

2019 Direct Debit Free Prize Draw Terms and Conditions

You could win £200 worth of High Street Vouchers when you sign up to pay your Rent by Direct Debit. Here are the rules...

1. The first quarterly Direct Debit free prize draw will be made in July 2019 as detailed below. After this date no further entries will be permitted for that quarter.
2. Thereafter the direct debit free prize draw will be made every three months and open for tenants of Stoke-on-Trent City Council who pay their rent by direct debit.
3. There will also be an annual draw held after the end of the financial year for those tenants who have paid their rent by Direct Debit throughout the financial year without any payments being recalled or the instruction cancelled.
2. There is no entry fee and no purchase is necessary.
3. One winner from all eligible entries will receive £200 of High Street Vouchers. The prize is not transferable and no cash alternative to the prize will be offered.
4. The winner will be drawn within one week of the closing date. The winner will be chosen at random from all proper entries received by the closing date by an independent adjudicator whose decision shall be final. No correspondence will be entered into.
5. The winner will be notified by email or telephone within 48 hours of the draw. A period of one month will be allowed after notification for the winner to claim their prize. If the winner cannot be contacted or do not claim the prize within this time, the promoter reserves the right to select a replacement winner.
6. The winner's consent to publicity will be sought at the time they are notified of the prize.
7. The winner's first name will be available for 28 days after the draw by sending a stamped self-addressed envelope to Marketing and Communications, Floor Four Civic Centre, Glebe Street, Stoke-on-Trent ST4 1HH.
8. Entry to the free prize draw is restricted to current Stoke-on-Trent council tenants aged over 18 years only.
9. Entry is restricted to those who pay rent to Stoke-on-Trent City Council, and who currently pay their rent by Direct Debit, or for the first time sign up to pay their rent by Direct Debit during the quarter. Persons eligible under these rules will be entered into the free prize draw automatically.
10. Those whose rent account is in arrears for any outstanding amount will only receive £100 worth of vouchers and £100 will be placed on their rent account to come off their arrears. Entry is limited to one account per household, being the rent payer of the property.
11. Entries not submitted in accordance with the rules will be disqualified and withdrawn.
12. If a household which has been entered automatically does not want to enter the competition for any reason, please send an email to incomeadviceteam@stoke.gov.uk with 'Direct Debit Rent Free Prize Draw' as the subject.
13. The promoter of this free prize draw is Stoke-on-Trent City Council, Civic Centre, Glebe Street, Stoke-on-Trent ST4 1HH.
14. Employees of Stoke-on-Trent City Council or anyone directly or indirectly involved in / connected to the organisation of the prize draw are not eligible for entry into the competition.
15. Personal data held in respect of your account is held in accordance with current UK Data Protection legislation in force.

16. The promoter reserves the right to cancel or amend the competition and these terms and conditions without notice and any changes to the competition will be notified to entrants as soon as possible by the promoter.
17. The promoter accepts no responsibility for entries which are lost, corrupted, inaccurate, incomplete or for any failure to capture entry information.
18. By entering this competition, an entrant is indicating his/her agreement to be bound by these terms and conditions.
19. A copy of our privacy statement is available at www.stoke.gov.uk/gdpr