \%$ | 1 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| No, too low | $0.6 \%$ | 1 | $0.0 \%$ | 0 | $5.3 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Yes, satisfactory | $29.7 \%$ | 47 | $24.4 \%$ | 11 | $21.1 \%$ | 4 | $18.8 \%$ | 3 | $43.5 \%$ | 10 | $8.3 \%$ | 1 | $30.4 \%$ | 7 | $55.0 \%$ | 11 |
| Yes, it was free | $39.2 \%$ | 62 | $26.7 \%$ | 12 | $21.1 \%$ | 4 | $25.0 \%$ | 4 | $52.2 \%$ | 12 | $75.0 \%$ | 9 | $56.5 \%$ | 13 | $40.0 \%$ | 8 |
| (Don't know / can't | $17.7 \%$ | 28 | $8.9 \%$ | 4 | $52.6 \%$ | 10 | $56.3 \%$ | 9 | $0.0 \%$ | 0 | $16.7 \%$ | 2 | $13.0 \%$ | 3 | $0.0 \%$ | 0 |
| $\quad$ remember) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Base: |  | 158 |  | 45 |  | 19 |  | 16 |  | 23 |  | 12 |  | 23 | 20 |  |

Q07 Did you have any difficulties obtaining a car parking space today?
Those who mentioned a car park at Q05

| Yes | $11.4 \%$ | 18 | $31.1 \%$ | 14 | $5.3 \%$ | 1 | $0.0 \%$ | 0 | $4.3 \%$ | 1 | $16.7 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| No | $88.6 \%$ | 140 | $68.9 \%$ | 31 | $94.7 \%$ | 18 | $100.0 \%$ | 16 | $95.7 \%$ | 22 | $83.3 \%$ | 10 | $100.0 \%$ | 23 | $100.0 \%$ | 20 |
| Base: |  | 158 | 45 |  | 19 |  | 16 |  | 23 |  | 12 |  | 23 | 20 |  |  |


| Total | City Centre | Burslem | Fenton Town | Longton | Meir Town | Stoke Town | Tunstall |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hanley | Town Centre | Centre | Town Centre | Centre | Centre | Town Centre |  |

## Q08 How long did your journey to (STUDY CENTRE) take?

|  | $22.2 \%$ | 96 | $13.0 \%$ | 14 | $13.0 \%$ | 7 | $38.9 \%$ | 21 | $22.2 \%$ | 12 | $16.7 \%$ | 9 | $13.0 \%$ | 7 | $48.1 \%$ | 26 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $0-5$ minutes | $31.0 \%$ | 134 | $20.4 \%$ | 22 | $33.3 \%$ | 18 | $27.8 \%$ | 15 | $44.4 \%$ | 24 | $42.6 \%$ | 23 | $27.8 \%$ | 15 | $31.5 \%$ | 17 |
| 6-10 minutes | $18.1 \%$ | 78 | $20.4 \%$ | 22 | $25.9 \%$ | 14 | $16.7 \%$ | 9 | $13.0 \%$ | 7 | $18.5 \%$ | 10 | $20.4 \%$ | 11 | $9.3 \%$ | 5 |
| $11-15$ minutes- | $13.7 \%$ | 59 | $20.4 \%$ | 22 | $14.8 \%$ | 8 | $11.1 \%$ | 6 | $3.7 \%$ | 2 | $14.8 \%$ | 8 | $18.5 \%$ | 10 | $5.6 \%$ | 3 |
| $16-20$ minutes | $7.9 \%$ | 34 | $13.9 \%$ | 15 | $5.6 \%$ | 3 | $5.6 \%$ | 3 | $7.4 \%$ | 4 | $5.6 \%$ | 3 | $7.4 \%$ | 4 | $3.7 \%$ | 2 |
| 21-30 minutes | $4.6 \%$ | 20 | $8.3 \%$ | 9 | $5.6 \%$ | 3 | $0.0 \%$ | 0 | $3.7 \%$ | 2 | $1.9 \%$ | 1 | $7.4 \%$ | 4 | $1.9 \%$ | 1 |
| $31-60$ minutes | $0.7 \%$ | 3 | $1.9 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.9 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Over 60 minutes | $1.9 \%$ | 8 | $1.9 \%$ | 2 | $1.9 \%$ | 1 | $0.0 \%$ | 0 | $3.7 \%$ | 2 | $0.0 \%$ | 0 | $5.6 \%$ | 3 | $0.0 \%$ | 0 |
| (Don't know / can't <br> remember) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Mean: | 12.9 | 17.8 | 13.2 |  | 8.8 | 12.4 |  | 11.2 |  | 14.6 |  | 7.7 |  |  |  |  |
| Base: | 432 | 108 | 54 |  | 54 | 54 |  | 54 |  | 54 | 54 |  |  |  |  |  |

Q09 Did you travel to (STUDY CENTRE) directly from home, work or elsewhere?

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Home | $88.9 \%$ | 384 | $89.8 \%$ | 97 | $81.5 \%$ | 44 | $81.5 \%$ | 44 | $94.4 \%$ | 51 | $90.7 \%$ | 49 | $90.7 \%$ | 49 |
| Work | $3.2 \%$ | 14 | $2.8 \%$ | 3 | $5.6 \%$ | 3 | $7.4 \%$ | 4 | $0.0 \%$ | 0 | $1.9 \%$ | 1 | $3.7 \%$ | 2 |
| $1.9 \%$ | 50 |  |  |  |  |  |  |  |  |  |  |  |  |  |
| On holiday | $0.2 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| $1.9 \%$ | 1 |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Family member's home | $5.8 \%$ | 25 | $4.6 \%$ | 5 | $9.3 \%$ | 5 | $9.3 \%$ | 5 | $5.6 \%$ | 3 | $5.6 \%$ | 3 | $3.7 \%$ | 2 |
| $3.7 \%$ | 2 |  |  |  |  |  |  |  |  |  |  |  |  |  |
| College | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| $0.0 \%$ | 0 |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Doctor's / dentist's | $0.5 \%$ | 2 | $1.9 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Friend's home | $1.4 \%$ | 6 | $0.9 \%$ | 1 | $3.7 \%$ | 2 | $1.9 \%$ | 1 | $0.0 \%$ | 0 | $1.9 \%$ | 1 | $1.9 \%$ | 1 |
| $0.0 \%$ | $0.0 \%$ | 0 |  |  |  |  |  |  |  |  |  |  |  |  |
| Elsewhere | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Base: |  | 432 |  | 108 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 |


| Total | City Centre | Burslem | Fenton Town | Longton | Meir Town | Stoke Town | Tunstall |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Hanley | Town Centre | Centre | Town Centre | Centre | Centre | Town Centre |

## Q10 Why do you choose to shop / visit (STUDY CENTRE) today (rather than go to another centre)? [MR]

| Accessibility by public transport | 1.4\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 1.9\% | 1 | 5.6\% | 3 | 1.9\% | 1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Accessibility to (STUDY CENTRE) | 1.2\% | 5 | 0.0\% | 0 | 1.9\% | 1 | 3.7\% | 2 | 1.9\% | 1 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 |
| Car parking prices | 1.2\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 2 | 1.9\% | 1 | 3.7\% | 2 | 0.0\% | 0 |
| Good car parking provision | 0.7\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 2 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 |
| Choice of High Street retailers | 4.4\% | 19 | 9.3\% | 10 | 3.7\% | 2 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 5.6\% | 3 | 5.6\% | 3 |
| Choice of shops selling non-food goods | 3.9\% | 17 | 8.3\% | 9 | 5.6\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 2 | 1.9\% | 1 | 3.7\% | 2 |
| Cleanliness | 0.7\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 2 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Close to friends / family | 11.3\% | 49 | 6.5\% | 7 | 18.5\% | 10 | 14.8\% | 8 | 9.3\% | 5 | 22.2\% | 12 | 9.3\% | 5 | 3.7\% | 2 |
| Close to home | 49.5\% | 214 | 48.1\% | 52 | 44.4\% | 24 | 50.0\% | 27 | 59.3\% | 32 | 42.6\% | 23 | 35.2\% | 19 | 68.5\% | 37 |
| Close to work | 6.3\% | 27 | 5.6\% | 6 | 5.6\% | 3 | 9.3\% | 5 | 0.0\% | 0 | 7.4\% | 4 | 13.0\% | 7 | 3.7\% | 2 |
| Department store | 0.9\% | 4 | 3.7\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Education | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Entertainment / events | 0.2\% | 1 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Habit | 1.4\% | 6 | 3.7\% | 4 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 |
| To participate in leisure services | 0.5\% | 2 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Provision of services (e.g. banks / financial services) | 2.1\% | 9 | 4.6\% | 5 | 0.0\% | 0 | 1.9\% | 1 | 1.9\% | 1 | 1.9\% | 1 | 0.0\% | 0 | 1.9\% | 1 |
| Public information, signposts, public facilities | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Quality of shops selling food goods | 0.7\% | 3 | 0.0\% | 0 | 1.9\% | 1 | 3.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Range of independent / specialist shops | 1.2\% | 5 | 1.9\% | 2 | 0.0\% | 0 | 3.7\% | 2 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Range of shops selling food goods | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Safety (during the day) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tourism | 0.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Safety (during the night) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Shopping environment | 0.7\% | 3 | 0.9\% | 1 | 1.9\% | 1 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| The market | 0.9\% | 4 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 5.6\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Value for money | 1.2\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 2 | 1.9\% | 1 | 3.7\% | 2 | 0.0\% | 0 |
| A change of scene | 0.5\% | 2 | 0.9\% | 1 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| A particular store is situated there | 1.4\% | 6 | 0.9\% | 1 | 1.9\% | 1 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 3.7\% | 2 |
| Choice of cafés / restaurants / pubs | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Convenient for medical appointment (doctor, dentist, optician etc.) | 1.6\% | 7 | 0.9\% | 1 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 5.6\% | 3 | 1.9\% | 1 |
| Good for browsing | 0.5\% | 2 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 |
| Part of an overall day out | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 |
| Return / collect ordered items | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Other | 1.9\% | 8 | 0.9\% | 1 | 3.7\% | 2 | 0.0\% | 0 | 1.9\% | 1 | 3.7\% | 2 | 1.9\% | 1 | 1.9\% | 1 |
| (Don't know / no reason) | 3.2\% | 14 | 0.9\% | 1 | 5.6\% | 3 | 3.7\% | 2 | 1.9\% | 1 | 5.6\% | 3 | 5.6\% | 3 | 1.9\% | 1 |
| Base: |  | 432 |  | 108 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 |


| Total | City Centre | Burslem | Fenton Town | Longton | Meir Town | Stoke Town | Tunstall |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hanley | Town Centre | Centre | Town Centre | Centre | Centre | Town Centre |  |

## Q11 What is the main reason why you are in (STUDY CENTRE) today?

| Clothes / shoes shopping | 17.1\% | 74 | 40.7\% | 44 | 1.9\% | 1 | 13.0\% | 7 | 9.3\% | 5 | 7.4\% | 4 | 13.0\% | 7 | 11.1\% | 6 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Other non-food shopping | 7.2\% | 31 | 5.6\% | 6 | 14.8\% | 8 | 5.6\% | 3 | 16.7\% | 9 | 3.7\% | 2 | 0.0\% | 0 | 5.6\% | 3 |
| Financial services (bank / building society / Post Office) | 15.0\% | 65 | 15.7\% | 17 | 13.0\% | 7 | 18.5\% | 10 | 13.0\% | 7 | 24.1\% | 13 | 3.7\% | 2 | 16.7\% | 9 |
| Browsing | 10.4\% | 45 | 10.2\% | 11 | 13.0\% | 7 | 3.7\% | 2 | 5.6\% | 3 | 7.4\% | 4 | 25.9\% | 14 | 7.4\% | 4 |
| Eating and drinking (café / restaurant / pub) | 4.4\% | 19 | 4.6\% | 5 | 1.9\% | 1 | 5.6\% | 3 | 0.0\% | 0 | 3.7\% | 2 | 13.0\% | 7 | 1.9\% | 1 |
| Chemist | 1.4\% | 6 | 0.0\% | 0 | 1.9\% | 1 | 3.7\% | 2 | 0.0\% | 0 | 3.7\% | 2 | 1.9\% | 1 | 0.0\% | 0 |
| Doctor / dentist / optician | 2.1\% | 9 | 0.0\% | 0 | 3.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 2 | 3.7\% | 2 | 5.6\% | 3 |
| Electrical goods shopping | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 |
| Furniture / carpet | 0.2\% | 1 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Jewellery / gift shops | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Library | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Market | 1.4\% | 6 | 4.6\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 |
| Public offices | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Personal services (e.g. hairdressers, beauty salon launderette) | 1.6\% | 7 | 0.0\% | 0 | 1.9\% | 1 | 3.7\% | 2 | 0.0\% | 0 | 7.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 |
| Other services (travel agent, estate agent) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Social / leisure activities | 1.6\% | 7 | 0.0\% | 0 | 1.9\% | 1 | 1.9\% | 1 | 0.0\% | 0 | 5.6\% | 3 | 1.9\% | 1 | 1.9\% | 1 |
| Stationers / newsagents | 0.9\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.6\% | 3 | 0.0\% | 0 | 1.9\% | 1 |
| Cinema | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Bowling | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Health \& fitness | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Theatre and cultural | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Bingo | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Visit specialist shops | 2.5\% | 11 | 1.9\% | 2 | 5.6\% | 3 | 3.7\% | 2 | 7.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Work / business | 3.2\% | 14 | 1.9\% | 2 | 5.6\% | 3 | 3.7\% | 2 | 0.0\% | 0 | 3.7\% | 2 | 9.3\% | 5 | 0.0\% | 0 |
| Education (School / College) | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Visit markets | 2.8\% | 12 | 4.6\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 5.6\% | 3 | 0.0\% | 0 | 1.9\% | 1 | 5.6\% | 3 |
| Tourism sightseeing | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 |
| Return / collect ordered items | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Asda, Victoria Road, Berry Hill, Fenton | 1.4\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 11.1\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| B\&M, Old Hall Street, Hanley | 0.9\% | 4 | 0.9\% | 1 | 3.7\% | 2 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Bargain Booze, Abbotts Drive, Hanley | 1.6\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 13.0\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Farmfoods, Moorlands Road, Burslem | 2.5\% | 11 | 0.0\% | 0 | 18.5\% | 10 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Food shopping (undecided as to which store) | 2.5\% | 11 | 0.0\% | 0 | 1.9\% | 1 | 3.7\% | 2 | 0.0\% | 0 | 13.0\% | 7 | 0.0\% | 0 | 1.9\% | 1 |
| Heron Foods, Bennet Precinct, Longton Exchange Shopping Centre, Longton | 0.7\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.6\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Iceland, Bennett Precinct, Longton | 0.7\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.6\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Lidl, Boothen Park, Stoke Town Centre | 1.2\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 2 | 0.0\% | 0 | 5.6\% | 3 | 0.0\% | 0 |
| Marks \& Spencer, Upper Market Square, City Centre (Hanley) | 0.7\% | 3 | 2.8\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Sainsbury's Superstore, Minton House, London Road, Stoke Town Centre | 1.9\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 14.8\% | 8 | 0.0\% | 0 |
| Tesco Extra, Clough Street, Stoke-on-Trent | 0.5\% | 2 | 1.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Extra, Longton Retail Park, Baths Road, Longton | 1.9\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 14.8\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Asda, Scotia Road, Tunstall | 4.6\% | 20 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 33.3\% | 18 |
| Cooltrader, High Street, Tunstall | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 |
| Asda, Mill Street West, Dewsbury | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Food and grocery shopping | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Other | 1.4\% | 6 | 0.0\% | 0 | 1.9\% | 1 | 1.9\% | 1 | 3.7\% | 2 | 3.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| (No reason / no other reason) | 4.2\% | 18 | 3.7\% | 4 | 7.4\% | 4 | 5.6\% | 3 | 5.6\% | 3 | 3.7\% | 2 | 3.7\% | 2 | 0.0\% | 0 |
| Base: |  | 432 |  | 108 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 |


| Total | City Centre | Burslem | Fenton Town | Longton | Meir Town | Stoke Town | Tunstall |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hanley | Town Centre | Centre | Town Centre | Centre | Centre | Town Centre |  |

## Q12 What else do you intend to do whilst in (STUDY CENTRE) today? [MR]

| Clothes / shoes shopping | 11.6\% | 50 | 22.2\% | 24 | 0.0\% | 0 | 3.7\% | 2 | 11.1\% | 6 | 1.9\% | 1 | 14.8\% | 8 | 16.7\% | 9 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Other non-food shopping | 9.0\% | 39 | 8.3\% | 9 | 7.4\% | 4 | 7.4\% | 4 | 9.3\% | 5 | 11.1\% | 6 | 5.6\% | 3 | 14.8\% | 8 |
| Financial services (bank / building society / post office) | 10.9\% | 47 | 13.0\% | 14 | 1.9\% | 1 | 18.5\% | 10 | 11.1\% | 6 | 9.3\% | 5 | 7.4\% | 4 | 13.0\% | 7 |
| Browsing | 9.0\% | 39 | 13.0\% | 14 | 3.7\% | 2 | 0.0\% | 0 | 11.1\% | 6 | 9.3\% | 5 | 20.4\% | 11 | 1.9\% | 1 |
| Eating and drinking (café / restaurant / pub) | 5.8\% | 25 | 10.2\% | 11 | 1.9\% | 1 | 1.9\% | 1 | 9.3\% | 5 | 1.9\% | 1 | 7.4\% | 4 | 3.7\% | 2 |
| Chemist | 1.4\% | 6 | 0.0\% | 0 | 1.9\% | 1 | 1.9\% | 1 | 1.9\% | 1 | 1.9\% | 1 | 1.9\% | 1 | 1.9\% | 1 |
| Doctor / dentist / optician | 0.7\% | 3 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 1.9\% | 1 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Electrical goods shopping | 0.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Furniture / carpet | 0.2\% | 1 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Jewellery / gift shops | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Library | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Market | 1.4\% | 6 | 4.6\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Public offices | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Personal services (e.g. hairdressers, beauty salon launderette) | 0.7\% | 3 | 0.9\% | 1 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Other services (travel agent, estate agent) | 0.2\% | 1 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Social / leisure activities | 0.9\% | 4 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 2 | 1.9\% | 1 | 0.0\% | 0 |
| Stationers / newsagents | 0.7\% | 3 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 1.9\% | 1 | 0.0\% | 0 |
| Cinema | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Bowling | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Health \& fitness | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Theatre and cultural | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Bingo | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Visit specialist shops | 1.9\% | 8 | 1.9\% | 2 | 3.7\% | 2 | 1.9\% | 1 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 2 |
| Work / business | 0.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Education (School / College) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Visit markets | 1.9\% | 8 | 3.7\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 5.6\% | 3 |
| Tourism sightseeing | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Asda, Scotia Road, Tunstall | 1.2\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 9.3\% | 5 |
| Asda, Victoria Road, Berry Hill, Fenton | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| B\&M, Old Hall Street, Hanley | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Bargain Booze, Abbotts Drive, Hanley | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Farmfoods, Moorlands Road, Burslem | 0.2\% | 1 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Food shopping (undecided as to which store) | 0.9\% | 4 | 1.9\% | 2 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Heron Foods, Bennet Precinct, Longton Exchange Shopping Centre, Longton | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Iceland, Bennett Precinct, Longton | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Lidl, Boothen Park, Stoke Town Centre | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Marks \& Spencer, Upper Market Square, City Centre (Hanley) | 0.5\% | 2 | 1.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Sainsbury's Superstore, Minton House, London Road, Stoke Town Centre | 0.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 2 | 0.0\% | 0 |
| Tesco Extra, Clough Street, Stoke-on-Trent | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Extra, Longton Retail Park, Baths Road, Longton | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Iceland, Charles Street, City Centre (Hanley) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Superstore, Lysander Road, Meir Retail Park, Meir | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Visit / meet friends and family | 0.9\% | 4 | 0.9\% | 1 | 0.0\% | 0 | 1.9\% | 1 | 1.9\% | 1 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 |
| Food and grocery shopping | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Other | 1.6\% | 7 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 2 | 1.9\% | 1 | 5.6\% | 3 | 0.0\% | 0 |
| (No reason / no other reason) | 36.3\% | 157 | 14.8\% | 16 | 68.5\% | 37 | 61.1\% | 33 | 25.9\% | 14 | 48.1\% | 26 | 27.8\% | 15 | 29.6\% | 16 |


|  | Total | City Centre <br> Hanley | Burslem <br> Town Centre | Fenton Town <br> Centre | Longton <br> Town Centre | Meir Town <br> Centre | Stoke Town <br> Centre | Tunstall <br> Town Centre |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Base: |  |  |  |  |  |  |  |  |

## MeanScore: Minutes

## Q13 How long do you think you will stay in (STUDY CENTRE) today?

| Less than 30 minutes | 22.7\% | 98 | 9.3\% | 10 | 22.2\% | 12 | 44.4\% | 24 | 9.3\% | 5 | 51.9\% | 28 | 18.5\% | 10 | 16.7\% | 9 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 30-59 minutes | 19.0\% | 82 | 15.7\% | 17 | 14.8\% | 8 | 22.2\% | 12 | 16.7\% | 9 | 18.5\% | 10 | 13.0\% | 7 | 35.2\% | 19 |
| $1 \mathrm{hr}-1 \mathrm{hr} 29 \mathrm{~min}$ | 24.1\% | 104 | 23.1\% | 25 | 35.2\% | 19 | 5.6\% | 3 | 24.1\% | 13 | 14.8\% | 8 | 35.2\% | 19 | 31.5\% | 17 |
| $1 \mathrm{hr} 30 \mathrm{mins}-1 \mathrm{hr} 59 \mathrm{~min}$ | 17.1\% | 74 | 27.8\% | 30 | 13.0\% | 7 | 14.8\% | 8 | 25.9\% | 14 | 9.3\% | 5 | 5.6\% | 3 | 13.0\% | 7 |
| 2 hrs - 2 hrs 29 mins | 6.9\% | 30 | 4.6\% | 5 | 5.6\% | 3 | 9.3\% | 5 | 13.0\% | 7 | 3.7\% | 2 | 13.0\% | 7 | 1.9\% | 1 |
| 2 hrs 30 mins - 2 hrs 59 mins | 3.5\% | 15 | 7.4\% | 8 | 7.4\% | 4 | 1.9\% | 1 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 |
| 3 hrs - 3hrs 59 mins | 2.3\% | 10 | 4.6\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 7.4\% | 4 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| 4 hrs or more | 3.2\% | 14 | 5.6\% | 6 | 1.9\% | 1 | 1.9\% | 1 | 1.9\% | 1 | 0.0\% | 0 | 9.3\% | 5 | 0.0\% | 0 |
| (Don't know) | 1.2\% | 5 | 1.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.6\% | 3 | 0.0\% | 0 |
| Mean: |  | 85 |  | 113 |  | 78 |  | 61 |  | 99 |  | 45 |  | 110 |  | 61 |
| Base: |  | 432 |  | 108 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 |

Q14 Will you undertake your main food and grocery goods shop whilst in (STUDY CENTRE) today?

| Yes | $18.1 \%$ | 78 | $8.3 \%$ | 9 | $9.3 \%$ | 5 | $13.0 \%$ | 7 | $22.2 \%$ | 12 | $3.7 \%$ | 2 | $24.1 \%$ | 13 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| 51.05 | $55.6 \%$ | 30 |  |  |  |  |  |  |  |  |  |  |  |  |
| No | $81.0 \%$ | 350 | $91.7 \%$ | 99 | $87.0 \%$ | 47 | $85.2 \%$ | 46 | $75.9 \%$ | 41 | $96.3 \%$ | 52 | $75.9 \%$ | 41 |
| $44.4 \%$ | 24 |  |  |  |  |  |  |  |  |  |  |  |  |  |
| (Don't know) | $0.9 \%$ | 4 | $0.0 \%$ | 0 | $3.7 \%$ | 2 | $1.9 \%$ | 1 | $1.9 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Base: |  | 432 |  | 108 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 |

## MeanScore: Visits per week

Q15 How frequently do you visit (STUDY CENTRE) for your main food and grocery shopping?

| Everyday | 5.1\% | 22 | 2.8\% | 3 | 1.9\% | 1 | 11.1\% | 6 | 7.4\% | 4 | 7.4\% | 4 | 5.6\% | 3 | 1.9\% | 1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2-3 times a week | 15.3\% | 66 | 5.6\% | 6 | 5.6\% | 3 | 7.4\% | 4 | 33.3\% | 18 | 11.1\% | 6 | 22.2\% | 12 | 31.5\% | 17 |
| Once a week | 22.2\% | 96 | 14.8\% | 16 | 14.8\% | 8 | 20.4\% | 11 | 27.8\% | 15 | 13.0\% | 7 | 27.8\% | 15 | 44.4\% | 24 |
| Once a fortnight | 7.6\% | 33 | 4.6\% | 5 | 3.7\% | 2 | 13.0\% | 7 | 5.6\% | 3 | 13.0\% | 7 | 11.1\% | 6 | 5.6\% | 3 |
| Once a month | 4.2\% | 18 | 6.5\% | 7 | 3.7\% | 2 | 0.0\% | 0 | 9.3\% | 5 | 3.7\% | 2 | 0.0\% | 0 | 3.7\% | 2 |
| Less than once a month | 7.2\% | 31 | 6.5\% | 7 | 5.6\% | 3 | 11.1\% | 6 | 3.7\% | 2 | 11.1\% | 6 | 11.1\% | 6 | 1.9\% | 1 |
| Never | 33.8\% | 146 | 57.4\% | 62 | 55.6\% | 30 | 27.8\% | 15 | 13.0\% | 7 | 38.9\% | 21 | 11.1\% | 6 | 9.3\% | 5 |
| First time today | 0.2\% | 1 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / varies) | 4.4\% | 19 | 0.9\% | 1 | 9.3\% | 5 | 9.3\% | 5 | 0.0\% | 0 | 1.9\% | 1 | 11.1\% | 6 | 1.9\% | 1 |
| Mean: |  | 1.07 |  | 0.54 |  | 0.50 |  | 1.37 |  | 1.69 |  | 1.03 |  | 1.45 |  | 1.43 |
| Base: |  | 432 |  | 108 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 |

Q16 Approximately how much have your spent or do you expect to spend in the shops today on food and other convenience goods?

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Nothing | $31.9 \%$ | 138 | $49.1 \%$ | 53 | $20.4 \%$ | 11 | $20.4 \%$ | 11 | $22.2 \%$ | 12 | $38.9 \%$ | 21 | $24.1 \%$ | 13 |
| Up to $£ 5$ | $11.3 \%$ | 49 | $6.5 \%$ | 7 | $11.1 \%$ | 6 | $22.2 \%$ | 12 | $13.0 \%$ | 7 | $16.7 \%$ | 9 | $9.3 \%$ | 5 |
| £6-£10 | $17.1 \%$ | 74 | $14.8 \%$ | 16 | $31.5 \%$ | 17 | $24.1 \%$ | 13 | $14.8 \%$ | 8 | $20.4 \%$ | 11 | $9.3 \%$ | 5 |
| (11-£15 | $8.8 \%$ | 38 | $6.5 \%$ | 7 | $7.4 \%$ | 4 | $9.3 \%$ | 5 | $5.4 \%$ | 3 |  |  |  |  |
| £16-£20 | $7.2 \%$ | 31 | $2.8 \%$ | 3 | $9.3 \%$ | 5 | $9.3 \%$ | 5 | $9.3 \%$ | 3 | $11.1 \%$ | 6 | $14.8 \%$ | 8 |


| Total | City Centre | Burslem | Fenton Town | Longton | Meir Town | Stoke Town | Tunstall |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hanley | Town Centre | Centre | Town Centre | Centre | Centre | Town Centre |  |

Q17 Which centre / retail park do you normally visit for your main food and grocery shopping?

| Aldi, Brownhills Road, Tunstall | 2.3\% | 10 | 1.9\% | 2 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 13.0\% | 7 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Aldi, Newcastle Road, Springfields, Stoke-on-Trent | 1.2\% | 5 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 5.6\% | 3 | 0.0\% | 0 |
| Aldi, Victoria Road, Berry Hill, Fenton | 2.1\% | 9 | 0.9\% | 1 | 0.0\% | 0 | 11.1\% | 6 | 1.9\% | 1 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Aldi, Whittle Road, Meir Retail Park, Meir | 1.4\% | 6 | 0.0\% | 0 | 3.7\% | 2 | 1.9\% | 1 | 0.0\% | 0 | 5.6\% | 3 | 0.0\% | 0 | 0.0\% | 0 |
| Asda, Scotia Road, Tunstall (Former Netto) | 1.9\% | 8 | 5.6\% | 6 | 3.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Asda, Victoria Road, Berry <br> Hill, Fenton (Former <br> Netto) | 3.5\% | 15 | 0.0\% | 0 | 5.6\% | 3 | 20.4\% | 11 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Asda Superstore, Scotia Road, Tunstall | 12.7\% | 55 | 10.2\% | 11 | 13.0\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 66.7\% | 36 |
| Co-operative Food, Christchurch Street, Fenton | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Co-operative Food, High Lane, Tunstall | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Co-operative Food, Leek Road, Stoke-on-Trent | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Co-operative Food, Unit 1, <br> Anchor Road, Longton | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Farmfoods, Edensor Road, Longton | 0.9\% | 4 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 3.7\% | 2 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Farmfoods, Moorlands Road, Burslem | 1.2\% | 5 | 0.0\% | 0 | 7.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Heron Foods, Bennet <br> Precinct, Longton Exchange Shopping Centre, Longton | 0.9\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.6\% | 3 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Heron Foods, Campbell Place, Stoke-on-Trent | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 |
| Iceland, Bennett Precinct, Longton | 1.2\% | 5 | 0.0\% | 0 | 1.9\% | 1 | 5.6\% | 3 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Iceland, Boothen Park, London Road, Stoke Town Centre | 0.9\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.6\% | 3 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 |
| Iceland, Charles Street, City Centre (Hanley) | 2.5\% | 11 | 8.3\% | 9 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 |
| Lidl, Boothen Park, Stoke Town Centre | 0.9\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.4\% | 4 | 0.0\% | 0 |
| Lidl, High Street, Tunstall | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 |
| Lidl, The Strand, Longton | 0.9\% | 4 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 5.6\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Marks \& Spencer, Upper <br> Market Square, City Centre (Hanley) | 0.5\% | 2 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Morrisons, Festival Park, Ridgeway Drive, Stoke-on-Trent | 5.3\% | 23 | 9.3\% | 10 | 1.9\% | 1 | 0.0\% | 0 | 1.9\% | 1 | 5.6\% | 3 | 7.4\% | 4 | 7.4\% | 4 |
| Pak Foods, Stoke Road, Shelton | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Sainsbury's, Etruria Road, Stoke-on-Trent | 0.5\% | 2 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 |
| Sainsbury's, Minton House, London Road, Stoke Town Centre | 4.9\% | 21 | 3.7\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 31.5\% | 17 | 0.0\% | 0 |
| Tesco Extra, Clough Street, Stoke-on-Trent | 5.8\% | 25 | 18.5\% | 20 | 3.7\% | 2 | 3.7\% | 2 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Extra, Longton Retail Park, Baths Road, Longton | 18.3\% | 79 | 7.4\% | 8 | 16.7\% | 9 | 33.3\% | 18 | 44.4\% | 24 | 33.3\% | 18 | 3.7\% | 2 | 0.0\% | 0 |
| Tesco Superstore, Lysander Road, Meir Retail Park, Meir | 3.5\% | 15 | 1.9\% | 2 | 3.7\% | 2 | 5.6\% | 3 | 1.9\% | 1 | 13.0\% | 7 | 0.0\% | 0 | 0.0\% | 0 |
| Tesco Superstore, Newcastle <br> Road, Springfields, <br> Stoke-on-Trent | 0.2\% | 1 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Intu Potteries Shopping Centre, City Centre (Hanley) | 0.2\% | 1 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |



| Total | City Centre | Burslem | Fenton Town | Longton | Meir Town | Stoke Town | Tunstall |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hanley | Town Centre | Centre | Town Centre | Centre | Centre | Town Centre |  |

Q18 Why do you choose to do your main food shop at (LOCATION AT Q.17) rather than (STUDY CENTRE)? [MR]
Those who did not mention STUDY CENTRE at Q17

| Accessibility by public transport | 1.9\% | 5 | 1.0\% | 1 | 0.0\% | 0 | 2.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 16.7\% | 3 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Car parking prices | 4.9\% | 13 | 5.2\% | 5 | 0.0\% | 0 | 2.6\% | 1 | 11.1\% | 2 | 13.2\% | 5 | 0.0\% | 0 | 0.0\% | 0 |
| Car parking provision | 3.4\% | 9 | 6.3\% | 6 | 4.3\% | 2 | 0.0\% | 0 | 5.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Choice of food goods available | 22.7\% | 60 | 12.5\% | 12 | 23.4\% | 11 | 42.1\% | 16 | 0.0\% | 0 | 39.5\% | 15 | 5.6\% | 1 | 55.6\% | 5 |
| Choice of shops nearby selling non-food goods | 2.7\% | 7 | 3.1\% | 3 | 6.4\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 2.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Choice of shops selling food goods | 3.0\% | 8 | 0.0\% | 0 | 2.1\% | 1 | 5.3\% | 2 | 5.6\% | 1 | 10.5\% | 4 | 0.0\% | 0 | 0.0\% | 0 |
| Cleanliness | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Entertainment / events | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Nearer to home | 29.2\% | 77 | 34.4\% | 33 | 34.0\% | 16 | 23.7\% | 9 | 44.4\% | 8 | 7.9\% | 3 | 33.3\% | 6 | 22.2\% | 2 |
| Nearer to work | 2.3\% | 6 | 1.0\% | 1 | 6.4\% | 3 | 2.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 5.6\% | 1 | 0.0\% | 0 |
| Poor accessibility to (STUDY CENTRE) | 0.8\% | 2 | 0.0\% | 0 | 2.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Provision of leisure services nearby | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Provision of services nearby, such as banks / financial services | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Public information, signposts, public facilities | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Quality of food goods available | 2.7\% | 7 | 3.1\% | 3 | 4.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 5.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Quality of shops selling food goods | 1.1\% | 3 | 1.0\% | 1 | 0.0\% | 0 | 2.6\% | 1 | 0.0\% | 0 | 2.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Safety (during the day) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Safety (during the night) | 0.4\% | 1 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Shopping environment | 1.1\% | 3 | 0.0\% | 0 | 2.1\% | 1 | 5.3\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| I get a lift there | 0.8\% | 2 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 5.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Lower prices | 1.5\% | 4 | 3.1\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 5.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| No other local main alternative | 0.4\% | 1 | 1.0\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Preference for retailer | 0.4\% | 1 | 0.0\% | 0 | 2.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Stocks everything I need | 0.8\% | 2 | 1.0\% | 1 | 2.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Other | 0.4\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 2.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / no reason) | 19.3\% | 51 | 25.0\% | 24 | 10.6\% | 5 | 10.5\% | 4 | 22.2\% | 4 | 13.2\% | 5 | 38.9\% | 7 | 22.2\% | 2 |
| Base: |  | 264 |  | 96 |  | 47 |  | 38 |  | 18 |  | 38 |  | 18 |  | 9 |

## Q19 Is City Centre (Hanley) your usual first choice destination for clothing and other non-food goods shopping?

| Yes | $55.3 \%$ | 239 | $79.6 \%$ | 86 | $61.1 \%$ | 33 | $31.5 \%$ | 17 | $51.9 \%$ | 28 | $24.1 \%$ | 13 | $59.3 \%$ | 32 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $50.6 \%$ | 30 |  |  |  |  |  |  |  |  |  |  |  |  |  |
| No | $41.0 \%$ | 177 | $19.4 \%$ | 21 | $35.2 \%$ | 19 | $59.3 \%$ | 32 | $44.4 \%$ | 24 | $74.1 \%$ | 40 | $33.3 \%$ | 18 |
| (Don't know / varies) | $3.7 \%$ | 16 | $0.9 \%$ | 1 | $3.7 \%$ | 2 | $9.3 \%$ | 5 | $3.7 \%$ | 2 | $1.9 \%$ | 1 | $7.4 \%$ | 4 |
| Base: |  | 432 |  | 108 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 |


|  | Total | City Centre | Burslem | Fenton Town | Longton | Meir Town | Stoke Town | Tunstall |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hanley | Town Centre | Centre | Town Centre | Centre | Centre | Town Centre |  |  |

## Q20 Which (centre / facility) is your first choice destination for clothing and non-food goods?

Those who said 'No' at Q19

| Alsager Town Centre | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Ashbourne Town Centre | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Biddulph Town Centre | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Birmingham City Centre | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.6\% | 1 | 0.0\% | 0 |
| Burslem Town Centre | 1.1\% | 2 | 0.0\% | 0 | 10.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Cheadle Town Centre | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 2.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Chester City Centre | 0.6\% | 1 | 4.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Congleton Town Centre | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Crewe Town Centre | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Fenton Town Centre | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Hanley City Centre | 9.0\% | 16 | 0.0\% | 0 | 10.5\% | 2 | 25.0\% | 8 | 0.0\% | 0 | 15.0\% | 6 | 0.0\% | 0 | 0.0\% | 0 |
| Kidsgrove Town Centre | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Leek Town Centre | 0.6\% | 1 | 4.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Longton Town Centre | 23.7\% | 42 | 0.0\% | 0 | 31.6\% | 6 | 50.0\% | 16 | 8.3\% | 2 | 45.0\% | 18 | 0.0\% | 0 | 0.0\% | 0 |
| Macclesfield Town Centre | 1.1\% | 2 | 4.8\% | 1 | 0.0\% | 0 | 3.1\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Manchester City Centre | 5.1\% | 9 | 28.6\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 8.3\% | 2 | 2.5\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Market Drayton Town Centre | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Meir Town Centre | 1.7\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.5\% | 3 | 0.0\% | 0 | 0.0\% | 0 |
| Newcastle-under-Lyme Town Centre | 5.7\% | 10 | 9.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 8.3\% | 2 | 0.0\% | 0 | 22.2\% | 4 | 8.7\% | 2 |
| Newport Town Centre | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Sandbach Town Centre | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Stafford Town Centre | 1.1\% | 2 | 9.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Stoke Town Centre | 5.1\% | 9 | 4.8\% | 1 | 5.3\% | 1 | 6.3\% | 2 | 0.0\% | 0 | 5.0\% | 2 | 16.7\% | 3 | 0.0\% | 0 |
| Stone Town Centre | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Telford Town Centre | 2.3\% | 4 | 4.8\% | 1 | 0.0\% | 0 | 3.1\% | 1 | 4.2\% | 1 | 0.0\% | 0 | 5.6\% | 1 | 0.0\% | 0 |
| Tunstall Town Centre | 11.3\% | 20 | 4.8\% | 1 | 5.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 78.3\% | 18 |
| Uttoxeter Town Centre | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Bridestone Shopping Centre, Congleton | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Capitol Walk Shopping Centre, Congleton | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Castle Walk Shopping Centre, Newcastle-under-Lyme | 1.1\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 11.1\% | 2 | 0.0\% | 0 |
| Century Retail Park, Etruria Road, Stoke-on-Trent | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Cheshire Oaks, Ellesmere Port | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Congleton Retail Park, Congleton | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Dovefields Retail Park, Uttoxeter | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Etruria Way Retail Park, Stoke-on-Trent | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Festival Heights Retail Park, Greyhound Way, Stoke-on-Trent | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Festival Retail Park, Ridge House Drive, Stoke-on-Trent | 1.1\% | 2 | 4.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.3\% | 1 |
| Freeport Talke Outlet Mall, Pit Lane, Talke Pits | 1.1\% | 2 | 4.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.3\% | 1 |
| Friary Retail Park, Stafford | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Grand Junction Retail Park, Crewe | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Greyfriars Place Retail Park, Stafford | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Guildhall Shopping Centre, Stafford | 0.6\% | 1 | 0.0\% | 0 | 5.3\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Hough Retail Park, Stafford | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Intu Potteries Shopping Centre, City Centre (Hanley) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Longton Exchange Shopping Centre, Longton | 7.9\% | 14 | 0.0\% | 0 | 0.0\% | 0 | 3.1\% | 1 | 54.2\% | 13 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Longton Retail Park, Longton | 5.1\% | 9 | 0.0\% | 0 | 10.5\% | 2 | 0.0\% | 0 | 8.3\% | 2 | 12.5\% | 5 | 0.0\% | 0 | 0.0\% | 0 |
| Lyme Green Retail Park, Brindley Way, | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |



## MeanScore: Visits per week

## Q21 How frequently do you visit (LOCATION AT Q.20) for non-food goods?

Those who said 'No' at Q19

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Everyday | $1.7 \%$ | 3 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $4.2 \%$ | 1 | $2.5 \%$ | 1 | $0.0 \%$ | 0 | $4.3 \%$ | 1 |
| 2-3 times a week | $13.0 \%$ | 23 | $23.8 \%$ | 5 | $5.3 \%$ | 1 | $3.1 \%$ | 1 | $25.0 \%$ | 6 | $12.5 \%$ | 5 | $5.6 \%$ | 1 | $17.4 \%$ | 4 |
| Once a week | $23.2 \%$ | 41 | $9.5 \%$ | 2 | $15.8 \%$ | 3 | $15.6 \%$ | 5 | $16.7 \%$ | 4 | $32.5 \%$ | 13 | $33.3 \%$ | 6 | $34.8 \%$ | 8 |
| Once a fortnight | $20.3 \%$ | 36 | $4.8 \%$ | 1 | $26.3 \%$ | 5 | $43.8 \%$ | 14 | $4.2 \%$ | 1 | $22.5 \%$ | 9 | $11.1 \%$ | 2 | $17.4 \%$ | 4 |
| Once a month | $14.1 \%$ | 25 | $19.0 \%$ | 4 | $10.5 \%$ | 2 | $18.8 \%$ | 6 | $12.5 \%$ | 3 | $12.5 \%$ | 5 | $16.7 \%$ | 3 | $8.7 \%$ | 2 |
| Less than once a month | $15.3 \%$ | 27 | $33.3 \%$ | 7 | $21.1 \%$ | 4 | $3.1 \%$ | 1 | $29.2 \%$ | 7 | $7.5 \%$ | 3 | $16.7 \%$ | 3 | $8.7 \%$ | 2 |
| (Don't know / varies) | $12.4 \%$ | 22 | $9.5 \%$ | 2 | $21.1 \%$ | 4 | $15.6 \%$ | 5 | $8.3 \%$ | 2 | $10.0 \%$ | 4 | $16.7 \%$ | 3 | $8.7 \%$ | 2 |
| Mean: |  | 0.95 |  | 0.89 |  | 0.60 |  | 0.61 |  | 1.28 |  | 1.08 | 0.71 | 1.32 |  |  |
| Base: |  | 177 |  | 21 |  | 19 |  | 32 |  | 24 |  | 40 | 18 | 23 |  |  |


| Total | City Centre | Burslem | Fenton Town | Longton | Meir Town | Stoke Town | Tunstall |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hanley | Town Centre | Centre | Town Centre | Centre | Centre | Town Centre |  |

Q22 Why do you choose to shop at (LOCATION AT Q.20) for non-food shopping instead of (STUDY CENTRE)? [MR]
Those who said 'No' at Q19

| Accessibility by public transport | 6.2\% | 11 | 0.0\% | 0 | 0.0\% | 0 | 12.5\% | 4 | 4.2\% | 1 | 5.0\% | 2 | 5.6\% | 1 | 13.0\% | 3 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Car parking prices | 6.2\% | 11 | 23.8\% | 5 | 0.0\% | 0 | 6.3\% | 2 | 4.2\% | 1 | 5.0\% | 2 | 5.6\% | 1 | 0.0\% | 0 |
| Car parking provision | 3.4\% | 6 | 4.8\% | 1 | 5.3\% | 1 | 0.0\% | 0 | 4.2\% | 1 | 2.5\% | 1 | 0.0\% | 0 | 8.7\% | 2 |
| Choice of food goods available | 16.4\% | 29 | 0.0\% | 0 | 15.8\% | 3 | 31.3\% | 10 | 0.0\% | 0 | 32.5\% | 13 | 0.0\% | 0 | 13.0\% | 3 |
| Choice of shops nearby selling non-food goods | 25.4\% | 45 | 19.0\% | 4 | 47.4\% | 9 | $34.4 \%$ | 11 | 20.8\% | 5 | 25.0\% | 10 | 16.7\% | 3 | 13.0\% | 3 |
| Choice of shops selling food goods | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Cleanliness | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Entertainment / events | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.6\% | 1 | 0.0\% | 0 |
| Nearer to home | 27.1\% | 48 | 28.6\% | 6 | 21.1\% | 4 | 9.4\% | 3 | 29.2\% | 7 | 27.5\% | 11 | 38.9\% | 7 | 43.5\% | 10 |
| Nearer to work | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor accessibility to (STUDY CENTRE) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Provision of leisure services nearby | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Provision of services nearby, such as banks / financial services | 1.1\% | 2 | 4.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 4.3\% | 1 |
| Public information, signposts, public facilities | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Quality of food goods available | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Quality of shops selling food goods | 1.1\% | 2 | 4.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.6\% | 1 | 0.0\% | 0 |
| Safety (during the day) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Safety (during the night) | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Shopping environment | 4.0\% | 7 | 9.5\% | 2 | 5.3\% | 1 | 0.0\% | 0 | 16.7\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Better value for money | 1.1\% | 2 | 4.8\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.6\% | 1 | 0.0\% | 0 |
| Lower prices | 0.6\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.6\% | 1 | 0.0\% | 0 |
| Other | 1.7\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 3.1\% | 1 | 4.2\% | 1 | 0.0\% | 0 | 5.6\% | 1 | 0.0\% | 0 |
| (Don't know / no reason) | 5.1\% | 9 | 0.0\% | 0 | 5.3\% | 1 | 3.1\% | 1 | 16.7\% | 4 | 2.5\% | 1 | 5.6\% | 1 | 4.3\% | 1 |
| Base: |  | 177 |  | 21 |  | 19 |  | 32 |  | 24 |  | 40 |  | 18 |  | 23 |

## Q23 Approximately how much have you spent or do you expect to spend in the shops today on non-food goods (such as clothing and

 footwear,| Nothing | 41.2\% | 178 | 30.6\% | 33 | 50.0\% | 27 | 51.9\% | 28 | 40.7\% | 22 | 59.3\% | 32 | 37.0\% | 20 | 29.6\% | 16 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Up to £5 | 8.6\% | 37 | 3.7\% | 4 | 13.0\% | 7 | 13.0\% | 7 | 7.4\% | 4 | 11.1\% | 6 | 5.6\% | 3 | 11.1\% | 6 |
| £6-£10 | 7.4\% | 32 | 3.7\% | 4 | 3.7\% | 2 | 9.3\% | 5 | 7.4\% | 4 | 9.3\% | 5 | 7.4\% | 4 | 14.8\% | 8 |
| £11-£15 | 5.6\% | 24 | 3.7\% | 4 | 9.3\% | 5 | 5.6\% | 3 | 5.6\% | 3 | 9.3\% | 5 | 3.7\% | 2 | 3.7\% | 2 |
| £16-£20 | 6.0\% | 26 | 6.5\% | 7 | 5.6\% | 3 | 1.9\% | 1 | 5.6\% | 3 | 1.9\% | 1 | 11.1\% | 6 | 9.3\% | 5 |
| £21-£25 | 2.3\% | 10 | 3.7\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 5.6\% | 3 | 0.0\% | 0 | 1.9\% | 1 | 3.7\% | 2 |
| £26-£50 | 10.2\% | 44 | 15.7\% | 17 | 9.3\% | 5 | 7.4\% | 4 | 9.3\% | 5 | 1.9\% | 1 | 7.4\% | 4 | 14.8\% | 8 |
| £51-£75 | 2.3\% | 10 | 4.6\% | 5 | 0.0\% | 0 | 3.7\% | 2 | 3.7\% | 2 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| £76-£100 | 3.5\% | 15 | 10.2\% | 11 | 0.0\% | 0 | 1.9\% | 1 | 3.7\% | 2 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 |
| More than £101 | 1.2\% | 5 | 1.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 2 |
| (Don't know / can't remember) | 10.9\% | 47 | 14.8\% | 16 | 9.3\% | 5 | 5.6\% | 3 | 9.3\% | 5 | 1.9\% | 1 | 24.1\% | 13 | 7.4\% | 4 |
| (Refused) | 0.9\% | 4 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 2 | 0.0\% | 0 | 1.9\% | 1 |
| Mean: |  | 18.3 |  | 33.4 |  | 7.0 |  | 9.4 |  | 22.4 |  | 4.7 |  | 10.7 |  | 27.5 |
| Base: |  | 432 |  | 108 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 |

Q24 Which of these statements would you say best describes how frequently you visit (STUDY CENTRE), compared with five years ago?

| Much more frequently than before | 6.3\% | 27 | 5.6\% | 6 | 1.9\% | 1 | 3.7\% | 2 | 3.7\% | 2 | 0.0\% | 0 | 1.9\% | 1 | 27.8\% | 15 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| More frequently than before | 14.1\% | 61 | 21.3\% | 23 | 1.9\% | 1 | 13.0\% | 7 | 14.8\% | 8 | 7.4\% | 4 | 14.8\% | 8 | 18.5\% | 10 |
| About as frequently | 45.8\% | 198 | 40.7\% | 44 | 46.3\% | 25 | 37.0\% | 20 | 42.6\% | 23 | 64.8\% | 35 | 55.6\% | 30 | 38.9\% | 21 |
| Less frequently than before | 14.4\% | 62 | 13.9\% | 15 | 11.1\% | 6 | 31.5\% | 17 | 11.1\% | 6 | 13.0\% | 7 | 18.5\% | 10 | 1.9\% | 1 |
| Much less frequently than before | 8.6\% | 37 | 6.5\% | 7 | 14.8\% | 8 | 7.4\% | 4 | 18.5\% | 10 | 5.6\% | 3 | 3.7\% | 2 | 5.6\% | 3 |
| Didn't visit five years ago | 6.0\% | 26 | 6.5\% | 7 | 13.0\% | 7 | 1.9\% | 1 | 7.4\% | 4 | 5.6\% | 3 | 3.7\% | 2 | 3.7\% | 2 |
| This is my first visit | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / can't remember) | 4.6\% | 20 | 5.6\% | 6 | 11.1\% | 6 | 3.7\% | 2 | 1.9\% | 1 | 3.7\% | 2 | 1.9\% | 1 | 3.7\% | 2 |
| Base: |  | 432 |  | 108 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 |


| Total | City Centre | Burslem | Fenton Town | Longton | Meir Town | Stoke Town | Tunstall |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hanley | Town Centre | Centre | Town Centre | Centre | Centre | Town Centre |  |

## MeanScore: Much better=2, Better=1, About the same=0, Worse=-1, Much worse=-2

Q25 Comparing (STUDY CENTRE) with other centres, how does it compare on the following aspects?
Choice of shops

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Much better | $12.0 \%$ | 52 | $38.9 \%$ | 42 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.9 \%$ | 1 | $0.0 \%$ | 0 | $1.9 \%$ | 1 | $14.8 \%$ |
| Better | $14.8 \%$ | 64 | $23.1 \%$ | 25 | $5.6 \%$ | 3 | $5.6 \%$ | 3 | $9.3 \%$ | 5 | $5.6 \%$ | 3 | $20.4 \%$ | 11 | $25.9 \%$ |
| About the same | $23.1 \%$ | 100 | $15.7 \%$ | 17 | $22.2 \%$ | 12 | $25.9 \%$ | 14 | $24.1 \%$ | 13 | $22.2 \%$ | 12 | $33.3 \%$ | 18 | $25.9 \%$ |
| Worse | $35.4 \%$ | 153 | $13.9 \%$ | 15 | $55.6 \%$ | 30 | $50.0 \%$ | 27 | $46.3 \%$ | 25 | $55.6 \%$ | 30 | $20.4 \%$ | 11 | $27.8 \%$ |
| Much worse | $9.7 \%$ | 42 | $0.0 \%$ | 0 | $13.0 \%$ | 7 | $16.7 \%$ | 9 | $13.0 \%$ | 7 | $11.1 \%$ | 6 | $22.2 \%$ | 12 | $1.9 \%$ |
| (Don't know) | $4.9 \%$ | 21 | $8.3 \%$ | 9 | $3.7 \%$ | 2 | $1.9 \%$ | 1 | $5.6 \%$ | 3 | $5.6 \%$ | 3 | $1.9 \%$ | 1 | $3.7 \%$ |
| Mean: |  | -0.17 |  | 0.95 |  | -0.79 |  | -0.79 |  | -0.63 |  | -0.76 | -0.42 | 0.25 |  |
| Base: | 432 |  | 108 |  | 54 |  | 54 |  | 54 |  | 54 | 54 | 54 |  |  |

## Choice of High Street names

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Much better | $12.5 \%$ | 54 | $40.7 \%$ | 44 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.9 \%$ | 1 | $16.7 \%$ |
| Better | $13.0 \%$ | 56 | $23.1 \%$ | 25 | $3.7 \%$ | 2 | $5.6 \%$ | 3 | $3.7 \%$ | 2 | $1.9 \%$ | 1 | $20.4 \%$ | 11 | $22.2 \%$ |
| About the same | $21.5 \%$ | 93 | $17.6 \%$ | 19 | $27.8 \%$ | 15 | $25.9 \%$ | 14 | $18.5 \%$ | 10 | $18.5 \%$ | 10 | $25.9 \%$ | 14 | $20.4 \%$ |
| Worse | $33.3 \%$ | 144 | $10.2 \%$ | 11 | $42.6 \%$ | 23 | $46.3 \%$ | 25 | $42.6 \%$ | 23 | $59.3 \%$ | 32 | $22.2 \%$ | 12 | $33.3 \%$ |
| Much worse | $14.6 \%$ | 63 | $0.9 \%$ | 1 | $22.2 \%$ | 12 | $20.4 \%$ | 11 | $29.6 \%$ | 16 | $13.0 \%$ | 7 | $25.9 \%$ | 14 | $3.7 \%$ |
| (Don't know) | $5.1 \%$ | 22 | $7.4 \%$ | 8 | $3.7 \%$ | 2 | $1.9 \%$ | 1 | $5.6 \%$ | 3 | $7.4 \%$ | 4 | $3.7 \%$ | 2 | $3.7 \%$ |
| Mean: |  | -0.26 |  | 1.00 |  | -0.87 |  | -0.83 |  | -1.04 |  | -0.90 | -0.52 | 0.15 |  |
| Base: |  | 432 | 108 |  | 54 |  | 54 | 54 | 54 | 54 | 54 |  |  |  |  |

## Choice of independent / specialist shops

| Much better | $10.0 \%$ | 43 | $32.4 \%$ | 35 | $1.9 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.9 \%$ | 1 | $11.1 \%$ |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Better | $13.7 \%$ | 59 | $16.7 \%$ | 18 | $7.4 \%$ | 4 | $3.7 \%$ | 2 | $16.7 \%$ | 9 | $7.4 \%$ | 4 | $20.4 \%$ | 11 | $20.4 \%$ |
| About the same | $27.5 \%$ | 119 | $25.0 \%$ | 27 | $42.6 \%$ | 23 | $27.8 \%$ | 15 | $24.1 \%$ | 13 | $22.2 \%$ | 12 | $27.8 \%$ | 15 | $25.9 \%$ |
| Worse | $32.2 \%$ | 139 | $14.8 \%$ | 16 | $31.5 \%$ | 17 | $46.3 \%$ | 25 | $40.7 \%$ | 22 | $50.0 \%$ | 27 | $24.1 \%$ | 13 | $35.2 \%$ |
| Much worse | $11.1 \%$ | 48 | $0.9 \%$ | 1 | $14.8 \%$ | 8 | $20.4 \%$ | 11 | $14.8 \%$ | 8 | $14.8 \%$ | 8 | $18.5 \%$ | 10 | $3.7 \%$ |
| (Don't know) | $5.6 \%$ | 24 | $10.2 \%$ | 11 | $1.9 \%$ | 1 | $1.9 \%$ | 1 | $3.7 \%$ | 2 | $5.6 \%$ | 3 | $7.4 \%$ | 4 | $3.7 \%$ |
| Mean: |  | -0.22 |  | 0.72 |  | -0.51 |  | -0.85 |  | -0.56 |  | -0.76 | -0.40 | 0.0 |  |
| Base: |  | 432 |  | 108 |  | 54 |  | 54 |  | 54 |  | 54 | 54 | 54 |  |

## Quality of shops

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Much better | $11.3 \%$ | 49 | $38.0 \%$ | 41 | $1.9 \%$ | 1 | $1.9 \%$ | 1 | $0.0 \%$ | 0 | $1.9 \%$ | 1 | $0.0 \%$ | 0 | $9.3 \%$ | 5 |
| Better | $17.1 \%$ | 74 | $19.4 \%$ | 21 | $13.0 \%$ | 7 | $5.6 \%$ | 3 | $16.7 \%$ | 9 | $14.8 \%$ | 8 | $25.9 \%$ | 14 | $22.2 \%$ | 12 |
| About the same | $34.0 \%$ | 147 | $25.0 \%$ | 27 | $53.7 \%$ | 29 | $38.9 \%$ | 21 | $38.9 \%$ | 21 | $33.3 \%$ | 18 | $33.3 \%$ | 18 | $24.1 \%$ | 13 |
| Worse | $23.4 \%$ | 101 | $9.3 \%$ | 10 | $16.7 \%$ | 9 | $40.7 \%$ | 22 | $25.9 \%$ | 14 | $31.5 \%$ | 17 | $14.8 \%$ | 8 | $38.9 \%$ | 21 |
| Much worse | $9.3 \%$ | 40 | $0.0 \%$ | 0 | $13.0 \%$ | 7 | $11.1 \%$ | 6 | $14.8 \%$ | 8 | $13.0 \%$ | 7 | $20.4 \%$ | 11 | $1.9 \%$ | 1 |
| (Don't know) | $4.9 \%$ | 21 | $8.3 \%$ | 9 | $1.9 \%$ | 1 | $1.9 \%$ | 1 | $3.7 \%$ | 2 | $5.6 \%$ | 3 | $5.6 \%$ | 3 | $3.7 \%$ | 2 |
| Mean: | -0.02 |  | 0.94 |  | -0.26 |  | -0.55 | -0.40 |  | -0.41 | -0.31 | -0.02 |  |  |  |  |
| Base: |  | 432 | 108 | 54 |  | 54 | 54 | 54 | 54 | 54 |  |  |  |  |  |  |

## Range of services such as banks and other financial services

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Much better | $11.6 \%$ | 50 | $43.5 \%$ | 47 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| $5.6 \%$ | 3 |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Better | $13.9 \%$ | 60 | $14.8 \%$ | 16 | $5.6 \%$ | 3 | $3.7 \%$ | 2 | $18.5 \%$ | 10 | $7.4 \%$ | 4 | $20.4 \%$ | 11 |
| About the same | $40.3 \%$ | 174 | $33.3 \%$ | 36 | $50.0 \%$ | 27 | $31.5 \%$ | 17 | $50.0 \%$ | 27 | $25.9 \%$ | 14 | $51.9 \%$ | 28 |
| $46.3 \%$ | 14 |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Worse | $21.5 \%$ | 93 | $0.0 \%$ | 0 | $29.6 \%$ | 16 | $46.3 \%$ | 25 | $18.5 \%$ | 10 | $48.1 \%$ | 26 | $13.0 \%$ | 7 |
| Much worse | $7.2 \%$ | 31 | $0.0 \%$ | 0 | $9.3 \%$ | 5 | $16.7 \%$ | 9 | $7.4 \%$ | 4 | $13.0 \%$ | 7 | $9.3 \%$ | 5 |

## Range and choice of pubs / restaurants

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Much better | $6.3 \%$ | 27 | $22.2 \%$ | 24 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.9 \%$ | 1 | $3.7 \%$ |
| Better | $8.3 \%$ | 36 | $13.9 \%$ | 15 | $3.7 \%$ | 2 | $1.9 \%$ | 1 | $3.7 \%$ | 2 | $3.7 \%$ | 2 | $18.5 \%$ | 10 | $7.4 \%$ |
| About the same | $35.0 \%$ | 151 | $25.9 \%$ | 28 | $44.4 \%$ | 24 | $29.6 \%$ | 16 | $35.2 \%$ | 19 | $29.6 \%$ | 16 | $50.0 \%$ | 27 | $38.9 \%$ |
| Worse | $26.2 \%$ | 113 | $10.2 \%$ | 11 | $29.6 \%$ | 16 | $46.3 \%$ | 25 | $24.1 \%$ | 13 | $53.7 \%$ | 29 | $11.1 \%$ | 6 | $24.1 \%$ |
| Much worse | $8.6 \%$ | 37 | $0.9 \%$ | 1 | $11.1 \%$ | 6 | $16.7 \%$ | 9 | $16.7 \%$ | 9 | $9.3 \%$ | 5 | $9.3 \%$ | 5 | $3.7 \%$ |
| (Don't know) | $15.7 \%$ | 68 | $26.9 \%$ | 29 | $11.1 \%$ | 6 | $5.6 \%$ | 3 | $20.4 \%$ | 11 | $3.7 \%$ | 2 | $9.3 \%$ | 5 | $22.2 \%$ |
| Mean: |  | -0.27 |  | 0.63 |  | -0.54 |  | -0.82 | -0.67 |  | -0.71 | -0.08 | -0.21 |  |  |
| Base: |  | 432 | 108 | 54 |  | 54 | 54 | 54 | 54 | 54 |  |  |  |  |  |


| Total | City Centre | Burslem | Fenton Town | Longton | Meir Town | Stoke Town | Tunstall |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hanley | Town Centre | Centre | Town Centre | Centre | Centre | Town Centre |  |

## Leisure facilities

| Much better | $3.5 \%$ | 15 | $12.0 \%$ | 13 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $3.7 \%$ | 2 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Better | $7.9 \%$ | 34 | $5.6 \%$ | 6 | $7.4 \%$ | 4 | $16.7 \%$ | 9 | $1.9 \%$ | 1 | $5.6 \%$ | 3 | $13.0 \%$ | 7 | $7.4 \%$ | 4 |
| About the same | $26.4 \%$ | 114 | $17.6 \%$ | 19 | $51.9 \%$ | 28 | $35.2 \%$ | 19 | $14.8 \%$ | 8 | $29.6 \%$ | 16 | $25.9 \%$ | 14 | $18.5 \%$ | 10 |
| Worse | $28.5 \%$ | 123 | $10.2 \%$ | 11 | $18.5 \%$ | 10 | $38.9 \%$ | 21 | $31.5 \%$ | 17 | $48.1 \%$ | 26 | $29.6 \%$ | 16 | $40.7 \%$ | 22 |
| Much worse | $15.3 \%$ | 66 | $9.3 \%$ | 10 | $11.1 \%$ | 6 | $7.4 \%$ | 4 | $44.4 \%$ | 24 | $11.1 \%$ | 6 | $13.0 \%$ | 7 | $16.7 \%$ | 9 |
| (Don't know) | $18.5 \%$ | 80 | $45.4 \%$ | 49 | $11.1 \%$ | 6 | $1.9 \%$ | 1 | $7.4 \%$ | 4 | $5.6 \%$ | 3 | $18.5 \%$ | 10 | $13.0 \%$ | 7 |
| Mean: |  | -0.54 |  | 0.02 |  | -0.38 |  | -0.38 | -1.28 |  | -0.69 | -0.52 | -0.68 |  |  |  |
| Base: |  | 432 |  | 108 |  | 54 |  | 54 | 54 | 54 | 54 | 54 |  |  |  |  |

## Town Centre environment

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Much better | $7.4 \%$ | 32 | $24.1 \%$ | 26 | $0.0 \%$ | 0 | $5.6 \%$ | 3 | $0.0 \%$ | 0 | $1.9 \%$ | 1 | $0.0 \%$ | 0 | $3.7 \%$ |
| Better | $19.7 \%$ | 85 | $28.7 \%$ | 31 | $13.0 \%$ | 7 | $9.3 \%$ | 5 | $27.8 \%$ | 15 | $9.3 \%$ | 5 | $22.2 \%$ | 12 | $18.5 \%$ |
| About the same | $41.9 \%$ | 181 | $28.7 \%$ | 31 | $59.3 \%$ | 32 | $40.7 \%$ | 22 | $55.6 \%$ | 30 | $42.6 \%$ | 23 | $33.3 \%$ | 18 | $46.3 \%$ |
| Worse | $20.6 \%$ | 89 | $7.4 \%$ | 8 | $16.7 \%$ | 9 | $38.9 \%$ | 21 | $11.1 \%$ | 6 | $35.2 \%$ | 19 | $24.1 \%$ | 13 | $24.1 \%$ |
| Much worse | $5.1 \%$ | 22 | $0.0 \%$ | 0 | $9.3 \%$ | 5 | $3.7 \%$ | 2 | $1.9 \%$ | 1 | $7.4 \%$ | 4 | $14.8 \%$ | 8 | $3.7 \%$ |
| (Don't know) | $5.3 \%$ | 23 | $11.1 \%$ | 12 | $1.9 \%$ | 1 | $1.9 \%$ | 1 | $3.7 \%$ | 2 | $3.7 \%$ | 2 | $5.6 \%$ | 3 | $3.7 \%$ |
| Mean: |  | 0.04 |  | 0.78 |  | -0.23 |  | -0.26 |  | 0.13 |  | -0.38 | -0.33 | -0.06 |  |
| Base: |  | 432 |  | 108 |  | 54 |  | 54 |  | 54 |  | 54 | 54 | 54 |  |

## Cleanliness

Much better
Better
About the same
Worse
Much worse
(Don't know)
Mean:
Base:

## Car parking provision

Much better
Better
About the same
Worse
Much worse
(Don't know)
Mean:
Base:

## Car parking prices

Much better

Better
About the same
Worse
Much worse
(Don't know)
Mean:
Base:

| $8.8 \%$ | 38 | $27.8 \%$ |  |
| ---: | ---: | ---: | ---: |
| $18.5 \%$ | 80 | $18.5 \%$ |  |
| $44.7 \%$ | 193 | $39.8 \%$ |  |
| $19.0 \%$ | 82 | $4.6 \%$ |  |
| $4.6 \%$ | 20 | $0.0 \%$ |  |
| $4.4 \%$ | 19 | $9.3 \%$ |  |
|  | 0.08 |  | 0.7 |
|  | 432 |  | 1 |


| 30 | $1.9 \%$ |  |
| ---: | ---: | ---: |
| 20 | $9.3 \%$ |  |
| 43 | $63.0 \%$ |  |
|  | 5 | $16.7 \%$ |
| 0 | $7.4 \%$ |  |
| 10 | 1.9 |  |
|  | 0.77 |  |
|  | 108 |  |
|  |  |  |


| $3 \%$ | 1 | $3.7 \%$ |  |
| ---: | ---: | ---: | ---: |
| 3 | 5 | $16.7 \%$ |  |
| 34 | $37.0 \%$ | 20 |  |
| $.4 \%$ | 9 | $37.0 \%$ | 20 |
| 4 | $3.7 \%$ |  |  |
|  | 1 | $1.9 \%$ |  |
|  | -0.19 |  | -0.21 |
|  | 54 |  | 5 |


| 2 | $1.9 \%$ |
| ---: | ---: |
| 9 | $33.3 \%$ |
| 20 | $50.0 \%$ |
| 20 | $9.3 \%$ |
| 2 | $3.7 \%$ |
| 1 | $1.9 \%$ |
| -0.21 |  |
| 54 |  |


| 1 | $3.7 \%$ | 2 | $0.0 \%$ | 0 | $3.7 \%$ | 2 |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| 18 | $13.0 \%$ | 7 | $22.2 \%$ | 12 | $16.7 \%$ | 9 |
| 27 | $38.9 \%$ | 21 | $33.3 \%$ | 18 | $55.6 \%$ | 30 |
| 5 | $38.9 \%$ | 21 | $25.9 \%$ | 14 | $14.8 \%$ | 8 |
| 2 | $1.9 \%$ | 1 | $16.7 \%$ | 9 | $3.7 \%$ | 2 |
| 1 | $3.7 \%$ | 2 | $1.9 \%$ | 1 | $5.6 \%$ | 3 |
| 0.21 |  | -0.23 |  | -0.38 |  | 0.02 |
| 54 |  | 54 |  | 54 |  | 54 |

## Accessibility by public transport

| Much better | $4.2 \%$ | 18 | $8.3 \%$ | 9 | $0.0 \%$ | 0 | $3.7 \%$ | 2 | $7.4 \%$ | 4 | $0.0 \%$ | 0 | $1.9 \%$ | 1 | $3.7 \%$ |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |


| Total | City Centre | Burslem | Fenton Town | Longton | Meir Town | Stoke Town | Tunstall |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hanley | Town Centre | Centre | Town Centre | Centre | Centre | Town Centre |  |

## Public information / signposts / public facilities

| Much better | $3.9 \%$ | 17 | $10.2 \%$ | 11 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $3.7 \%$ | 2 | $0.0 \%$ | 0 | $1.9 \%$ | 1 | $5.6 \%$ |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| 3 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Better | $14.4 \%$ | 62 | $21.3 \%$ | 23 | $13.0 \%$ | 7 | $5.6 \%$ | 3 | $22.2 \%$ | 12 | $3.7 \%$ | 2 | $22.2 \%$ | 12 | $5.6 \%$ |
| About the same | $51.9 \%$ | 224 | $39.8 \%$ | 43 | $59.3 \%$ | 32 | $48.1 \%$ | 26 | $46.3 \%$ | 25 | $46.3 \%$ | 25 | $51.9 \%$ | 28 | $83.3 \%$ |
| Worse | $13.2 \%$ | 57 | $1.9 \%$ | 2 | $14.8 \%$ | 8 | $33.3 \%$ | 18 | $9.3 \%$ | 5 | $33.3 \%$ | 18 | $7.4 \%$ | 4 | $3.7 \%$ |
| Much worse | $3.7 \%$ | 16 | $0.0 \%$ | 0 | $5.6 \%$ | 3 | $7.4 \%$ | 4 | $7.4 \%$ | 4 | $3.7 \%$ | 2 | $5.6 \%$ | 3 | $0.0 \%$ |
| (Don't know) | $13.0 \%$ | 56 | $26.9 \%$ | 29 | $7.4 \%$ | 4 | $5.6 \%$ | 3 | $11.1 \%$ | 6 | $13.0 \%$ | 7 | $11.1 \%$ | 6 | $1.9 \%$ |
| Mean: |  | 0.02 |  | 0.54 |  | -0.14 |  | -0.45 |  | 0.06 |  | -0.43 | 0.08 | 0.13 |  |
| Base: |  | 432 |  | 108 |  | 54 |  | 54 | 54 | 54 | 54 | 54 | 54 |  |  |

## Entertainment/ events / performances

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Much better | $2.8 \%$ | 12 | $11.1 \%$ | 12 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Better | $6.9 \%$ | 30 | $11.1 \%$ | 12 | $3.7 \%$ | 2 | $1.9 \%$ | 1 | $1.9 \%$ | 1 | $5.6 \%$ | 3 | $16.7 \%$ | 9 | $3.7 \%$ | 2 |
| About the same | $31.3 \%$ | 135 | $25.0 \%$ | 27 | $53.7 \%$ | 29 | $44.4 \%$ | 24 | $24.1 \%$ | 13 | $31.5 \%$ | 17 | $40.7 \%$ | 22 | $5.6 \%$ | 3 |
| Worse | $24.3 \%$ | 105 | $8.3 \%$ | 9 | $18.5 \%$ | 10 | $35.2 \%$ | 19 | $24.1 \%$ | 13 | $42.6 \%$ | 23 | $11.1 \%$ | 6 | $46.3 \%$ | 25 |
| Much worse | $13.7 \%$ | 59 | $6.5 \%$ | 7 | $9.3 \%$ | 5 | $13.0 \%$ | 7 | $22.2 \%$ | 12 | $7.4 \%$ | 4 | $11.1 \%$ | 6 | $33.3 \%$ | 18 |
| (Don't know) | $21.1 \%$ | 91 | $38.0 \%$ | 41 | $14.8 \%$ | 8 | $5.6 \%$ | 3 | $27.8 \%$ | 15 | $13.0 \%$ | 7 | $20.4 \%$ | 11 | $11.1 \%$ | 6 |
| Mean: |  | -0.50 |  | 0.19 |  | -0.39 |  | -0.63 | -0.92 |  | -0.60 | -0.21 | -1.23 |  |  |  |
| Base: | 432 |  | 108 |  | 54 |  | 54 |  | 54 |  | 54 | 54 | 54 |  |  |  |

## Tourist facilities / hotels

| Much better | 2.1\% | 9 | 7.4\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Better | 6.3\% | 27 | 8.3\% | 9 | 3.7\% | 2 | 1.9\% | 1 | 1.9\% | 1 | 5.6\% | 3 | 14.8\% | 8 | 5.6\% | 3 |
| About the same | 23.8\% | 103 | 15.7\% | 17 | 44.4\% | 24 | 42.6\% | 23 | 11.1\% | 6 | 31.5\% | 17 | 27.8\% | 15 | 1.9\% | 1 |
| Worse | 25.5\% | 110 | 11.1\% | 12 | 14.8\% | 8 | 42.6\% | 23 | 33.3\% | 18 | 44.4\% | 24 | 13.0\% | 7 | 33.3\% | 18 |
| Much worse | 14.1\% | 61 | 11.1\% | 12 | 11.1\% | 6 | 9.3\% | 5 | 18.5\% | 10 | 7.4\% | 4 | 9.3\% | 5 | 35.2\% | 19 |
| (Don't know) | 28.2\% | 122 | 46.3\% | 50 | 25.9\% | 14 | 3.7\% | 2 | 33.3\% | 18 | 11.1\% | 6 | 35.2\% | 19 | 24.1\% | 13 |
| Mean: |  | -0.60 |  | -0.19 |  | -0.45 |  | -0.62 |  | -0.97 |  | -0.60 |  | -0.26 |  | -1.29 |
| Base: |  | 432 |  | 108 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 |

## Day time safety

Much better
Better
About the same
Worse
Much worse
(Don't know)
Mean:
Base:

$$
\begin{array}{rrr}
5.3 \% & 23 & 15.7 \% \\
14.1 \% & 61 & 10.2 \% \\
55.6 \% & 240 & 51.9 \% \\
12.0 \% & 52 & 3.7 \% \\
3.7 \% & 16 & 1.9 \% \\
9.3 \% & 40 & 16.7 \% \\
& 0.06 & \\
& 432 &
\end{array}
$$

$17 \quad 0.0 \%$

|  | 0 | $0.0 \%$ |
| ---: | ---: | ---: |
| $\%$ | 5 | $16.7 \%$ |
| $\%$ | 39 | $51.9 \%$ |
| $\%$ | 6 | $25.9 \%$ |
| $\%$ | 2 | $1.9 \%$ |
| $\%$ | 2 | $3.7 \%$ |
|  | -0.10 |  |
|  | 54 |  |
|  |  |  |


| $3.7 \%$ | 2 | $1.9 \%$ | 1 | $3.7 \%$ | 2 |
| ---: | ---: | ---: | ---: | ---: | ---: |
| $7.4 \%$ | 4 | $22.2 \%$ | 12 | $9.3 \%$ | 5 |
| $48.1 \%$ | 26 | $46.3 \%$ | 25 | $72.2 \%$ | 39 |
| $27.8 \%$ | 15 | $9.3 \%$ | 5 | $7.4 \%$ | 4 |
| $5.6 \%$ | 3 | $7.4 \%$ | 4 | $3.7 \%$ | 2 |
| $7.4 \%$ | 4 | $13.0 \%$ | 7 | $3.7 \%$ | 2 |
|  | -0.26 |  | 0.02 |  | 0.02 |
|  | 54 |  | 54 |  | 54 |

## Evening / night safety

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Much better | $2.8 \%$ | 12 | $9.3 \%$ | 10 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.9 \%$ | 1 | $1.9 \%$ | 1 | $0.0 \%$ | 0 |
| Better | $10.9 \%$ | 47 | $7.4 \%$ | 8 | $5.6 \%$ | 3 | $13.0 \%$ | 7 | $16.7 \%$ | 9 | $11.1 \%$ | 6 | $22.2 \%$ | 12 | $3.7 \%$ | 2 |
| About the same | $39.6 \%$ | 171 | $26.9 \%$ | 29 | $46.3 \%$ | 25 | $57.4 \%$ | 31 | $37.0 \%$ | 20 | $46.3 \%$ | 25 | $38.9 \%$ | 21 | $37.0 \%$ | 20 |
| Worse | $14.4 \%$ | 62 | $8.3 \%$ | 9 | $9.3 \%$ | 5 | $24.1 \%$ | 13 | $3.7 \%$ | 2 | $27.8 \%$ | 15 | $11.1 \%$ | 6 | $22.2 \%$ | 12 |
| Much worse | $4.9 \%$ | 21 | $3.7 \%$ | 4 | $3.7 \%$ | 2 | $1.9 \%$ | 1 | $7.4 \%$ | 4 | $3.7 \%$ | 2 | $9.3 \%$ | 5 | $5.6 \%$ | 3 |
| (Don't know) | $27.5 \%$ | 119 | $44.4 \%$ | 48 | $35.2 \%$ | 19 | $3.7 \%$ | 2 | $35.2 \%$ | 19 | $9.3 \%$ | 5 | $16.7 \%$ | 9 | $31.5 \%$ | 17 |
| Mean: |  | -0.11 |  | 0.18 |  | -0.17 |  | -0.15 | -0.03 |  | -0.22 | -0.04 | -0.43 |  |  |  |
| Base: |  | 432 |  | 108 |  | 54 |  | 54 | 54 | 54 | 54 | 54 |  |  |  |  |

## Layout

Much better
Better
About the same
Worse
Much worse
(Don't know)
Mean:
Base:

| $3.2 \%$ | 14 | $9.3 \%$ | 10 | $0.0 \%$ | 0 | $0.0 \%$ |  |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $17.6 \%$ | 76 | $23.1 \%$ | 25 | $13.0 \%$ | 7 | $7.4 \%$ |  |
| $46.3 \%$ | 200 | $38.9 \%$ | 42 | $57.4 \%$ | 31 | $51.9 \%$ | 28 |
| $17.6 \%$ | 76 | $13.9 \%$ | 15 | $20.4 \%$ | 11 | $29.6 \%$ |  |
| $6.5 \%$ | 28 | $1.9 \%$ | 2 | $5.6 \%$ | 3 | $9.3 \%$ |  |
| $8.8 \%$ | 38 | $13.0 \%$ | 14 | $3.7 \%$ | 2 | $1.9 \%$ |  |
|  | -0.07 |  | 0.28 |  | -0.19 |  | -0.4 |
|  | 432 |  | 108 |  | 54 |  | 54 |


| $0.0 \%$ | 0 | $3.7 \%$ | 2 | $1.9 \%$ | 1 |
| ---: | ---: | ---: | ---: | ---: | ---: |
| $7.4 \%$ | 4 | $16.7 \%$ | 9 | $9.3 \%$ | 5 |
| $51.9 \%$ | 28 | $44.4 \%$ | 24 | $57.4 \%$ | 31 |
| $25.9 \%$ | 14 | $13.0 \%$ | 7 | $13.0 \%$ | 7 |
| $3.7 \%$ | 2 | $11.1 \%$ | 6 | $11.1 \%$ | 6 |
| $11.1 \%$ | 6 | $11.1 \%$ | 6 | $7.4 \%$ | 4 |
|  | -0.29 |  | -0.13 |  | -0.24 |
|  | 54 |  | 54 |  | 54 |


|  | Total |  | City Centre Hanley |  | Burslem Town Centre |  | Fenton Town Centre |  | Longton Town Centre |  | Meir Town Centre |  | Stoke Town Centre |  | Tunstall Town Centre |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Public art |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Much better | 3.2\% | 14 | 11.1\% | 12 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 |
| Better | 10.2\% | 44 | 14.8\% | 16 | 9.3\% | 5 | 0.0\% | 0 | 9.3\% | 5 | 5.6\% | 3 | 18.5\% | 10 | 9.3\% | 5 |
| About the same | 30.3\% | 131 | 27.8\% | 30 | 37.0\% | 20 | 37.0\% | 20 | 20.4\% | 11 | 27.8\% | 15 | 40.7\% | 22 | 24.1\% | 13 |
| Worse | 16.2\% | 70 | 6.5\% | 7 | 18.5\% | 10 | 33.3\% | 18 | 16.7\% | 9 | 37.0\% | 20 | 9.3\% | 5 | 1.9\% | 1 |
| Much worse | 11.6\% | 50 | 5.6\% | 6 | 11.1\% | 6 | 13.0\% | 7 | 16.7\% | 9 | 5.6\% | 3 | 13.0\% | 7 | 22.2\% | 12 |
| (Don't know) | 28.5\% | 123 | 34.3\% | 37 | 22.2\% | 12 | 16.7\% | 9 | 37.0\% | 20 | 24.1\% | 13 | 16.7\% | 9 | 42.6\% | 23 |
| Mean: |  | -0.32 |  | 0.30 |  | -0.36 |  | -0.71 |  | -0.65 |  | -0.56 |  | -0.16 |  | -0.65 |
| Base: |  | 432 |  | 108 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 |


| General environment |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Much better | 5.1\% | 22 | 16.7\% | 18 | 5.6\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Better | 19.7\% | 85 | 23.1\% | 25 | 11.1\% | 6 | 5.6\% | 3 | 40.7\% | 22 | 13.0\% | 7 | 20.4\% | 11 | 20.4\% | 11 |
| About the same | 41.2\% | 178 | 34.3\% | 37 | 53.7\% | 29 | 50.0\% | 27 | 40.7\% | 22 | 29.6\% | 16 | 44.4\% | 24 | 42.6\% | 23 |
| Worse | 18.5\% | 80 | 7.4\% | 8 | 18.5\% | 10 | 35.2\% | 19 | 9.3\% | 5 | 40.7\% | 22 | 11.1\% | 6 | 18.5\% | 10 |
| Much worse | 7.4\% | 32 | 3.7\% | 4 | 5.6\% | 3 | 5.6\% | 3 | 5.6\% | 3 | 5.6\% | 3 | 16.7\% | 9 | 13.0\% | 7 |
| (Don't know) | 8.1\% | 35 | 14.8\% | 16 | 5.6\% | 3 | 3.7\% | 2 | 3.7\% | 2 | 9.3\% | 5 | 7.4\% | 4 | 5.6\% | 3 |
| Mean: |  | -0.04 |  | 0.49 |  | -0.08 |  | -0.42 |  | 0.21 |  | -0.39 |  | -0.26 |  | -0.25 |
| Base: |  | 432 |  | 108 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 |

## Q26 What type of shops or services would you like to see more of in (STUDY CENTRE)? [MR]

| Banks | 2.8\% | 12 | 0.0\% | 0 | 1.9\% | 1 | 7.4\% | 4 | 1.9\% | 1 | 7.4\% | 4 | 1.9\% | 1 | 1.9\% | 1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Better leisure facility provision | 2.8\% | 12 | 3.7\% | 4 | 3.7\% | 2 | 0.0\% | 0 | 3.7\% | 2 | 1.9\% | 1 | 3.7\% | 2 | 1.9\% | 1 |
| Better retail provision for children and babies | 3.5\% | 15 | 3.7\% | 4 | 3.7\% | 2 | 1.9\% | 1 | 1.9\% | 1 | 5.6\% | 3 | 3.7\% | 2 | 3.7\% | 2 |
| Book shop | 3.0\% | 13 | 2.8\% | 3 | 3.7\% | 2 | 3.7\% | 2 | 1.9\% | 1 | 3.7\% | 2 | 1.9\% | 1 | 3.7\% | 2 |
| Building society | 0.9\% | 4 | 0.0\% | 0 | 1.9\% | 1 | 1.9\% | 1 | 0.0\% | 0 | 1.9\% | 1 | 1.9\% | 1 | 0.0\% | 0 |
| Clothing stores | 20.1\% | 87 | 10.2\% | 11 | 18.5\% | 10 | 24.1\% | 13 | 29.6\% | 16 | 24.1\% | 13 | 14.8\% | 8 | 29.6\% | 16 |
| Department stores / retailers | 6.0\% | 26 | 5.6\% | 6 | 7.4\% | 4 | 3.7\% | 2 | 3.7\% | 2 | 7.4\% | 4 | 11.1\% | 6 | 3.7\% | 2 |
| Drinking establishments | 0.5\% | 2 | 0.9\% | 1 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Electrical goods | 2.5\% | 11 | 4.6\% | 5 | 1.9\% | 1 | 0.0\% | 0 | 3.7\% | 2 | 0.0\% | 0 | 1.9\% | 1 | 3.7\% | 2 |
| Footwear stores | 4.4\% | 19 | 0.9\% | 1 | 3.7\% | 2 | 5.6\% | 3 | 7.4\% | 4 | 7.4\% | 4 | 5.6\% | 3 | 3.7\% | 2 |
| High Street names | 6.9\% | 30 | 3.7\% | 4 | 14.8\% | 8 | 3.7\% | 2 | 7.4\% | 4 | 11.1\% | 6 | 5.6\% | 3 | 5.6\% | 3 |
| Household goods stores | 1.4\% | 6 | 2.8\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 1.9\% | 1 | 0.0\% | 0 | 1.9\% | 1 |
| Independent / specialist shops | 4.2\% | 18 | 8.3\% | 9 | 1.9\% | 1 | 3.7\% | 2 | 1.9\% | 1 | 5.6\% | 3 | 3.7\% | 2 | 0.0\% | 0 |
| Large supermarkets | 4.2\% | 18 | 1.9\% | 2 | 7.4\% | 4 | 9.3\% | 5 | 3.7\% | 2 | 1.9\% | 1 | 0.0\% | 0 | 7.4\% | 4 |
| Larger sizes clothing store | 0.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 |
| Market | 0.7\% | 3 | 0.9\% | 1 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 |
| Pharmacies | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Public amenities | 0.5\% | 2 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 |
| Restaurants / cafes | 1.6\% | 7 | 2.8\% | 3 | 0.0\% | 0 | 1.9\% | 1 | 3.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 |
| Solicitors | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Specialist food stores | 1.4\% | 6 | 2.8\% | 3 | 1.9\% | 1 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 |
| Sports shop | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| None mentioned | 20.8\% | 90 | 37.0\% | 40 | 16.7\% | 9 | 16.7\% | 9 | 9.3\% | 5 | 7.4\% | 4 | 22.2\% | 12 | 20.4\% | 11 |
| Better retail provision for older people | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Cheaper shops (e.g. Primark, Poundland etc.) | 0.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 1.9\% | 1 |
| Less vacant shops | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Other | 2.5\% | 11 | 1.9\% | 2 | 3.7\% | 2 | 1.9\% | 1 | 1.9\% | 1 | 3.7\% | 2 | 5.6\% | 3 | 0.0\% | 0 |
| (Don't know) | 7.6\% | 33 | 4.6\% | 5 | 5.6\% | 3 | 7.4\% | 4 | 13.0\% | 7 | 7.4\% | 4 | 13.0\% | 7 | 5.6\% | 3 |
| Base: |  | 432 |  | 108 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 |


|  | Total | City Centre | Burslem | Fenton Town | Longton | Meir Town | Stoke Town | Tunstall |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hanley | Town Centre | Centre | Town Centre | Centre | Centre | Town Centre |  |  |

## Q27 What type of leisure facilities would you like to see more of in (STUDY CENTRE)? [MR]

| Art galleries | $1.9 \%$ | 8 | $2.8 \%$ | 3 | $3.7 \%$ | 2 | $0.0 \%$ | 0 | $3.7 \%$ | 2 | $0.0 \%$ | 0 | $1.9 \%$ | 1 | $0.0 \%$ |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Bingo | $0.9 \%$ | 4 | $0.9 \%$ | 1 | $0.0 \%$ | 0 | $1.9 \%$ | 1 | $1.9 \%$ | 1 | $1.9 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Bowling alley | $3.7 \%$ | 16 | $1.9 \%$ | 2 | $5.6 \%$ | 3 | $3.7 \%$ | 2 | $3.7 \%$ | 2 | $5.6 \%$ | 3 | $1.9 \%$ | 1 | $5.6 \%$ | 3 |
| Children's activity centre | $7.9 \%$ | 34 | $9.3 \%$ | 10 | $5.6 \%$ | 3 | $1.9 \%$ | 1 | $16.7 \%$ | 9 | $1.9 \%$ | 1 | $11.1 \%$ | 6 | $7.4 \%$ | 4 |
| Cinema | $9.5 \%$ | 41 | $4.6 \%$ | 5 | $5.6 \%$ | 3 | $9.3 \%$ | 5 | $11.1 \%$ | 6 | $3.7 \%$ | 2 | $5.6 \%$ | 3 | $31.5 \%$ | 17 |
| Civic Hall / Civic spaces | $0.2 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.9 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Entertainment / activities for | $4.4 \%$ | 19 | $3.7 \%$ | 4 | $7.4 \%$ | 4 | $5.6 \%$ | 3 | $7.4 \%$ | 4 | $1.9 \%$ | 1 | $1.9 \%$ | 1 | $3.7 \%$ | 2 |
| $\quad$ young people |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Go-karting | $0.5 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $3.7 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Health and fitness | $1.9 \%$ | 8 | $0.9 \%$ | 1 | $0.0 \%$ | 0 | $1.9 \%$ | 1 | $3.7 \%$ | 2 | $5.6 \%$ | 3 | $0.0 \%$ | 0 | $1.9 \%$ | 1 |
| Hotels | $1.6 \%$ | 7 | $2.8 \%$ | 3 | $1.9 \%$ | 1 | $0.0 \%$ | 0 | $1.9 \%$ | 1 | $0.0 \%$ | 0 | $1.9 \%$ | 1 | $1.9 \%$ | 1 |
| Ice / roller rink | $1.2 \%$ | 5 | $2.8 \%$ | 3 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.9 \%$ | 1 | $0.0 \%$ | 0 | $1.9 \%$ | 1 | $0.0 \%$ | 0 |
| Laser tag | $0.2 \%$ | 1 | $0.0 \%$ | 0 | $1.9 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Museums | $0.7 \%$ | 3 | $0.0 \%$ | 0 | $3.7 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.9 \%$ | 1 |
| Parks / gardens | $2.1 \%$ | 9 | $0.0 \%$ | 0 | $5.6 \%$ | 3 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $5.6 \%$ | 3 | $5.6 \%$ | 3 | $0.0 \%$ | 0 |
| Restaurants / cafes | $4.4 \%$ | 19 | $7.4 \%$ | 8 | $0.0 \%$ | 0 | $7.4 \%$ | 4 | $3.7 \%$ | 2 | $1.9 \%$ | 1 | $3.7 \%$ | 2 | $3.7 \%$ | 2 |
| Swimming pool | $5.8 \%$ | 25 | $4.6 \%$ | 5 | $0.0 \%$ | 0 | $7.4 \%$ | 4 | $5.6 \%$ | 3 | $11.1 \%$ | 6 | $3.7 \%$ | 2 | $9.3 \%$ | 5 |
| Community centre / youth | $1.6 \%$ | 7 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $5.6 \%$ | 3 | $0.0 \%$ | 0 | $7.4 \%$ | 4 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| $\quad$ club |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Other | $0.9 \%$ | 4 | $0.9 \%$ | 1 | $0.0 \%$ | 0 | $1.9 \%$ | 1 | $0.0 \%$ | 0 | $1.9 \%$ | 1 | $1.9 \%$ | 1 | $0.0 \%$ | 0 |
| None mentioned | $41.2 \%$ | 178 | $52.8 \%$ | 57 | $48.1 \%$ | 26 | $46.3 \%$ | 25 | $29.6 \%$ | 16 | $25.9 \%$ | 14 | $42.6 \%$ | 23 | $31.5 \%$ | 17 |
| Don't know) | $9.5 \%$ | 41 | $4.6 \%$ | 5 | $11.1 \%$ | 6 | $7.4 \%$ | 4 | $9.3 \%$ | 5 | $20.4 \%$ | 11 | $16.7 \%$ | 9 | $1.9 \%$ | 1 |
| Base: |  | 432 |  | 108 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 |


|  | Total | City Centre | Burslem | Fenton Town | Longton | Meir Town | Stoke Town | Tunstall |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hanley | Town Centre | Centre | Town Centre | Centre | Centre | Town Centre |  |  |

## Q28 What measures do you think would improve (STUDY CENTRE) and make it more attractive? [MR]

| Accessibility by private car | 1.2\% | 5 | 3.7\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Ban skateboarding, biking etc. | 0.7\% | 3 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 |
| Better foodstore provision | 1.6\% | 7 | 1.9\% | 2 | 3.7\% | 2 | 1.9\% | 1 | 0.0\% | 0 | 3.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Cheaper parking | 6.9\% | 30 | 18.5\% | 20 | 1.9\% | 1 | 1.9\% | 1 | 3.7\% | 2 | 3.7\% | 2 | 5.6\% | 3 | 1.9\% | 1 |
| Expansion of the centre | 5.3\% | 23 | 2.8\% | 3 | 0.0\% | 0 | 7.4\% | 4 | 14.8\% | 8 | 7.4\% | 4 | 5.6\% | 3 | 1.9\% | 1 |
| Fewer low quality shops (take-away, pound shops) | 4.2\% | 18 | 0.0\% | 0 | 9.3\% | 5 | 1.9\% | 1 | 3.7\% | 2 | 5.6\% | 3 | 9.3\% | 5 | 3.7\% | 2 |
| Improve the quality of the shops | 7.4\% | 32 | 3.7\% | 4 | 13.0\% | 7 | 7.4\% | 4 | 9.3\% | 5 | 11.1\% | 6 | 7.4\% | 4 | 3.7\% | 2 |
| Fill the empty shops | 17.6\% | 76 | 14.8\% | 16 | 14.8\% | 8 | 7.4\% | 4 | 27.8\% | 15 | 9.3\% | 5 | 9.3\% | 5 | 42.6\% | 23 |
| Flexible parking | 0.2\% | 1 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Give it a general face lift (Flowers, painting etc.) | 9.3\% | 40 | 2.8\% | 3 | 11.1\% | 6 | 18.5\% | 10 | 7.4\% | 4 | 11.1\% | 6 | 11.1\% | 6 | 9.3\% | 5 |
| Greater promotion / marketing of the centre | 0.9\% | 4 | 0.9\% | 1 | 1.9\% | 1 | 1.9\% | 1 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Improve market provision | 1.2\% | 5 | 0.0\% | 0 | 1.9\% | 1 | 1.9\% | 1 | 1.9\% | 1 | 1.9\% | 1 | 1.9\% | 1 | 0.0\% | 0 |
| Improved cleanliness | 1.4\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 1.9\% | 1 | 1.9\% | 1 | 5.6\% | 3 |
| Improved cultural facilities | 0.5\% | 2 | 1.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Improved security / CCTV | 0.5\% | 2 | 1.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Improved signage / information | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Improved street paving | 0.5\% | 2 | 1.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Improved public transport | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Increased choice / range of shops | 3.2\% | 14 | 0.9\% | 1 | 3.7\% | 2 | 1.9\% | 1 | 3.7\% | 2 | 13.0\% | 7 | 0.0\% | 0 | 1.9\% | 1 |
| Increased office development | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| More cultural facilities | 0.5\% | 2 | 1.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| More entertainment / leisure facilities | 2.8\% | 12 | 5.6\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 2 | 1.9\% | 1 | 3.7\% | 2 | 1.9\% | 1 |
| More evening activities | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| More national multiples / retailers | 3.0\% | 13 | 1.9\% | 2 | 3.7\% | 2 | 5.6\% | 3 | 7.4\% | 4 | 1.9\% | 1 | 0.0\% | 0 | 1.9\% | 1 |
| More non-food stores | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| More organised events e.g. street markets | 0.2\% | 1 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| More parking | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| More quality restaurants / pavement cafes | 0.5\% | 2 | 0.0\% | 0 | 3.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| More speciality shops | 1.2\% | 5 | 1.9\% | 2 | 0.0\% | 0 | 1.9\% | 1 | 3.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| More tourist facilities | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 |
| Public toilets | 0.7\% | 3 | 0.0\% | 0 | 1.9\% | 1 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 |
| Reduce traffic congestion | 2.5\% | 11 | 1.9\% | 2 | 0.0\% | 0 | 9.3\% | 5 | 0.0\% | 0 | 3.7\% | 2 | 3.7\% | 2 | 0.0\% | 0 |
| Improve the bus station | 0.7\% | 3 | 2.8\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| More / improved public seating | 0.2\% | 1 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Other | 1.6\% | 7 | 1.9\% | 2 | 0.0\% | 0 | 3.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 2 | 1.9\% | 1 |
| None mentioned | 14.4\% | 62 | 14.8\% | 16 | 25.9\% | 14 | 14.8\% | 8 | 1.9\% | 1 | 7.4\% | 4 | 22.2\% | 12 | 13.0\% | 7 |
| (Don't know) | 8.8\% | 38 | 8.3\% | 9 | 3.7\% | 2 | 7.4\% | 4 | 5.6\% | 3 | 16.7\% | 9 | 13.0\% | 7 | 7.4\% | 4 |
| Base: |  | 432 |  | 108 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 |


| Total | City Centre | Burslem | Fenton Town | Longton | Meir Town | Stoke Town | Tunstall |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hanley | Town Centre | Centre | Town Centre | Centre | Centre | Town Centre |  |

Q29 What do you think are the biggest weaknesses of (STUDY CENTRE)? [MR]

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Accessibility by cycling and <br> by foot | $0.2 \%$ | 1 | $0.9 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Accessibility by private car <br> Accessibility by public | $1.2 \%$ | 5 | $2.8 \%$ | 3 | $1.9 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.9 \%$ | 1 | $0.0 \%$ | 0 |
| transport | $1.6 \%$ | 7 | $2.8 \%$ | 3 | $1.9 \%$ | 1 | $3.7 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.9 \%$ | 1 |
| Anti-social behaviour | $7.2 \%$ | 31 | $9.3 \%$ | 10 | $3.7 \%$ | 2 | $1.9 \%$ | 1 | $13.0 \%$ | 7 | $5.6 \%$ | 3 | $11.1 \%$ | 6 | $3.7 \%$ | 2 |
| Availability of car parking <br> Choice / range of non-food <br> shops | $13.5 \%$ | 11 | $10.2 \%$ | 11 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Empty shops | 58 | $1.9 \%$ | 2 | $27.8 \%$ | 15 | $22.2 \%$ | 12 | $13.0 \%$ | 7 | $33.3 \%$ | 18 | $5.6 \%$ | 3 | $1.9 \%$ | 1 |  |
| Foodstore provision | $23.6 \%$ | 102 | $18.5 \%$ | 20 | $13.0 \%$ | 7 | $7.4 \%$ | 4 | $38.9 \%$ | 21 | $9.3 \%$ | 5 | $18.5 \%$ | 10 | $64.8 \%$ | 35 |
| Lack of a market |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

Q30 Do you intend to visit the market during your trip to the centre today? [MR]

| Yes - Fenton Outdoor Market, City Road | 1.6\% | 7 | 0.0\% | 0 | 1.9\% | 1 | 11.1\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Yes - Hanley Indoor Market, Intu Potteries Shopping Centre | 11.8\% | 51 | 42.6\% | 46 | 7.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Yes - Hanley Outdoor Market, Market Square | 4.6\% | 20 | 16.7\% | 18 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Yes - Hanley Outdoor Market, Fountain Square | 2.1\% | 9 | 8.3\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Yes - Hanley Sunday/Car Boot Market, Hinde Street Car Park | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Yes - Longton Indoor Market, The Strand | 3.0\% | 13 | 0.0\% | 0 | 5.6\% | 3 | 3.7\% | 2 | 9.3\% | 5 | 5.6\% | 3 | 0.0\% | 0 | 0.0\% | 0 |
| Yes - Stoke Town Centre Indoor Market, South Wolfe St | 0.9\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 7.4\% | 4 | 0.0\% | 0 |
| Yes - Tunstall Indoor Market, High Street | 5.8\% | 25 | 0.0\% | 0 | 5.6\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 40.7\% | 22 |
| Yes - Tunstall Outdoor Market, Tower Square | 2.5\% | 11 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 18.5\% | 10 |
| No | 74.3\% | 321 | 43.5\% | 47 | 87.0\% | 47 | 85.2\% | 46 | 90.7\% | 49 | 92.6\% | 50 | 92.6\% | 50 | 59.3\% | 32 |
| Yes - Other | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know / haven't decided yet) | 1.4\% | 6 | 4.6\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Base: |  | 432 |  | 108 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 |


| Total | City Centre | Burslem | Fenton Town | Longton | Meir Town | Stoke Town | Tunstall |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hanley | Town Centre | Centre | Town Centre | Centre | Centre | Town Centre |  |

## MeanScore: Visits per week

Q31 How often do you visit the market?

| Daily | 1.2\% | 5 | 4.6\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Once a week or more | 22.9\% | 99 | 32.4\% | 35 | 11.1\% | 6 | 18.5\% | 10 | 25.9\% | 14 | 3.7\% | 2 | 11.1\% | 6 | 48.1\% | 26 |
| Less than once a week | 7.6\% | 33 | 5.6\% | 6 | 18.5\% | 10 | 16.7\% | 9 | 7.4\% | 4 | 1.9\% | 1 | 1.9\% | 1 | 3.7\% | 2 |
| Less than once a fortnight | 13.4\% | 58 | 13.9\% | 15 | 5.6\% | 3 | 14.8\% | 8 | 14.8\% | 8 | 22.2\% | 12 | 9.3\% | 5 | 13.0\% | 7 |
| Less than once a month | 16.9\% | 73 | 21.3\% | 23 | 11.1\% | 6 | 14.8\% | 8 | 9.3\% | 5 | 20.4\% | 11 | 18.5\% | 10 | 18.5\% | 10 |
| First time today | 0.9\% | 4 | 0.9\% | 1 | 1.9\% | 1 | 0.0\% | 0 | 1.9\% | 1 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Never | 31.3\% | 135 | 15.7\% | 17 | 46.3\% | 25 | 33.3\% | 18 | 38.9\% | 21 | 37.0\% | 20 | 48.1\% | 26 | 14.8\% | 8 |
| (Don't know / varies) | 5.8\% | 25 | 5.6\% | 6 | 5.6\% | 3 | 1.9\% | 1 | 1.9\% | 1 | 13.0\% | 7 | 11.1\% | 6 | 1.9\% | 1 |
| Mean: |  | 1.02 |  | 1.57 |  | 0.61 |  | 0.86 |  | 0.97 |  | 0.35 |  | 0.51 |  | 1.63 |
| Base: |  | 432 |  | 108 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 |

## Q32 What one thing do you particularly like about markets?

| All on one level | 2.1\% | 9 | 3.7\% | 4 | 1.9\% | 1 | 1.9\% | 1 | 0.0\% | 0 | 1.9\% | 1 | 3.7\% | 2 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Availability of local produce | 2.5\% | 11 | 4.6\% | 5 | 1.9\% | 1 | 3.7\% | 2 | 1.9\% | 1 | 1.9\% | 1 | 1.9\% | 1 | 0.0\% | 0 |
| Compact / easy to get around | 1.4\% | 6 | 0.9\% | 1 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 1.9\% | 1 | 1.9\% | 1 | 3.7\% | 2 |
| Ease of parking | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Easy to get to | 1.2\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 5.6\% | 3 | 1.9\% | 1 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 |
| Everything | 3.5\% | 15 | 0.9\% | 1 | 3.7\% | 2 | 9.3\% | 5 | 0.0\% | 0 | 3.7\% | 2 | 1.9\% | 1 | 7.4\% | 4 |
| Freshness of food | 7.6\% | 33 | 7.4\% | 8 | 5.6\% | 3 | 5.6\% | 3 | 5.6\% | 3 | 3.7\% | 2 | 7.4\% | 4 | 18.5\% | 10 |
| Friendly atmosphere | 6.9\% | 30 | 8.3\% | 9 | 9.3\% | 5 | 1.9\% | 1 | 13.0\% | 7 | 7.4\% | 4 | 3.7\% | 2 | 3.7\% | 2 |
| Good service | 1.6\% | 7 | 1.9\% | 2 | 1.9\% | 1 | 0.0\% | 0 | 1.9\% | 1 | 3.7\% | 2 | 1.9\% | 1 | 0.0\% | 0 |
| Not too many children | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Presence of on-site security | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Proximity of bus station | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Quality of food | 2.5\% | 11 | 1.9\% | 2 | 7.4\% | 4 | 0.0\% | 0 | 3.7\% | 2 | 0.0\% | 0 | 1.9\% | 1 | 3.7\% | 2 |
| Quality of non-food items | 0.9\% | 4 | 0.9\% | 1 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 2 | 0.0\% | 0 |
| Range of food | 2.8\% | 12 | 2.8\% | 3 | 3.7\% | 2 | 0.0\% | 0 | 1.9\% | 1 | 3.7\% | 2 | 3.7\% | 2 | 3.7\% | 2 |
| Range of non-food items | 1.9\% | 8 | 0.0\% | 0 | 3.7\% | 2 | 0.0\% | 0 | 5.6\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 5.6\% | 3 |
| Specialist ethnic goods | 0.5\% | 2 | 1.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| The café | 0.5\% | 2 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 |
| The opportunity to support local businesses | 3.0\% | 13 | 2.8\% | 3 | 5.6\% | 3 | 3.7\% | 2 | 5.6\% | 3 | 0.0\% | 0 | 1.9\% | 1 | 1.9\% | 1 |
| The variety | 6.3\% | 27 | 6.5\% | 7 | 7.4\% | 4 | 7.4\% | 4 | 0.0\% | 0 | 7.4\% | 4 | 1.9\% | 1 | 13.0\% | 7 |
| Traditional values | 6.5\% | 28 | 4.6\% | 5 | 5.6\% | 3 | 7.4\% | 4 | 11.1\% | 6 | 13.0\% | 7 | 0.0\% | 0 | 5.6\% | 3 |
| Value for money | 15.7\% | 68 | 26.9\% | 29 | 5.6\% | 3 | 22.2\% | 12 | 11.1\% | 6 | 9.3\% | 5 | 16.7\% | 9 | 7.4\% | 4 |
| Other | 0.9\% | 4 | 0.9\% | 1 | 1.9\% | 1 | 1.9\% | 1 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Nothing / nothing else | 20.8\% | 90 | 13.0\% | 14 | 24.1\% | 13 | 20.4\% | 11 | 29.6\% | 16 | 16.7\% | 9 | 31.5\% | 17 | 18.5\% | 10 |
| (Don't know) | 10.9\% | 47 | 9.3\% | 10 | 11.1\% | 6 | 5.6\% | 3 | 5.6\% | 3 | 25.9\% | 14 | 14.8\% | 8 | 5.6\% | 3 |
| Base: |  | 432 |  | 108 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 |  | 5 |


|  | Total | City Centre <br> Hanley | Burslem <br> Town Centre | Fenton Town | Longton | Meir Town | Stoke Town | Tunstall |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Cown Centre | Centre | Centre | Town Centre |  |  |  |

## Q33 What else do you particularly like about markets? [MR]

| All on one level | 0.5\% | 2 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Availability of local produce | 1.4\% | 6 | 0.9\% | 1 | 3.7\% | 2 | 0.0\% | 0 | 3.7\% | 2 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Compact / easy to get around | 1.9\% | 8 | 0.9\% | 1 | 1.9\% | 1 | 3.7\% | 2 | 1.9\% | 1 | 0.0\% | 0 | 1.9\% | 1 | 3.7\% | 2 |
| Ease of parking | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Easy to get to | 1.9\% | 8 | 0.9\% | 1 | 0.0\% | 0 | 3.7\% | 2 | 3.7\% | , | 1.9\% | 1 | 1.9\% | 1 | 1.9\% | 1 |
| Everything | 2.1\% | 9 | 2.8\% | 3 | 1.9\% | 1 | 0.0\% | 0 | 3.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 5.6\% | 3 |
| Freshness of food | 9.0\% | 39 | 13.0\% | 14 | 3.7\% | 2 | 9.3\% | 5 | 11.1\% | 6 | 9.3\% | 5 | 9.3\% | 5 | 3.7\% | 2 |
| Friendly atmosphere | 10.6\% | 46 | 19.4\% | 21 | 7.4\% | 4 | 3.7\% | 2 | 3.7\% | 2 | 5.6\% | 3 | 11.1\% | 6 | 14.8\% | 8 |
| Good service | 0.9\% | 4 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 2 | 0.0\% | 0 | 1.9\% | 1 |
| Not too many children | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Presence of on-site security | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Proximity of bus station | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Quality of food | 3.7\% | 16 | 0.9\% | 1 | 0.0\% | 0 | 3.7\% | 2 | 5.6\% | 3 | 3.7\% | 2 | 7.4\% | 4 | 7.4\% | 4 |
| Quality of non-food items | 0.9\% | 4 | 0.0\% | 0 | 1.9\% | 1 | 1.9\% | 1 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 1.9\% | 1 |
| Range of food | 2.3\% | 10 | 2.8\% | 3 | 5.6\% | 3 | 1.9\% | 1 | 1.9\% | 1 | 1.9\% | 1 | 0.0\% | 0 | 1.9\% | 1 |
| Range of non-food items | 1.9\% | 8 | 1.9\% | 2 | 3.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 1.9\% | 1 | 3.7\% | 2 |
| Specialist ethnic goods | 0.2\% | 1 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| The café | 0.7\% | 3 | 1.9\% | 2 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| The opportunity to support local businesses | 2.1\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 2 | 3.7\% | 2 | 0.0\% | 0 | 7.4\% | 4 | 1.9\% | 1 |
| The variety | 3.9\% | 17 | 2.8\% | 3 | 0.0\% | 0 | 9.3\% | 5 | 5.6\% | 3 | 1.9\% | 1 | 0.0\% | 0 | 9.3\% | 5 |
| Traditional values | 3.5\% | 15 | 4.6\% | 5 | 5.6\% | 3 | 0.0\% | 0 | 3.7\% | 2 | 5.6\% | 3 | 0.0\% | 0 | 3.7\% | 2 |
| Value for money | 3.7\% | 16 | 7.4\% | 8 | 5.6\% | 3 | 1.9\% | 1 | 1.9\% | 1 | 3.7\% | 2 | 0.0\% | 0 | 1.9\% | 1 |
| Other | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 |
| Nothing / nothing else | 15.7\% | 68 | 14.8\% | 16 | 25.9\% | 14 | 25.9\% | 14 | 9.3\% | 5 | 11.1\% | 6 | 7.4\% | 4 | 16.7\% | 9 |
| (Don't know) | 32.9\% | 142 | 22.2\% | 24 | 33.3\% | 18 | 29.6\% | 16 | 38.9\% | 21 | 46.3\% | 25 | 50.0\% | 27 | 20.4\% | 11 |
| Base: |  | 432 |  | 108 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 |

## Q33X What do you particularly like about markets? (Any Mention) [MR]

| All on one level | 2.5\% | 11 | 4.6\% | 5 | 1.9\% | 1 | 1.9\% | 1 | 1.9\% | 1 | 1.9\% | 1 | 3.7\% | 2 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Availability of local produce | 3.9\% | 17 | 5.6\% | 6 | 5.6\% | 3 | 3.7\% | 2 | 5.6\% | 3 | 3.7\% | 2 | 1.9\% | 1 | 0.0\% | 0 |
| Compact / easy to get around | 3.2\% | 14 | 1.9\% | 2 | 1.9\% | 1 | 5.6\% | 3 | 1.9\% | 1 | 1.9\% | 1 | 3.7\% | 2 | 7.4\% | 4 |
| Ease of parking | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Easy to get to | 3.0\% | 13 | 0.9\% | 1 | 0.0\% | 0 | 9.3\% | 5 | 5.6\% | 3 | 1.9\% | 1 | 3.7\% | 2 | 1.9\% | 1 |
| Everything | 5.6\% | 24 | 3.7\% | 4 | 5.6\% | 3 | 9.3\% | 5 | 3.7\% | 2 | 3.7\% | 2 | 1.9\% | 1 | 13.0\% | 7 |
| Freshness of food | 16.7\% | 72 | 20.4\% | 22 | 9.3\% | 5 | 14.8\% | 8 | 16.7\% | 9 | 13.0\% | 7 | 16.7\% | 9 | 22.2\% | 12 |
| Friendly atmosphere | 17.6\% | 76 | 27.8\% | 30 | 16.7\% | 9 | 5.6\% | 3 | 16.7\% | 9 | 13.0\% | 7 | 14.8\% | 8 | 18.5\% | 10 |
| Good service | 2.5\% | 11 | 2.8\% | 3 | 1.9\% | 1 | 0.0\% | 0 | 1.9\% | 1 | 7.4\% | 4 | 1.9\% | 1 | 1.9\% | 1 |
| Not too many children | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Presence of on-site security | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Proximity of bus station | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Quality of food | 6.3\% | 27 | 2.8\% | 3 | 7.4\% | 4 | 3.7\% | 2 | 9.3\% | 5 | 3.7\% | 2 | 9.3\% | 5 | 11.1\% | 6 |
| Quality of non-food items | 1.9\% | 8 | 0.9\% | 1 | 1.9\% | 1 | 3.7\% | 2 | 0.0\% | 0 | 1.9\% | 1 | 3.7\% | 2 | 1.9\% | 1 |
| Range of food | 5.1\% | 22 | 5.6\% | 6 | 9.3\% | 5 | 1.9\% | 1 | 3.7\% | 2 | 5.6\% | 3 | 3.7\% | 2 | 5.6\% | 3 |
| Range of non-food items | 3.7\% | 16 | 1.9\% | 2 | 7.4\% | 4 | 0.0\% | 0 | 5.6\% | 3 | 1.9\% | 1 | 1.9\% | 1 | 9.3\% | 5 |
| Specialist ethnic goods | 0.7\% | 3 | 2.8\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| The café | 1.2\% | 5 | 2.8\% | 3 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 |
| The opportunity to support local businesses | 5.1\% | 22 | 2.8\% | 3 | 5.6\% | 3 | 7.4\% | 4 | 9.3\% | 5 | 0.0\% | 0 | 9.3\% | 5 | 3.7\% | 2 |
| The variety | 10.2\% | 44 | 9.3\% | 10 | 7.4\% | 4 | 16.7\% | 9 | 5.6\% | 3 | 9.3\% | 5 | 1.9\% | 1 | 22.2\% | 12 |
| Traditional values | 10.0\% | 43 | 9.3\% | 10 | 11.1\% | 6 | 7.4\% | 4 | 14.8\% | 8 | 18.5\% | 10 | 0.0\% | 0 | 9.3\% | 5 |
| Value for money | 19.4\% | 84 | 34.3\% | 37 | 11.1\% | 6 | 24.1\% | 13 | 13.0\% | 7 | 13.0\% | 7 | 16.7\% | 9 | 9.3\% | 5 |
| Other | 1.2\% | 5 | 0.9\% | 1 | 1.9\% | 1 | 1.9\% | 1 | 1.9\% | 1 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 |
| Nothing / nothing else | 36.6\% | 158 | 27.8\% | 30 | 50.0\% | 27 | 46.3\% | 25 | 38.9\% | 21 | 27.8\% | 15 | 38.9\% | 21 | 35.2\% | 19 |
| Base: |  | 432 |  | 108 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 |


| Total | City Centre | Burslem | Fenton Town | Longton | Meir Town | Stoke Town | Tunstall |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Town Centre | Centre | Town Centre | Centre | Centre | Town Centre |  |

## Q34 What one thing do you particularly dislike about markets?

| Crime | 0.2\% | 1 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Difficult to find particular stalls | 0.5\% | 2 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Difficult to get around | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Difficult to park nearby | 1.6\% | 7 | 3.7\% | 4 | 0.0\% | 0 | 1.9\% | 1 | 1.9\% | 1 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Empty stalls / stalls closing down | 3.7\% | 16 | 1.9\% | 2 | 1.9\% | 1 | 1.9\% | 1 | 7.4\% | 4 | 0.0\% | 0 | 14.8\% | 8 | 0.0\% | 0 |
| Inability to pay by credit card | 0.7\% | 3 | 2.8\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| It is not covered | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| It is not heated | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Lack of cleanliness | 0.7\% | 3 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Litter | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 |
| Not big enough | 1.9\% | 8 | 1.9\% | 2 | 1.9\% | 1 | 1.9\% | 1 | 3.7\% | 2 | 0.0\% | 0 | 1.9\% | 1 | 1.9\% | 1 |
| Not enough stalls | 3.0\% | 13 | 0.9\% | 1 | 3.7\% | 2 | 1.9\% | 1 | 3.7\% | 2 | 0.0\% | 0 | 13.0\% | 7 | 0.0\% | 0 |
| Poor accessibility | 0.2\% | 1 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor facilities e.g. toilets, seating | 0.7\% | 3 | 1.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 |
| Poor quality environment | 0.7\% | 3 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Poor quality of food | 0.2\% | 1 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor quality of non-food items | 1.2\% | 5 | 0.9\% | 1 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.6\% | 3 | 0.0\% | 0 |
| Poor range of food | 0.7\% | 3 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 1.9\% | 1 |
| Poor service | 0.2\% | 1 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor value for money | 1.4\% | 6 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 3.7\% | 2 | 1.9\% | 1 | 1.9\% | 1 | 1.9\% | 1 |
| The café | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Too many stalls selling the same goods | 5.8\% | 25 | 6.5\% | 7 | 3.7\% | 2 | 7.4\% | 4 | 14.8\% | 8 | 0.0\% | 0 | 1.9\% | 1 | 5.6\% | 3 |
| Too many young children | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Too noisy | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Other | 3.2\% | 14 | 1.9\% | 2 | 7.4\% | 4 | 0.0\% | 0 | 1.9\% | 1 | 7.4\% | 4 | 3.7\% | 2 | 1.9\% | 1 |
| Nothing / nothing else | 59.5\% | 257 | 63.0\% | 68 | 59.3\% | 32 | 74.1\% | 40 | 51.9\% | 28 | 44.4\% | 24 | 38.9\% | 21 | 81.5\% | 44 |
| No cheaper than the shops these days | 0.2\% | 1 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 13.4\% | 58 | 9.3\% | 10 | 13.0\% | 7 | 11.1\% | 6 | 7.4\% | 4 | 37.0\% | 20 | 18.5\% | 10 | 1.9\% | 1 |
| Base: |  | 432 |  | 108 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 |


| Total | City Centre | Burslem | Fenton Town | Longton | Meir Town | Stoke Town | Tunstall |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hanley | Town Centre | Centre | Town Centre | Centre | Centre | Town Centre |  |

## Q35 What else do you particularly dislike about markets? [MR]

| Crime | 0.2\% | 1 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Difficult to find particular stalls | 1.2\% | 5 | 0.0\% | 0 | 1.9\% | 1 | 3.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 2 | 0.0\% | 0 |
| Difficult to get around | 0.7\% | 3 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Difficult to park nearby | 0.5\% | 2 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Empty stalls / stalls closing down | 2.5\% | 11 | 1.9\% | 2 | 3.7\% | 2 | 0.0\% | 0 | 7.4\% | 4 | 0.0\% | 0 | 5.6\% | 3 | 0.0\% | 0 |
| Inability to pay by credit card | 0.9\% | 4 | 1.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| It is not covered | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| It is not heated | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Lack of cleanliness | 0.5\% | 2 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Litter | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Not big enough | 1.2\% | 5 | 0.9\% | 1 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 2 | 1.9\% | 1 |
| Not enough stalls | 2.8\% | 12 | 3.7\% | 4 | 0.0\% | 0 | 1.9\% | 1 | 5.6\% | 3 | 0.0\% | 0 | 3.7\% | 2 | 3.7\% | 2 |
| Poor accessibility | 0.5\% | 2 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor facilities e.g. toilets, seating | 0.9\% | 4 | 0.9\% | 1 | 0.0\% | 0 | 1.9\% | 1 | 3.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor quality environment | 0.5\% | 2 | 1.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor quality of food | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor quality of non-food items | 0.5\% | 2 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 |
| Poor range of food | 0.2\% | 1 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor service | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor value for money | 0.7\% | 3 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| The café | 0.7\% | 3 | 1.9\% | 2 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Too many stalls selling the same goods | 1.4\% | 6 | 1.9\% | 2 | 1.9\% | 1 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 1.9\% | 1 | 1.9\% | 1 |
| Too many young children | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Too noisy | 0.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 1.9\% | 1 | 0.0\% | 0 |
| Other | 1.4\% | 6 | 0.9\% | 1 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 5.6\% | 3 | 1.9\% | 1 | 0.0\% | 0 |
| Nothing / nothing else | 60.6\% | 262 | 69.4\% | 75 | 68.5\% | 37 | 51.9\% | 28 | 55.6\% | 30 | 27.8\% | 15 | 57.4\% | 31 | 85.2\% | 46 |
| No cheaper than the shops these days | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| (Don't know) | 21.1\% | 91 | 8.3\% | 9 | 18.5\% | 10 | 37.0\% | 20 | 7.4\% | 4 | 63.0\% | 34 | 18.5\% | 10 | 7.4\% | 4 |
| Base: |  | 432 |  | 108 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 |


|  | Total | City Centre | Burslem | Fenton Town | Longton | Meir Town | Stoke Town | Tunstall |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hanley | Town Centre | Centre | Town Centre | Centre | Centre | Town Centre |  |  |

## Q35X What do you particularly dislike about markets? (Any Mention) [MR]

| Crime | 0.5\% | 2 | 1.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Difficult to find particular stalls | 1.6\% | 7 | 0.0\% | 0 | 3.7\% | 2 | 3.7\% | 2 | 0.0\% | 0 | 1.9\% | 1 | 3.7\% | 2 | 0.0\% | 0 |
| Difficult to get around | 0.7\% | 3 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Difficult to park nearby | 2.1\% | 9 | 4.6\% | 5 | 0.0\% | 0 | 1.9\% | 1 | 3.7\% | 2 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| Empty stalls / stalls closing down | 6.3\% | 27 | 3.7\% | 4 | 5.6\% | 3 | 1.9\% | 1 | 14.8\% | 8 | 0.0\% | 0 | 20.4\% | 11 | 0.0\% | 0 |
| Inability to pay by credit card | 1.6\% | 7 | 4.6\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| It is not covered | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| It is not heated | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Lack of cleanliness | 1.2\% | 5 | 1.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 5.6\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Litter | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 |
| Not big enough | 3.0\% | 13 | 2.8\% | 3 | 3.7\% | 2 | 1.9\% | 1 | 3.7\% | 2 | 0.0\% | 0 | 5.6\% | 3 | 3.7\% | 2 |
| Not enough stalls | 5.6\% | 24 | 4.6\% | 5 | 3.7\% | 2 | 3.7\% | 2 | 7.4\% | 4 | 0.0\% | 0 | 16.7\% | 9 | 3.7\% | 2 |
| Poor accessibility | 0.5\% | 2 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor facilities e.g. toilets, seating | 1.6\% | 7 | 2.8\% | 3 | 0.0\% | 0 | 1.9\% | 1 | 3.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 |
| Poor quality environment | 1.2\% | 5 | 2.8\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| Poor quality of food | 0.5\% | 2 | 0.0\% | 0 | 1.9\% | 1 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor quality of non-food items | 1.4\% | 6 | 1.9\% | 2 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.6\% | 3 | 0.0\% | 0 |
| Poor range of food | 0.9\% | 4 | 0.0\% | 0 | 3.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 1.9\% | 1 |
| Poor service | 0.5\% | 2 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Poor value for money | 2.1\% | 9 | 0.9\% | 1 | 1.9\% | 1 | 0.0\% | 0 | 7.4\% | 4 | 1.9\% | 1 | 1.9\% | 1 | 1.9\% | 1 |
| The café | 0.7\% | 3 | 1.9\% | 2 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Too many stalls selling the same goods | 6.9\% | 30 | 8.3\% | 9 | 5.6\% | 3 | 7.4\% | 4 | 14.8\% | 8 | 0.0\% | 0 | 3.7\% | 2 | 7.4\% | 4 |
| Too many young children | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Too noisy | 0.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 1.9\% | 1 | 0.0\% | 0 |
| Other | 3.9\% | 17 | 2.8\% | 3 | 9.3\% | 5 | 0.0\% | 0 | 1.9\% | 1 | 7.4\% | 4 | 5.6\% | 3 | 1.9\% | 1 |
| Nothing / nothing else | 68.3\% | 295 | 69.4\% | 75 | 74.1\% | 40 | 79.6\% | 43 | 55.6\% | 30 | 51.9\% | 28 | 57.4\% | 31 | 88.9\% | 48 |
| No cheaper than the shops these days | 0.2\% | 1 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Base: |  | 432 |  | 108 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 |

## GEN Gender

| Male | 34.3\% | 148 | 39.8\% | 43 | 35.2\% | 19 | 25.9\% | 14 | 33.3\% | 18 | 38.9\% | 21 | 29.6\% | 16 | 31.5\% | 17 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Female | 65.7\% | 284 | 60.2\% | 65 | 64.8\% | 35 | 74.1\% | 40 | 66.7\% | 36 | 61.1\% | 33 | 70.4\% | 38 | 68.5\% | 37 |
| Base: |  | 432 |  | 108 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 |

AGE Age Group:

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $18-24$ years | $13.0 \%$ | 56 | $16.7 \%$ | 18 | $7.4 \%$ | 4 | $13.0 \%$ | 7 | $11.1 \%$ | 6 | $9.3 \%$ | 5 | $14.8 \%$ | 8 | $14.8 \%$ |
| $25-34$ years | $14.1 \%$ | 61 | $21.3 \%$ | 23 | $9.3 \%$ | 5 | $3.7 \%$ | 2 | $14.8 \%$ | 8 | $13.0 \%$ | 7 | $18.5 \%$ | 10 | $11.1 \%$ |
| $35-44$ years | $15.7 \%$ | 68 | $13.0 \%$ | 14 | $25.9 \%$ | 14 | $18.5 \%$ | 10 | $18.5 \%$ | 10 | $18.5 \%$ | 10 | $3.7 \%$ | 2 | $14.8 \%$ |
| $45-54$ years | $15.5 \%$ | 67 | $9.3 \%$ | 10 | $24.1 \%$ | 13 | $22.2 \%$ | 12 | $9.3 \%$ | 5 | $20.4 \%$ | 11 | $20.4 \%$ | 11 | $9.3 \%$ |
| $55-64$ years | $16.9 \%$ | 73 | $15.7 \%$ | 17 | $13.0 \%$ | 7 | $20.4 \%$ | 11 | $16.7 \%$ | 9 | $13.0 \%$ | 7 | $16.7 \%$ | 9 | $24.1 \%$ |
| $65+$ years | $24.3 \%$ | 105 | $24.1 \%$ | 26 | $20.4 \%$ | 11 | $22.2 \%$ | 12 | $27.8 \%$ | 15 | $24.1 \%$ | 13 | $25.9 \%$ | 14 | $25.9 \%$ |
| (Refused) | $0.5 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.9 \%$ | 1 | $1.9 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ |
| Base: |  | 432 |  | 108 |  | 54 |  | 54 |  | 54 |  | 54 | 0 |  |  |

OCC Socio-Economic Grouping

| AB | $10.2 \%$ | 44 | $13.0 \%$ | 14 | $5.6 \%$ | 3 | $13.0 \%$ | 7 | $7.4 \%$ | 4 | $13.0 \%$ | 7 | $9.3 \%$ | 5 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |


| Total | City Centre | Burslem | Fenton Town | Longton | Meir Town | Stoke Town | Tunstall |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Hanley | Town Centre | Centre | Town Centre | Centre | Centre | Town Centre |  |

## ETH Ethnicity

White
Indian
Pakistani
Bangladeshi
Other Asian
Black Caribbean
Black African
Other Black
Chinese
Mixed background
Any other ethnic group
(Refused)

Base:

## DAY Day

Monday
Tuesday
Wednesday
Thursday
Friday
Saturday

TIM Time

| $09.00-12.00$ | $42.4 \%$ | 183 | $45.4 \%$ | 49 | $20.4 \%$ | 11 | $31.5 \%$ | 17 | $40.7 \%$ | 22 | $63.0 \%$ | 34 | $40.7 \%$ | 22 | $51.9 \%$ |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $12.01-14.00$ | $37.3 \%$ | 161 | $33.3 \%$ | 36 | $53.7 \%$ | 29 | $24.1 \%$ | 13 | $37.0 \%$ | 20 | $31.5 \%$ | 17 | $38.9 \%$ | 21 | $46.3 \%$ |
| $14.01-17.00$ | $20.4 \%$ | 88 | $21.3 \%$ | 23 | $25.9 \%$ | 14 | $44.4 \%$ | 24 | $22.2 \%$ | 12 | $5.6 \%$ | 3 | $20.4 \%$ | 11 | $1.9 \%$ |
| Base: |  | 432 |  | 108 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 |  |

## LOC Location

| City Centre (Hanley) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Market Square | 7.9\% | 34 | 31.5\% | 34 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Stafford Street / Piccadilly Street | 4.2\% | 18 | 16.7\% | 18 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Parliament Row / Parliament Square | 5.3\% | 23 | 21.3\% | 23 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Piccadilly / Pall Mall | 3.0\% | 13 | 12.0\% | 13 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Intu Potteries Shopping Centre | 4.6\% | 20 | 18.5\% | 20 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Burslem Town Centre |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Queen Street / Brickhouse Street | 7.4\% | 32 | 0.0\% | 0 | 59.3\% | 32 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Market Place | 5.1\% | 22 | 0.0\% | 0 | 40.7\% | 22 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Fenton Town Centre |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| City Road | 9.5\% | 41 | 0.0\% | 0 | 0.0\% | 0 | 75.9\% | 41 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| King Street | 1.4\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 11.1\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Victoria Road | 1.6\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 13.0\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Longton Town Centre |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Longton Exchange | 7.2\% | 31 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 57.4\% | 31 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Market Street / Times Square Meir Town Centre | 5.3\% | 23 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 42.6\% | 23 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| Weston Road / Cornelius Street | 6.9\% | 30 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 55.6\% | 30 | 0.0\% | 0 | 0.0\% | 0 |
| Uttoxeter Road / West Road Stoke Town Centre | 5.6\% | 24 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 44.4\% | 24 | 0.0\% | 0 | 0.0\% | 0 |
| Church Street / Campbell Place | 5.1\% | 22 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 40.7\% | 22 | 0.0\% | 0 |
| Church Street / Hartshill Road | 7.4\% | 32 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 59.3\% | 32 | 0.0\% | 0 |
| Tunstall Town Centre |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| High Street / Tower Square | 6.3\% | 27 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 50.0\% | 27 |
| High Street / Woodland Street | 6.3\% | 27 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 50.0\% | 27 |
| Base: |  | 432 |  | 108 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 |


| Total | City Centre Hanley | Burslem Town Centre | Fenton Town Centre | Longton Town Centre | Meir Town Centre | Stoke Town Centre | Tunstall Town Centre |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |

PC Postcode Sector

| B13 9 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| B71 2 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 |
| B79 8 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 |
| CT1 1 | 0.2\% | 1 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| CW114 | 0.2\% | 1 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| CW12 3 | 0.5\% | 2 | 0.9\% | 1 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| CW5 5 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 |
| DE74 2 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 |
| LE67 1 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 |
| NG10 2 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 |
| NG4 1 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 |
| Refused | 1.6\% | 7 | 0.0\% | 0 | 3.7\% | 2 | 5.6\% | 3 | 0.0\% | 0 | 3.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 |
| S5 7 | 0.2\% | 1 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| ST | 0.7\% | 3 | 0.9\% | 1 | 3.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| ST1 | 0.2\% | 1 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| ST1 2 | 0.5\% | 2 | 1.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| ST1 3 | 1.4\% | 6 | 5.6\% | 6 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| ST1 4 | 0.9\% | 4 | 2.8\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| ST1 5 | 0.5\% | 2 | 1.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| ST1 6 | 2.5\% | 11 | 8.3\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 2 | 0.0\% | 0 |
| ST10 1 | 0.9\% | 4 | 1.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 1.9\% | 1 | 0.0\% | 0 |
| ST10 2 | 0.5\% | 2 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| ST11 6 | 0.2\% | 1 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| ST119 | 1.2\% | 5 | 0.9\% | 1 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 2 | 1.9\% | 1 | 0.0\% | 0 |
| ST12 9 | 0.2\% | 1 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| ST13 7 | 0.5\% | 2 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 |
| ST13 8 | 0.2\% | 1 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| ST15 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 |
| ST17 0 | 0.2\% | 1 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| ST17 5 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 |
| ST19 9 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| ST2 0 | 1.4\% | 6 | 1.9\% | 2 | 3.7\% | 2 | 1.9\% | 1 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| ST2 7 | 0.7\% | 3 | 1.9\% | 2 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| ST2 8 | 1.2\% | 5 | 2.8\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 |
| ST2 9 | 0.9\% | 4 | 2.8\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 |
| ST3 | 0.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| ST3 1 | 3.9\% | 17 | 0.9\% | 1 | 5.6\% | 3 | 3.7\% | 2 | 9.3\% | 5 | 9.3\% | 5 | 1.9\% | 1 | 0.0\% | 0 |
| ST3 2 | 3.5\% | 15 | 1.9\% | 2 | 3.7\% | 2 | 5.6\% | 3 | 7.4\% | 4 | 7.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 |
| ST3 3 | 2.3\% | 10 | 1.9\% | 2 | 1.9\% | 1 | 3.7\% | 2 | 7.4\% | 4 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 |
| ST3 4 | 2.3\% | 10 | 0.9\% | 1 | 3.7\% | 2 | 1.9\% | 1 | 9.3\% | 5 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 |
| ST3 5 | 8.8\% | 38 | 3.7\% | 4 | 5.6\% | 3 | 7.4\% | 4 | 22.2\% | 12 | 25.9\% | 14 | 1.9\% | 1 | 0.0\% | 0 |
| ST3 6 | 4.4\% | 19 | 1.9\% | 2 | 5.6\% | 3 | 1.9\% | 1 | 3.7\% | 2 | 18.5\% | 10 | 1.9\% | 1 | 0.0\% | 0 |
| ST3 7 | 4.9\% | 21 | 1.9\% | 2 | 1.9\% | 1 | 0.0\% | 0 | 5.6\% | 3 | 25.9\% | 14 | 1.9\% | 1 | 0.0\% | 0 |
| ST4 | 0.7\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 1.9\% | 1 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 |
| ST4 1 | 0.7\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.6\% | 3 | 0.0\% | 0 |
| ST4 2 | 3.7\% | 16 | 2.8\% | 3 | 0.0\% | 0 | 16.7\% | 9 | 0.0\% | 0 | 0.0\% | 0 | 7.4\% | 4 | 0.0\% | 0 |
| ST4 3 | 6.0\% | 26 | 0.0\% | 0 | 0.0\% | 0 | 40.7\% | 22 | 7.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| ST4 4 | 2.8\% | 12 | 0.9\% | 1 | 1.9\% | 1 | 3.7\% | 2 | 5.6\% | 3 | 0.0\% | 0 | 9.3\% | 5 | 0.0\% | 0 |
| ST4 5 | 2.1\% | 9 | 1.9\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 13.0\% | 7 | 0.0\% | 0 |
| ST4 6 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| ST4 7 | 0.9\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 5.6\% | 3 | 0.0\% | 0 |
| ST4 8 | 1.2\% | 5 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 2 | 0.0\% | 0 | 5.6\% | 3 | 0.0\% | 0 |
| ST5 0 | 0.7\% | 3 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 1.9\% | 1 |
| ST5 2 | 0.5\% | 2 | 0.9\% | 1 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| ST5 3 | 0.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 2 | 0.0\% | 0 |
| ST5 4 | 0.2\% | 1 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| ST5 5 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| ST5 7 | 0.2\% | 1 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| ST5 8 | 0.5\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 | 1.9\% | 1 |
| ST6 | 0.7\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 5.6\% | 3 |
| ST6 1 | 3.5\% | 15 | 8.3\% | 9 | 5.6\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 3.7\% | 2 |
| ST6 2 | 0.7\% | 3 | 0.0\% | 0 | 3.7\% | 2 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 |
| ST6 3 | 0.9\% | 4 | 0.0\% | 0 | 7.4\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| ST6 4 | 2.8\% | 12 | 0.0\% | 0 | 13.0\% | 7 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 7.4\% | 4 |
| ST6 5 | 6.0\% | 26 | 3.7\% | 4 | 5.6\% | 3 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 35.2\% | 19 |
| ST6 6 | 4.2\% | 18 | 3.7\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 24.1\% | 13 |
| ST6 7 | 3.7\% | 16 | 2.8\% | 3 | 14.8\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 7.4\% | 4 |
| ST6 8 | 1.9\% | 8 | 7.4\% | 8 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 |
| ST6 9 | 0.5\% | 2 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 |
| ST7 4 | 0.7\% | 3 | 0.9\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 3.7\% | 2 |
| ST7 8 | 0.2\% | 1 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 | 0.0\% | 0 |
| ST8 6 | 1.2\% | 5 | 3.7\% | 4 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 0.0\% | 0 | 1.9\% | 1 |


|  | Total | City Centre <br> Hanley | Burslem <br> Town Centre | Fenton Town <br> Centre | Longton <br> Town Centre | Meir Town <br> Centre | Stoke Town <br> Centre | Tunstall <br> Town Centre |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| ST8 7 | $0.5 \%$ | 2 | $1.9 \%$ | 2 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| ST9 0 | $0.2 \%$ | 1 | $0.0 \%$ | 0 | $1.9 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| SW2 8 | $0.2 \%$ | 1 | $0.9 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| SY2 5 | $0.2 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $1.9 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| TF4 2 | $0.2 \%$ | 1 | $0.9 \%$ | 1 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 | $0.0 \%$ | 0 |
| Base: |  | 432 |  | 108 |  | 54 |  | 54 |  | 54 |  | 54 |  | 54 | 5 |  |

