

Your guide to **Council Tax**

2025 – 2026

A FORTIOR

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Your guide to Council Tax 2025 – 2026

This is a guide to Council Tax for the year April 2025 to March 2026. It explains how the money you pay contributes towards hundreds of services delivered by Stoke-on-Trent City Council, the Staffordshire Commissioner, the Office of the Police and Crime Commissioner and the Fire and Rescue Authority. As well as detailing how your money is spent, it also provides information about discounts, exemptions and support available to help you pay your bill.

What is Council Tax?

Council Tax is paid by every occupier or owner of a domestic property in the city and helps to finance a wide range of public services, such as social care, refuse collection, libraries and highways maintenance.

The money raised is used to make up the difference between the funding we get from Government and the money we need to supply all the services the residents of Stoke-on-Trent need. By paying your Council Tax regularly and on time, you help to provide a range of services for your local community.

Tell us if you need this information in an alternative format

Stoke-on-Trent is
258,100 people
living in **120,052** households
provided with more than
700 services
by Stoke-on-Trent City Council

**We work hard to help look after neighbourhoods
and improve people's lives in everything we do.**

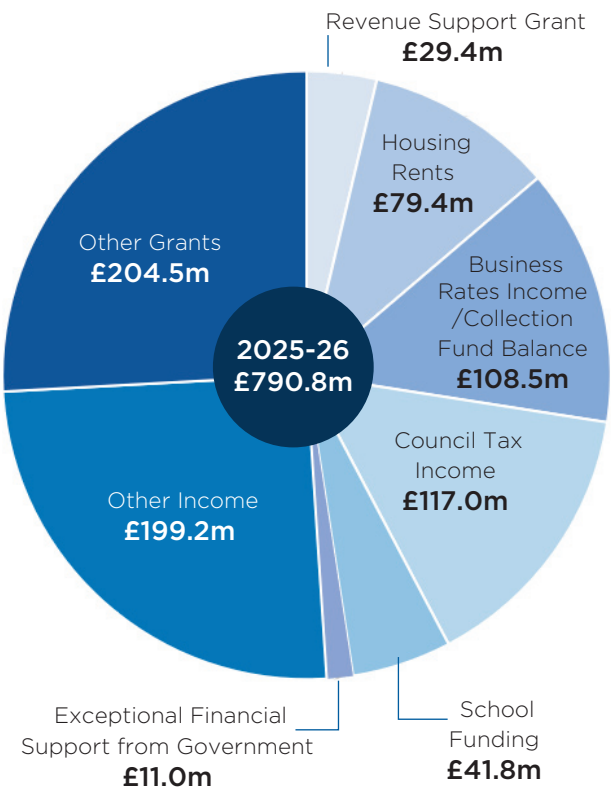
**The city council is improving efficiency year-on-year through the
ongoing commitment to a continuous transformation programme**

The city faces significant and unique demand and financial pressures in relation to the provision of Children's Social Care. The Children's Services Improvement and Delivery Plan is pivotal in driving the change in demand for children's placements, aiming to reduce the number of children in care over the medium-term, as well as managing the unit cost of placements through robust and effective commissioning. The green shoots of this plan are starting to emerge with the number of children in care reducing to 1,091 at December 2024.

The city council continues to build on the work that has been done to stabilise our financial position, secure value for money and build financial resilience, although inflation and demand for services still present huge risks and a number of very difficult decisions will have to be taken to enable a balanced budget to be delivered in the immediate term. The budget has been designed to support the ongoing commitment to a continuous transformation programme that will improve efficiency year-on-year.

In determining council tax for 2025-26, the city council has considered the impact on local taxpayers, and for 2025-26 we are increasing council tax by 4.99%. For the 59% of households in a band A property, a 4.99% increase in council tax is an extra £1.04 per week or £53.84 for the year.

Where our money comes from



The money that the city council collects from Council Tax is only a small proportion of income we get to run services, with a proportion of funding coming from Central Government in the form of grants. The pie chart and table shows where our funding comes from.

‘Other grants’ includes both general and specific grants, and ‘income’ includes income from areas such as local business rates, licensing, parking charges and other fees and charges.

Our total revenue expenditure for this year is £790.8 million

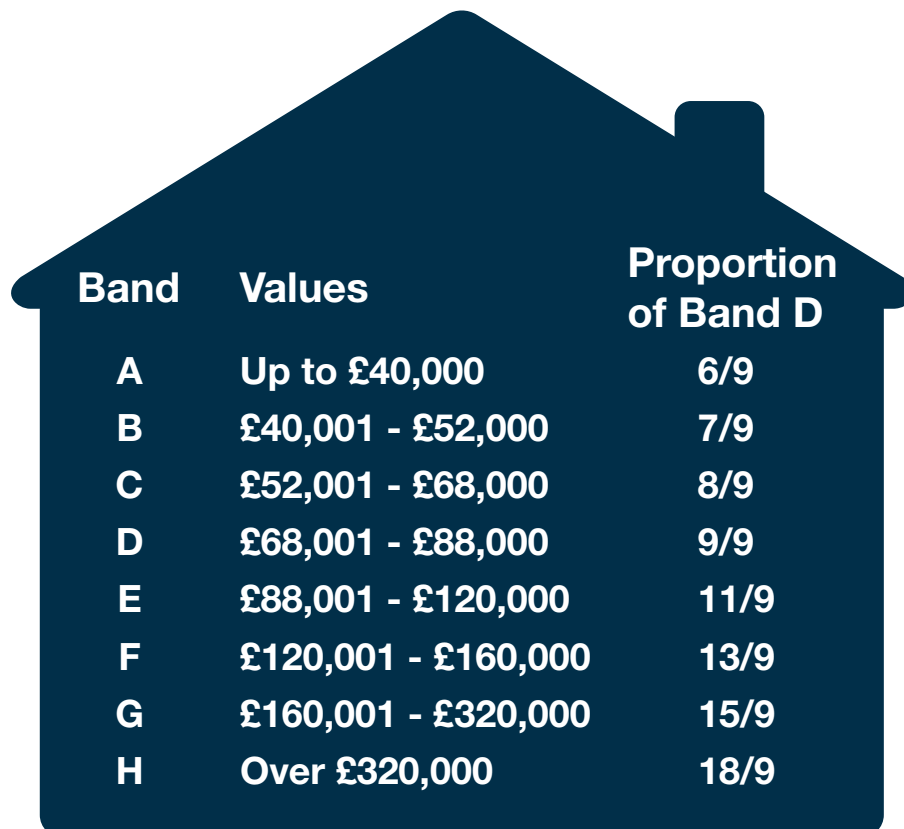
However £477.5 million of this is allocated to specific areas such as benefits, schools and housing; it cannot be used to pay for the day-to-day running of general council services, such as waste collection and disposal or maintaining the city’s highways. This means our total net budget is

£313.3 million

You can see how this adds up to pay for our gross expenditure below.

| Total Net Budget | 2024/2025 £296.0m | 2025/2026 £313.3m |
|------------------------------------------------|----------------------|----------------------|
| Funded from: | | |
| Revenue Support Grant | £28.8m | £29.4m |
| Business Rates Income /Collection Fund Balance | £106.9m | £108.5m |
| Non-Ringfenced Grants | £34.0m | £47.4m |
| Council Tax | £111.1m | £117.0m |
| Capital Receipts | £3.7m | - |
| Exceptional Financial Support from Government | £11.5m | £11.0m |
| Total Net Budget | £296.0m | £313.3M |
| Other sources of allocated income | | |
| School funding (excluding academies) | £30.0m | £41.8m |
| Housing Rents | £78.4m | £79.4m |
| Other Housing Revenue Account Income | £1.5m | £1.7m |
| Service Specific Grants | £198.0m | £157.1m |
| Other Income | £182.4m | £197.5m |
| Our Total Revenue Expenditure | £786.3m | £790.8m |

How band D Council Tax is calculated



| Band | Values | Proportion of Band D |
|------|---------------------|----------------------|
| A | Up to £40,000 | 6/9 |
| B | £40,001 - £52,000 | 7/9 |
| C | £52,001 - £68,000 | 8/9 |
| D | £68,001 - £88,000 | 9/9 |
| E | £88,001 - £120,000 | 11/9 |
| F | £120,001 - £160,000 | 13/9 |
| G | £160,001 - £320,000 | 15/9 |
| H | Over £320,000 | 18/9 |

93% of properties in Stoke-on-Trent are in bands A-C



Each domestic property is put into one of eight Council Tax bands (A to H) depending on its value on the open market on 1 April 1991. Your Council Tax bill tells you which band your home is in and how much you need to pay.

This is set by the listing officer at the Valuation Office Agency, which is part of HM Revenues and Customs, completely independent from the city council.

We calculate how much we need and then divide that amount by the number of properties in the area. The result is the amount of Council Tax payable for the average home in band D. Council Tax for the other bands are a proportion of band D.

How to appeal

The Valuation Office Agency (VOA) values domestic properties for council tax. This valuation is used to set your council tax band. You might need to contact the VOA if you think your council tax band is wrong.

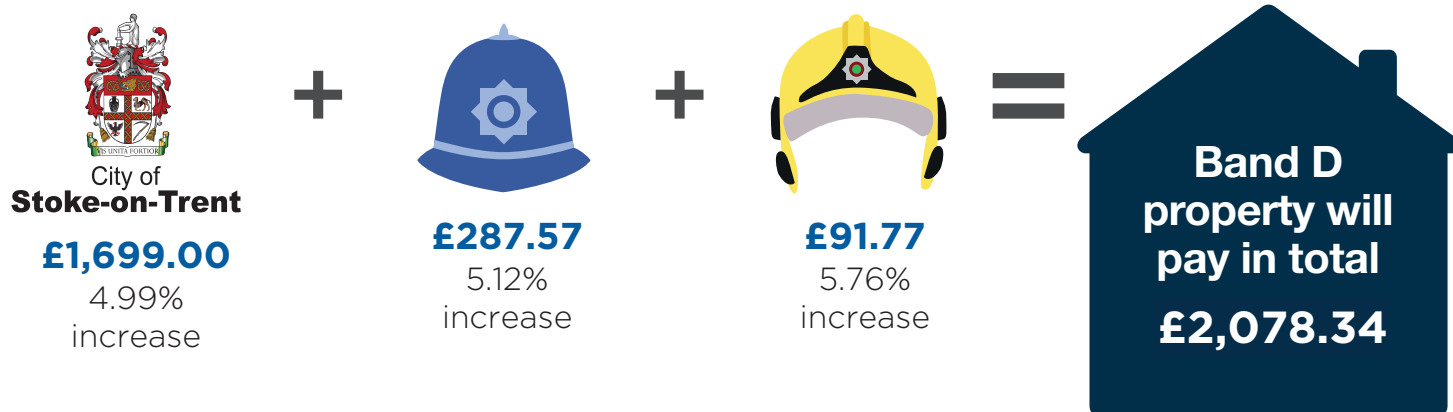
You can find out more about when you can challenge your band and what you need to do at [gov.uk/challenge-council-tax-band](https://www.gov.uk/challenge-council-tax-band)

If you challenge your band, you must continue to pay your council tax at your current band until your appeal is decided.

You can contact the VOA at www.gov.uk/contact-voa. If you are unable to use the online service you can also contact the VOA on 03000 501501

Council Tax Charges for 2025 – 2026

In 2025-26, Stoke-on-Trent City Council has a council tax requirement of £117.0 million. This is how much money we need to raise in order to deliver hundreds of services across the city. This year, a band D council taxpayer in Stoke-on-Trent will be charged:



Pay your council tax by Direct Debit

If you already pay by Direct Debit you do not need to do anything we will continue to take your payments as normal.



Setting up a Direct Debit to pay your council tax is the safest and easiest way to manage your account – you'll never miss a payment. Set up a Direct Debit online at stoke.gov.uk/counciltaxdirectdebit

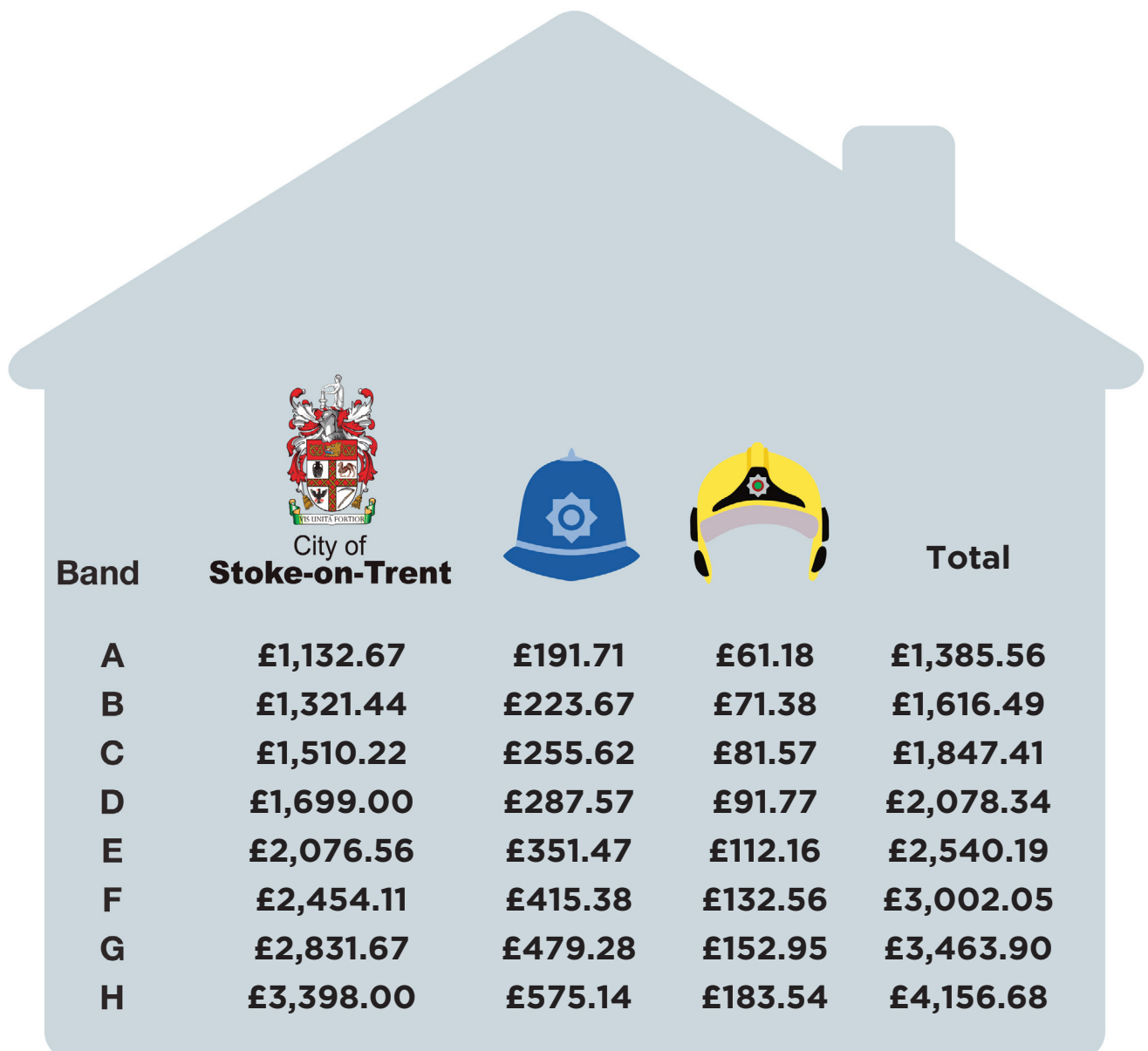
What you will pay this year




Not all Council Tax collected pays for council services; it also supports the Staffordshire Commissioner, the Office of the Police and Crime Commissioner and the Fire and Rescue Authority.

Depending on which valuation band your property has been placed in by the Valuation Office, and subject to any discounts, the amount you will actually be required to pay is shown in the table below. This shows the annual charges for Council Tax by band detailing precept charges for the Office of the Police Crime Commissioner, the Fire and Rescue Service and the city council.

The city council has increased its charge for the financial year 2025-26 by 4.99%.

This would mean an increase of £1.04 per week for the 59% of residents who live in a Band A property.

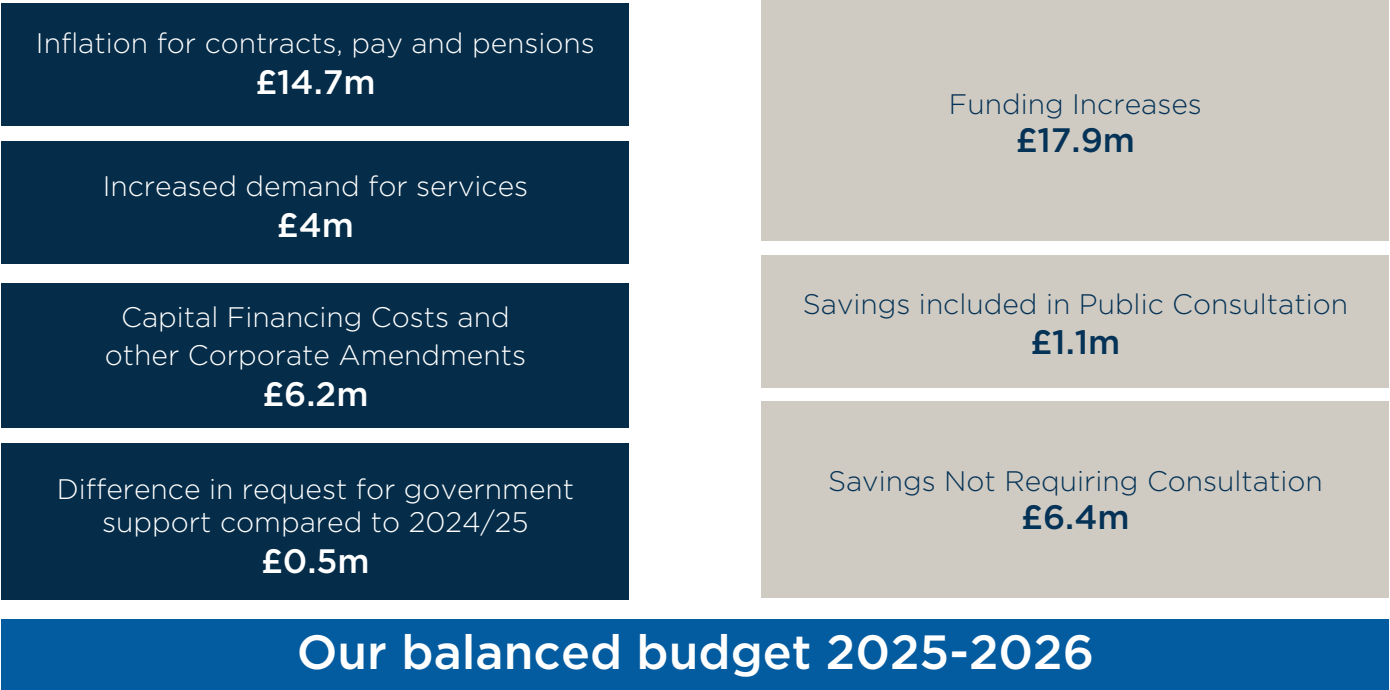


| Band |  City of Stoke-on-Trent |  |  | Total |
|------|------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|-----------|
| | | | | |
| A | £1,132.67 | £191.71 | £61.18 | £1,385.56 |
| B | £1,321.44 | £223.67 | £71.38 | £1,616.49 |
| C | £1,510.22 | £255.62 | £81.57 | £1,847.41 |
| D | £1,699.00 | £287.57 | £91.77 | £2,078.34 |
| E | £2,076.56 | £351.47 | £112.16 | £2,540.19 |
| F | £2,454.11 | £415.38 | £132.56 | £3,002.05 |
| G | £2,831.67 | £479.28 | £152.95 | £3,463.90 |
| H | £3,398.00 | £575.14 | £183.54 | £4,156.68 |

How has spending changed?

By law, we have to set a balanced ‘Net Revenue Expenditure’ budget.

The initial savings requirement for 2025-26 of £24.9 million includes employee related increases and inflation in respect of contracts, investment in services re demand etc, the cost of capital financing charges, and corporate budget amendments. This is then reduced by funding adjustments (including additional funding announced in the Finance Settlement), business and housing growth, and the council tax increase of 4.99%. This results in £7.0 million savings being required. There are £6.4 million of savings that do not requiring public consultation, and £1.1 million requiring public consultation. This enables the request for Exceptional Financial Support from the government to be reduced by £0.5 million from £11.5 million in 2024-25 to £11.0 million in 2025-26.

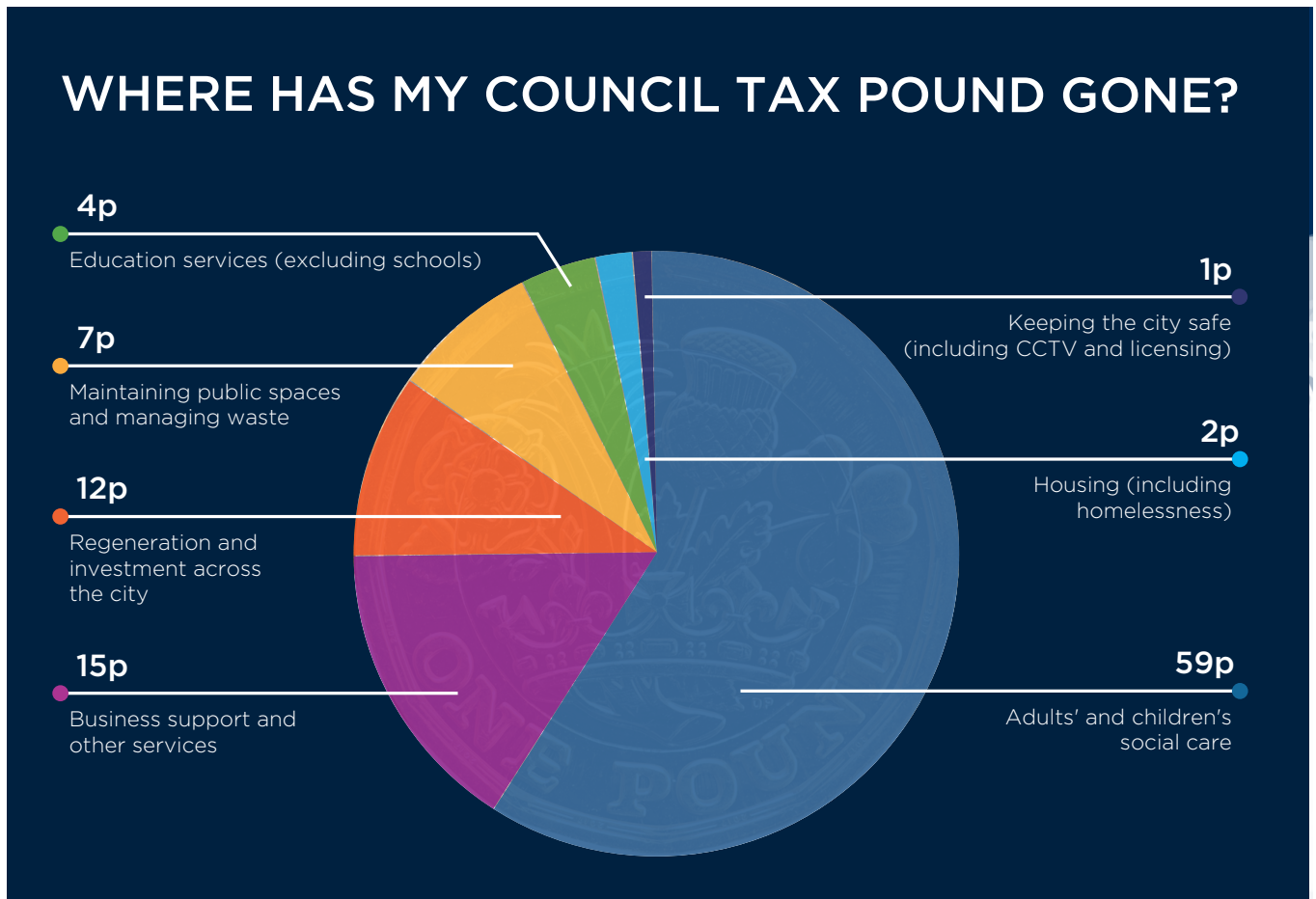


How we spend your money

There are two types of funding/spending streams; Revenue and Capital.

Revenue

This is the money we use to run day-to-day services, such as collecting rubbish or powering street lights - the same way in which you would use your wages to pay a utility bill or pay for your weekly shopping. In 2025-26 we have a net revenue expenditure budget of £313.3 million.



Capital

This is the money we can only use on large scale investments that have a longer life than just one year, such as creating a new road or buying a building – the same way in which you would take out a loan to buy a car or a mortgage to buy a house.

The city council has an ambitious major investment programme and will be investing £741.3 million on capital projects over the next ten years.

How to pay your Council Tax

When making a payment, please provide your full 13-digit council tax account number including the letter without any spaces. Not providing this information could result in your payment not being allocated to your account correctly.



Direct Debit

Paying your Council Tax straight from your bank account by direct debit is the cheapest, quickest and easiest way to pay.

Direct Debit dates are:

- 1st, 5th, 10th, 15th, 20th, 25th and 28th of the month (over 10 or 12 months).
- Weekly
- Fortnightly
- Six-Monthly
- Annually

Setting up a direct debit for your Council Tax is now quick and easy – just go to stoke.gov.uk/counciltaxdirectdebit and fill in a short online form or call 01782 233777.



Online

It's convenient and safe to pay your bill using a debit or credit card online at stoke.gov.uk/makeapayment or by downloading the MyStoke app and paying on your mobile. However you will need to remember to do this each time a payment is due.



Online Banking

Give your bank the following details to set up this service...

- Sort code: 30-93-83
- Bank account number: 03004166
- Your Council Tax account number



Automated Payment Line

Call the 24-hour service on 01782 234123 to quickly make a payment using your debit or credit card.

Telephone Banking

Give your bank the following details to set up this service...

- Sort code: 30-93-83
- Bank account number: 03004166
- Your Council Tax account number



Use your Stoke-on-Trent payment card at any Paypoint outlet or Post Office in the country. Payment must be made at least seven days before the due date.

Sign up and manage your council tax online

You can now manage your Council Tax account online by registering at stoke.gov.uk/counciltax. Signing up for an account allows you to view your bill, balance and payments online, tell us if you've moved home, apply for discounts/exemptions, inform us of changes in circumstance and much more. You can also sign up to paperless billing.

Landlords can also tell us about a change in tenant by going to stoke.gov.uk/counciltax and selecting 'Tell us about a change in tenant'.

Sign up for free at stoke.gov.uk/stayconnected and select 'council news' from the topic list.



Let us know online if things change

Make sure you get the right Council Tax bill first time by letting us know if things have changed. We've now made it even easier to update the details on your Council Tax account

Simply register for an account at stoke.gov.uk/counciltax to:

- Tell us you've moved address
- Let us know that someone has moved in with you and you need to cancel your single person discount

A change in your circumstances could affect how much Council Tax you pay – make sure you're only paying what you need to and not committing fraud. Tell us online when things change at stoke.gov.uk/counciltax

Paying your bill by Direct Debit

There's a range of ways you can pay your Council Tax but Direct Debit is the quickest, easiest and most convenient option.

Paying by Direct Debit couldn't be simpler...

- It's automatic – don't worry about missing a payment
- Spread the cost – keep on top of your household bills
- It's flexible – with payment dates to suit you
- Stay in control – you can cancel at any time
- Full protection – under the Direct Debit guarantee

To set up Direct Debit just go to stoke.gov.uk/counciltaxdirectdebit and fill in a simple online form.

Discounts and exemptions

Discounts

Council Tax is based on two or more adults living in a property. You are entitled to a 25% discount if there is only one adult living in the house.

If there are two or more adult residents, a 25% discount may still apply if they include:

- Full time students, apprentices and certain trainees
- People resident in a care home or hospital
- 18 and 19 year olds still at, or who have just left, school / college
- People who are severely mentally impaired
- Care workers
- People caring for someone with a disability (but not their spouse or child under 18)
- People held in detention
- Spouses or dependents of students who are not British citizens and are not legally entitled to take paid employment or claim benefits

Empty and Second Homes

The discounts given for empty properties are as follows:

Further information on empty and second homes can be found at stoke.gov.uk/emptyandsecondhomes

| Type of home | Discount |
|-------------------------------------------------------------------------------|----------|
| Empty and unfurnished | 0% |
| Empty and unfurnished undergoing major repairs or structural alteration | 0% |
| Work-related accommodation | 50% |

Type of home Premium

| | |
|-------------------------------------------|-------|
| Second homes or empty but furnished | +100% |
| Empty and unfurnished for 1 years | +100% |
| Empty and unfurnished for 5 years | +200% |
| Empty and unfurnished for 10 years | +300% |

Exemptions

Some homes are exempt from Council Tax. The following list gives a guide to the circumstances under which exemptions apply.

| | |
|---------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Class B | Empty properties which are owned by a charity – exempt for up to six months. |
| Class D | Properties which are empty because the person who usually lives there is being legally detained elsewhere such as in prison. |
| Class E | Properties which are empty because the person who usually lives there becomes a permanent resident in a care home or hospital. |
| Class F | Properties which are waiting for probate or letters of administration to be granted – exempt for up to six months after grant (where a person is liable in their capacity as the personal representative of the deceased). |
| Class G | Properties in which occupation is prevented by law. |
| Class H | Empty properties being held for a minister of religion. |
| Class I | Properties left empty by someone who is living elsewhere to receive personal care. |
| Class J | Properties left empty by someone who is living elsewhere to provide personal care to someone. |
| Class K | Properties which are empty and where the owner is a student who last lived in the dwelling as their main home. |
| Class L | Properties which a mortgage provider has repossessed. |
| Class M | Properties which are used as a hall of residence for students. |
| Class N | Properties occupied wholly by full time students. |
| Class O | Armed forces accommodation – not visiting forces. |
| Class P | Properties in which a member of visiting forces resides. |
| Class Q | Properties held by a trustee in bankruptcy. |
| Class R | Unused caravan pitches or boat moorings. |
| Class S | Properties occupied only by persons under the age of 18. |
| Class T | An empty ‘granny flat’. |
| Class U | Properties occupied only by severely mentally impaired people. |
| Class V | Properties occupied by a person or persons with Diplomatic Privilege or Immunity. |
| Class W | A ‘granny flat’ in which a dependent relative lives. |

Local Authorities can introduce discounts and exemptions for any chargeable dwelling in their area. This is to take account of local situations or emergencies, for example flood damage.

Disabled Persons Reduction

The amount of Council Tax you have to pay may be reduced by one band where one of the residents is substantially and permanently physically disabled and the house has additional disability facilities. To qualify, your home must have at least one of the following features:

- a room (other than a bathroom, kitchen or toilet) that is mainly used by and required for meeting the needs of the disabled person.
- a second bathroom or kitchen required for meeting the needs of the disabled person.
- sufficient floor space to allow a wheelchair to be used indoors by the disabled person.

For example: If your home is in valuation band D, your Council Tax bill will be reduced to that of band C. If your home is in band A, your charge will be reduced by the same amount as a band B property.

For more information, please visit stoke.gov.uk/counciltax or call us on 01782 233777.

Applying for a discount or exemption

If you think you that you may be eligible for a Council Tax discount or exemption, you can apply by visiting stoke.gov.uk/discounts. You can also call 01782 233777 for eligibility advice or visit stoke.gov.uk/counciltax for further information.

Appealing a decision

You can appeal against a decision of the city council if you think that you are not liable to pay Council Tax or have been refused a discount or exemption. Appeals in these cases should be made first in writing to:

Stoke-on-Trent City Council, Revenues Services, PO Box 1490, Civic Centre,
Glebe Street, Stoke-on-Trent ST4 1HH

Telephone: 01782 233777 or complete an online form by registering for an account at stoke.gov.uk/counciltax

If after making your appeal to us you are not satisfied with the outcome, you have the right to appeal to the Valuation Tribunal. This is an independent appeals tribunal, funded by Parliament that provides a free service and holds local hearings.

You can contact them at:

Telephone: 0303 4458100 Email: appeals@valuationtribunal.gov.uk

You must continue to pay your Council Tax in accordance with the bill sent to you while making an appeal. If your appeal is successful, we will send you a refund for the amount that you have overpaid.

Help if you're struggling to pay your Council Tax

If you're struggling to pay your bill, it's important you contact us on **01782 233777** as soon as possible - don't leave it until it's too late. We have a range of weekly and monthly payment options to suit your needs and can also advise if you are entitled to benefits to help you pay.

You may be able to get help towards paying your Council Tax bill depending on your circumstances, and those of the people living with you, your income and savings.

We want our support scheme to help working households, so we won't include the first **£25** of your earnings in our calculations.



Council Tax Support

Council Tax Support could help pay towards some of your Council Tax bill. You may be entitled to help if you are on a low income, even if you own your home or are in work.

The amount of Council Tax Support is normally restricted to a maximum of 70% of your bill. Certain groups are 'protected' and can receive Council Tax Support to cover up to 100% of their bill. For more information on these groups see page 70 of our scheme by visiting [Local council tax support scheme | Stoke-on-Trent](#)

If you have over £6,000 in capital or savings, you will not be entitled to any Council Tax Support (unless you are of pension age).

There may be a reduction in the support we can give to you if you have other people living with you who are aged 18 or over (not including your partner), for example other family members or friends.

You can apply for council tax support online at stoke.gov.uk/benefits. You will need to upload proof of your circumstances with your application.

Don't delay making your application. Usually we will reduce your council tax from the Monday following your application if you qualify for help.

Use our online calculator to see how much Council Tax Support you could be entitled to at Benefit calculator (entitledto.co.uk)



Changes in your circumstances

It is very important that you let us know within 21 days of any changes that may affect the amount of Council Tax support or discount that you receive. If not, you could be committing fraud. You need to tell us if there are any changes to:

- your income (wages, maintenance, benefits, works pension, tax credits or any other income at all);
- the amount of savings you have, including the number of stocks and shares you own;
- your household, such as when people move in or leave;
- the income of other people in your household;
- Or if you move, have to live away from home, become a student, or go into hospital.

Save time, tell us online if you've changed address or if you need to cancel your Single Person Discount because someone has moved in with you by registering for an account at stoke.gov.uk/counciltax
You can also call us on 01782 233777



Helping to prevent fraud

Fraud is theft; it is not a victimless crime and affects us all. We are committed to preventing, detecting and investigating Council Tax fraud in Stoke-on-Trent. We investigate people who:

- work but do not declare this when they claim benefit;
- claim benefit as a single person but actually live with a partner;
- have other people living in their property and don't tell us;
- claim for an address but don't actually live there;
- don't tell us their full amount of income, savings or capital when they claim benefit;
- pretend to rent a property which they actually own;
- continue to claim benefit on a property after they have moved; or
- don't have the right to claim benefit given their true circumstances.

Don't help people who lie to us. This could mean you are also committing a crime and you could be prosecuted. If you suspect that someone is committing fraud you should report them straight away:

- Report online at stoke.gov.uk/reportfraud
- Call us in confidence on the 24-hour Fraud Hotline on 01782 236800

Universal Credit

Are you ready?

Universal Credit is a benefit to support you if you're on a low income or out of work. It is paid by the Department for Work and Pensions through local Jobcentres and is a single monthly payment to help with your living costs. It is replacing some of the benefits and tax credits that you might be getting now:

- Housing benefit
- Child Tax Credit
- Income support
- Working Tax Credit
- Income-based Jobseeker's Allowance
- Income-related Employment and Support Allowance

You have to make and manage your claim online. For more information about Universal Credit including how to claim, visit gov.uk/universal-credit

You can also get help with your Universal Credit claim from Citizens Advice, visit sncab.org.uk/universal-credit

If you live with someone as a couple and you are both entitled to claim Universal Credit, you will normally get one monthly joint payment paid into a single bank account. If you get help with your rent, this will be included in your monthly payment – you'll then pay your landlord directly.

Universal Credit is paid monthly in arrears so it can take up to five weeks after you make your claim to get your first payment. There are no limits on how many hours a week you can work if you're claiming Universal Credit. Instead, the amount you get will gradually reduce as you earn more, so you won't lose all your benefits at once.

You still need to claim any help with your council tax bill from the city council. To make a claim online visit stoke.gov.uk/benefits

What's happening and when?

Universal Credit is only for people who are of working age. If both you and your partner have reached the qualifying age for state pension credit, you will not be affected by these changes.

If you need to make a claim for one of the benefits listed at the top of the page you'll be asked to claim Universal Credit instead. This means that you won't come to the city council for help with your housing benefit but will claim for housing costs as part of your Universal Credit award.

The Department for Work and Pensions are moving all customers that are currently on one of the benefits listed above on to Universal Credit. They will send you a notice letter telling you that your current benefits are ending and what you need to do. You must follow the instructions on the letter or your benefits will end.

How can you get ready?

You will need:

- A bank account
- Access to the internet
- To speak to your landlord about how you can pay your rent
- To start thinking about your monthly budget and how you will manage all of your bills - our online budgeting tool at stoke.gov.uk/benefits can help

Remember... nothing is going to happen straight away. You will be told if and when you need to claim Universal Credit - but its important to be ready!

What happens if you do not pay?

If you have problems paying your Council Tax bill, please let us know as soon as possible. We may take enforcement action to recover any payments that are overdue so it is important that you contact us on **01782 233777** as we may be able to help you before we get to this stage.

We will send you a bill outlining the instalments you need to pay. The first time you fall behind with an instalment, we will send you a reminder asking for the payment to be made within seven days. If you fall behind for a second time with your instalments, we will send you a second reminder asking for the payment to be made within seven days. If you fall behind for a third time then you lose the right to pay by instalments and a final notice is issued requesting the whole balance outstanding to be paid in full.

If you do not pay the amount requested following a reminder, second reminder or final notice being issued then a Magistrates Court summons will be issued adding more costs to the amount you already owe. At the hearing we will apply for a 'Liability Order' which allows us to take further action to collect the amount that you owe. This could involve passing the Liability Order onto an enforcement agent who can take goods up to the value of your debt in order to repay it.

When your account is issued to the enforcement agent, a fee is added onto your debt. Further fees are then added when the enforcement agent first visits your property, and if they have to visit again to remove goods. You can prevent these fees from being added to your account by making an arrangement to repay before enforcement agent action is taken.

The charge for a Court summons is £60 and £35 if we have to apply for a Liability Order

If you are experiencing severe financial difficulty you may be entitled to discretionary Council Tax hardship relief. Please call us on **01782 233777** or contact us via stoke.gov.uk/dhp

Pay no more than you have to

The Bloggs

The Bloggs family live in a band **A property**

Their Council Tax is £1,385.56 a year

They pay by Direct Debit and spread the cost **over 12 months**

Their payment is approximately **£115 per month**
Total amount = **£1,385.56**

The Smiths

The Smiths family live in a band **A property**

Their Council Tax is £1,385.56 a year

They forgot to pay and **missed** a couple of **payments** so they got a court summons. They were charged **£60**

They ignored this and a **Liability Order** was granted. They were charged **£35**

The Order was passed onto a **enforcement agent** who sent a letter. This incurred a fee of **£75**

Total amount = **£1,555.56**

The Jones

The Jones family live in a band **A property**

Their Council Tax is £1,385.56 a year

However they already have a **debt of £1,675** brought forward from previous years which already **includes £95 court costs** (£60 summons and £35 Liability Order)

They **do not pay their Council Tax again** for this year and have **another £95 court costs** (£60 summons and £35 Liability Order) added to their account

Both debts are issued to the **Enforcement Agents** at the same time, they add a **further £150** (£75 compliance fee per Liability Order)

They were charged a **fee of £235** when the enforcement agent visited their home plus an extra **£153.04** (7.5% of their debt over £1500 to the nearest £)

Total amount = **£3,693.60**

If the Smiths and the Jones were having problems paying their Council Tax, they should have called us on **01782 233777** and we could have tried to help. By ignoring payments, the amount that they owe has gone up significantly.



The Environment Agency – Midlands Region

The Council Tax (Demand Notices) (England) Regulations 2011.

The Environment Agency is a levying body for its Flood and Coastal Erosion Risk Management Functions under the Flood and Water Management Act 2010 and the Environment Agency (Levies) (England and Wales) Regulations 2011.

The Environment Agency has powers in respect of flood and coastal erosion risk management for 2369 kilometres of main river and along tidal and sea defences in the area of the Trent Regional Flood and Coastal Committee. Money is spent on the construction of new flood defence schemes, the maintenance of the river system and existing flood defences together with the operation of a flood warning system and management of the risk of coastal erosion. The financial details are:

| Trent Regional Flood and Coastal Committee | 2024/2025 £,000 | 2025/2026 £,000 |
|-----------------------------------------------------------------|----------------------------|----------------------------|
| Gross Expenditure | £67,518 | £99,241 |
| Levies Raised | £2,313 | £2,360 |
| Total Council Tax Base (Band D property equivalents) | 1,930 | 1,959 |

The majority of funding for flood defence comes directly from the Department for the Environment, Food and Rural Affairs (Defra). However, under the new Partnership Funding rule not all schemes will attract full central funding. To provide local funding for local priorities and contributions for partnership funding the Regional Flood and Coastal Committees recommend through the Environment Agency a local levy.

A change in the gross budgeted expenditure between years reflects the programme of works for both capital and revenue needed by the Regional Flood and Coastal Committee to which you contribute. The total Local Levy raised by this committee has increased by 2.0%

The total Local Levy raised has increased from £2,313,472 in 2024/2025 to £2,359,742 for 2025/2026.

Useful contacts

Stoke-on-Trent City Council

Civic Centre, Glebe Street, Stoke-on-Trent ST4 1HH

Telephone: 01782 234234

Lines are open between 9am to 5pm Monday-Thursday, and 9am to 4.30pm on Fridays

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Get the latest information about your city council services

stoke.gov.uk Access a range of services 24-hours a day

stoke.gov.uk/counciltax

Find out more about Council Tax or tell us about a change in your circumstances

stoke.gov.uk/benefits Make a claim, report a change in circumstances, visit our entitlement calculator, view the details of your claim via our Customer Portal

Staffordshire Police

Staffordshire Police Headquarters, Weston Road, Stafford, ST18 0YY

Telephone: 101 For local police stations or general enquiries

Telephone: 999 In an emergency

staffordshire.police.uk

Find us on Facebook /StaffordshirePolice

Follow us on Twitter @StaffsPolice

Staffordshire Commissioner's Officer

Ground Floor, Block 9, Weston Road, Stafford ST18 0YY

Telephone: 01785 232385

Email: pfcc@staffordshire-pfcc.gov.uk

staffordshire-pfcc.gov.uk

Find us on Facebook /StaffordshirePFCC

Follow us on Twitter @StaffsPFCC

Useful contacts

Staffordshire Fire and Rescue Service

Staffordshire Fire and Rescue Service Headquarters, Pirehill, Stone, ST15 0BS

Telephone: 0300 330 1000

For local fire stations or general enquiries

Telephone: 999

In an emergency

Telephone: 0800 0241999

for a free home fire risk check

staffordshirefire.gov.uk

Find us on Facebook [/StaffordshireFireandRescueService](#)

Follow us on Twitter [@StaffsFire](#)

Other contacts

Valuation Office Agency

Telephone: 03000 501501

www.gov.uk/contact-voa

Valuation Tribunal Office

Telephone: 0303 4458100

valuationtribunal.gov.uk

Department for Work and Pensions

Telephone: 0800 169 0310

gov.uk/browse/benefits

Universal Credit

Telephone: 0800 328 5644

gov.uk/universal-credits

Citizens Advice Bureau

Telephone: 01782 408625

citizensadvice.org.uk

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