

Privacy note

Repairs and Maintenance and Void Management Policies Consultation Survey 2023 Stoke-on-Trent City Council

Any information you provide in the survey will only be used for the purposes of this survey. HQN and Stoke-on-Trent City Council will have access to your responses.

This survey is being carried out with support from an external organisation, Housing Quality Network (HQN). Please be reassured that this study is being carried out in accordance with the 2018 Data Protection Act and 2018 GDPR legislation by HQN on behalf of Stoke-on-Trent City Council. All data will remain confidential, and feedback will be anonymised before analysis unless you say otherwise at the end of the survey.

If there are any complaints about the survey, these should be emailed to hqn@hqnetwork.co.uk and they will be dealt with accordingly.

You can remove your responses at any time by emailing hqn@hqnetwork.co.uk

If you have any queries, suggestions or concerns, please don't hesitate to contact:

Natasha Thompson, Consultancy Coordinator, HQN
email: natasha.thompson@hqnetwork.co.uk
tel: 07935 075189

Diane Wilkinson, Data Protection Officer, HQN
email: diane.wilkinson@hqnetwork.co.uk
tel: 01904 557150

